

ANNEX "A"

PROJECT: **THREE-YEAR DISASTER RECOVERY COLLOCATION SERVICE PROJECT - RENTAL SERVICES AND POWER USAGE**

RESPONSES TO QUERIES/CLARIFICATIONS RAISED DURING THE PRE-BID CONFERENCE:

	Query/Clarifications	SSS Reply
1	On item 1.1.2 what is the requirement for enclosure and biometric access?	It should be separate and walled, not caged.
2	On heat detection (white space) this requirement might cause false-positive results?	The detectors will be placed on neutral locations.
3	On site facilities, is the DR room refers to the room that will be assigned?	Yes.
4	On network infrastructure, are the networks referring to the connectivity included to the solution?	Yes. They must have the physical wiring connections from SSS DR equipment to the minimum required Telcos and readily available to activate online connections.
5	On the SLCC requirement, does it pertain to the total ABC or the ABC on the first year only?	The total ABC.
6	The bidder suggested that the room must be caged with biometrics not walled so it will be expandable.	We maintain our requirement for a separate and walled room. Future expansion may be in caged area within the Data Center
7	What TELCO should the service provider have? All the network providers mentioned?	At least 3 Telcos available; Globe, PLDT and Wifi City must be available. The datacenter must also have provision for Converge and iGov connectivity.
8	What is the delivery period?	120 calendar days. This amends Section V. Special Conditions of the Contract, Clause 16.1, B. Performance and Acceptance Testing and Section VI. Schedule of Requirements.
9	Is the collocated room separated from printer area?	Yes.
10	If the connectivity pertains to the existing data center, would this mean that the service provider must be connected to all?	Same response as A.7
11	On automatic SMS, can the service provider comply through email?	Yes.
12	Can the location be placed on ground floor instead of second floor?	Yes. This amends Section VII. Technical Specifications, 1.2 Building Location, item no. 1.2.7.
13	On Annex A, can the bidder have the list of equipment including power rating?	Refer to Annex A - List of Equipment. Bidder may conduct site verification for power rating of equipment in existing DR center.

RESPONSES TO QUERIES/CLARIFICATIONS RAISED AFTER THE PRE-BID CONFERENCE:

	Query/Clarifications	TWG/BAC Reply
1	If cage or enclosure will be allowed instead of walling as referred during the pre-bid meeting, standard implementation for DC is using cage/enclosure?	We maintain our requirement under Section VII. Technical Specifications, 1.1 Leased Space, item no. 1.1.2
2	If HSSD or VESDA can be installed once SSS confirmed the bid or award to us (part of costing)?	Yes.
3	If 20 branches/pdu per 60KvA UPS, so does this mean that we need to provide a total of 40 branches/pdu?	Yes.
4	If the location of the colocation room can be on the ground or 1st floor. Globe standard mostly ground or 1st floor only	Yes. This amends Section VII. Technical Specifications, 1,2 Building Location, item no. 1.2.7.
5	If the location of the heat detector should be in cold aisle of their collocation room and other areas of the datacenter?	No. The heat detector must be placed in a suitable spot in order to properly detect abnormal temperatures beyond nominal threshold.
6	Is the datacenter total area (white space, NOC/FOC, facilities etc) have a total of 400sqm?	No. The 400 sq. m. refers to total leased area including support facilities.
7	Is the telco presence in the datacenter must have iGov, Globe, PLDT and Wifi City, though other new DC outside metro manila only has 2 or 3 telco presence?	At least 3 Telcos available; Globe, PLDT and Wifi City must be available. The datacenter must also have provision for future iGov connectivity and other Telcos.
8	Is the implementation timeline should be 90 days upon NTP?	No. This amends under Section V. Special Conditions of the Contract, Clause 16.1, B. Performance and Acceptance Testing: From- <i>“Supplier must therefore ensure that collocated SSS Disaster Recovery Center ICT equipment are ready for performance and acceptance testing within forty-five (45) calendar days upon receipt of Notice to Proceed and signed contract.”</i> To- <i>“Supplier must therefore ensure that collocated SSS Disaster Recovery Center ICT equipment are ready for performance and acceptance testing within one hundred twenty (120) calendar days upon receipt of Notice to Proceed and signed contract.”</i> And this amends Section VI. Schedule of Requirements. Please see Annex A-1

9	That in excess of 12500kw per month, power should be chargeable to SSS on top of the ABC	Yes.
10	That needs to elaborate on the network security in item 3.5.3. What type of security is required, if it pertains to the connectivity subscribed by SSS and so on? Is this mandatory?	Vendor must have their own firewalled network security system/s independent of the SSS leased area.
11	Is email notification can be alternative to SMS in item 3.4.8?	Yes.
12	Is there should be a maximum limit of cross connect cable for free for both UTP and Fiber in item 3.5.4?	No maximum limit.
13	In item 5.2 hard and soft copy of the vendor list, if this is a DC provider for facilities? Or specific to the service required by SSS?	Yes, List to be provided is for DC provider's support equipment, facilities and resources.
14	If the relocation/transfer of equipment of SSS can be a separate requirement and not part of the bid?	No. Transfer and relocation of equipment to the new Data Center by the winning bidder is included in the bid.
15	If the 90 days delivery period can be extended to 150 days? If not, can we provide interim items for fire suppression and cooling systems?	Yes, but only up to 120 calendar days. Please refer to TWG Response to question no. 8
16	If the certification of uptime can be initially acknowledgement of submission then to follow the actual certificate?	Yes. The actual certificate must be available and submitted upon first billing.