



Republic of the Philippines
SOCIAL SECURITY SYSTEM

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CORPORATE OBJECTIVES

Enterprise Objectives:

1. Improve fund viability of SS funds
2. Improve service delivery
3. Establish accountability and improve corporate culture

2023 Strategic Objectives:

1. Fund sustainability
2. Benefit adequacy
3. Ensure progressively higher levels of social security protection for Filipino workers and their families
4. Make all Filipino workers covered members of SSS to attain universal coverage
5. Ensure timely and accurate collection from members of SSS to attain universal coverage
6. Increase of ROI gradually and sustainability while digitally transforming treasury and investments operations
7. Enhance benefit programs for value, cost efficiency, and payment integrity
8. Provide stakeholders with consistent, reliable, and seamless customer experience across all service delivery models
9. Develop a competent, diverse, flexible, and engaged workforce in an environment of meritocracy, service excellence, and accountability
10. Manage operating cost to ensure prudent stewardship of resources to support transformative digitalization
11. Implement a robust and agile information communication technology system
12. Integrate SSS systems that conform to local and international standards on governance, risk, compliance