

PROJECT: Supply, Delivery, Installation and Configuration into Operational State of Endpoint Security Solution with Endpoint Detection and Response

I. ISSUES/CLARIFICATIONS WERE RAISED DURING THE PRE-BID CONFERENCE

ITEM NO.	QUERIES/CLARIFICATIONS	TWG/BAC REPLY
1.	<p>a. With regard to section VI, schedule of requirements, it says there that the project implementation, installation and configuration is 60 days, may we know the expiry date of your existing anti-virus?</p> <p>b. Because laptops and servers are included, I believe that 60 days is insufficient due to a shortage of materials for hardware according to the manufacturer; is it possible to have a 90-day extension?</p> <p>c. If this is 60 days' delivery and the expiration of your existing contract is May 31,2022, when will be the possible awarding of this for the winning bidder?</p>	<p>Expiration date is May 31, 2022.</p> <p>180 calendar days delivery and installation of hardware requirements (laptops and servers) is allowed provided that the winning bidder will provide a service unit once issued an NTP.</p> <p>For the software requirement, the winning bidder must still implement and put into operational state the Endpoint Security Solution with Endpoint Detection and Response on or before May 31, 2022 using the service unit for 8000 end points.</p> <p>This amends Section VI. Schedule of Requirements.</p> <p>The possible date for awards is March 2, 2022.</p>

2.	a. Under Section VI Schedule of Requirement that there are 3 units of unified servers and in Section VII is it server specification, please clarify if those relay servers were readily available and in place in your system and if they were currently in used with your existing anti-virus?	Yes. There are already available and in place.
3.	<p>a. May we know if the Endpoint protection and EDR license must be both with the same solution?</p> <p>b. Do you have existing solution or is it a new requirement?</p> <p>c. If is it okay, could you tell us about the current solution you're using?</p>	<p>Yes, must be with the same solution.</p> <p>We have an existing solution for Endpoint Security. It is our first time to procure the EDR.</p> <p>We have Symantec.</p>

II. WRITTEN CLARIFICATIONS / ISSUES / QUERIES / APPEALS

ITEM NO.	QUERIES/CLARIFICATIONS	TWG/BAC REPLY
1.	<p>Under page 31, Section VI. Schedule of Requirement Items 1 to 6 Within Sixty (60) calendar days upon receipt of notice to proceed and signed contract.</p> <p><i>Question 1.1 The 60-day delivery and installation of 8000 nodes is very challenging. Based on our experience during the pre-pandemic period with this magnitude, the installation alone requires 60 days. Also considering the limitation and restriction on our movement during this pandemic and global semiconductor materials shortage being experienced by the Server, notebook and other IT equipment manufacture, may we request SSS to extend the delivery and installation to One hundred eighty (180)</i></p>	Please refer to item I.1.b above.

	<p><i>calendar days instead? The global semiconductor shortage is affecting most the world's biggest IT organizations.</i></p> <p>-</p>	
2.	<p>Under page 31, Section VI. Schedule of Requirement Items 7 to 8 Within 45 calendar days upon receipt of notice to proceed and signed contract</p> <p>Question 2.1 <i>related to item 1.1 query, can you also extend these to One hundred eighty (180) calendars days?</i></p> <p>-</p>	<p>Yes, transfer of technology and documentation to be implemented on or before the 180 calendar days from NTP.</p>
3.	<p>. Page 42 , Item 7.5 c Certificate from the manufacturer stating that all equipment to be supplied are all brand new.</p> <p>Question # 3.1 <i>We are assuming that this applies to the proposed hardware server only.</i></p>	<p>Applicable only to proposed hardware or servers for delivery.</p>
4.	<p>. Page 42 , Item 7.5 b Certification shall be valid until December 2021. (Coming from the manufacturer)</p> <p>Question # 4.1 <i>We believed this is a typo error, can we make manufacturer certification validity to 6 months?</i></p>	<p>Yes, certification shall be valid for 6 months from submission and opening of bids.</p> <p>This amends Section VII. Technical Specification.</p>
5.	<p>Page 14 and 17, under Post qual documents 20.2 Item 5 Latest income tax return corresponding to the Audited Financial Statements submitted, filed electronically (EFPS);</p> <p>Question # 5.1 <i>Our organization took advantage of the CREATE ACT law's TAX reform and incentive program for</i></p>	<p>Filing through eBIR is acceptable as long as we will be able to validate the ITR during post-qualification period.</p> <p>This amends Section III. Bid Data Sheet.</p>

	<p>2020. With this, we would like to appeal to SSS to consider Income Tax Return filed offline using eBIR form. The current CREATE ACT tax rate is not currently included in the eFPS tax rate options. Thus, filling eFPS is not applicable. Attached is the Revenue Memorandum Circular No. 50-2021 for your review.</p>	
<p>6.</p>	<p>Page 33 , under General Requirement, items 1.5 and 1.6 Depicted server specifications of, ENCRYPTION MANAGEMENT SERVER at HO, ENCRYPTION DATABASE SERVER at HO, UPDATE RELAY SERVER (For Endpoint) and, UPDATE RELAY SERVER (For Servers)</p> <p>Question # 6.1 <i>Can we assume that these servers are existing servers of the current AV solution, and we can use them in our deployment and installation of the proposed solution?</i></p>	<p>Yes, these are existing Servers. Winning bidder can use them only that for the ENCRYPTION MANAGEMENT SERVER at HO, ENCRYPTION DATABASE SERVER at HO but must be provided first with a service unit so that there will be no disruptions of the existing AV operation during implementation. Winning bidder can use the Relay Servers during implementation without providing service unit.</p>
<p>7.</p>	<p>7. Under page 40-42 Items 5.31 to 5.48 Mobile Device Management. Question # 7.1 <i>how many mobile device management to implement?</i></p>	<p>100 mobile devices</p>