

PROJECT: SUPPLY, DELIVERY, INSTALLATION AND CONFIGURATION INTO OPERATIONAL STATE OF VPN CONCENTRATOR (WORK FROM HOME ACCESS TO SSS APPLICATIONS)

QUERIES/CLARIFICATIONS RAISED DURING THE PRE-BID CONFERENCE:

	Query/Clarifications	TWG/BAC Reply
1	Can we ask for an extension of 120 days for delivery period?	No. Delivery/Completion Period - Within ninety (90) calendar days from receipt of Notice to Proceed and Signed Contract/Purchase Order. This amends Section VI. Schedule of Requirements.
2	Do we need to pay again for the Bid Documents?	If you already participated in the prior bidding, there is no need to pay the Bid Documents. In case there is a price increase, you will only pay the excess of the fee for Bid Documents.
3	The Bid Documents that was presented is different from what we have, which one is valid?	The Bid Documents advertised shall be the final BD. This is already based on the 6 th edition BD.
4	What will be the basis for the demo unit, lower or higher model?	The basis of the demo is whatever the proposed model by the bidder, as long as it is compliant with our technical specification. The purpose of the demo is not the performance but the features and functionality. In addition, the submitted proposal as demo will also be the one that we will use in the project.

WRITTEN QUERIES:

	Query/Clarifications	TWG/BAC Reply
1	<p>Page 24. Section V. Special Conditions of Contract, Item 4 A. DURING POST QUALIFICATION "The bidder being evaluated must provide, deliver, and install the demo hardware and software to the SSS Main Office within the period specified by BAC to enable the TWG to test the proposed solution's capability to perform the functionalities and features stated under Section VII, Technical Specifications (item 1.1 to 1.31)."</p> <p>Question 1.1: <i>Since the demo focuses on the capability to perform the functionalities and features, can we use any model?</i></p>	<p>Yes, but the software version must be equal with the proposed solution.</p>

	Query/Clarifications	TWG/BAC Reply
2	<p>Under page 32, Section VI. Schedule of Requirement, Item 1, 2 and 3 Within sixty (60) calendar days upon receipt of notice to proceed and Signed Contract/Purchase Order</p> <p><i>Question 2.1: Can we request for 90 days? Our principal's manufacturing is also affected by the global semiconductor material shortage problem.</i></p>	<p>Yes. Delivery/Completion Period - Within ninety (90) calendar days from receipt of Notice to Proceed and Signed Contract/Purchase Order.</p> <p>This amends Section VI. Schedule of Requirements.</p>
3	<p>Page 26 Item 7 If within 48 hours, upon arriving onsite, the service contractor fails to restore / repair the malfunctioning part / component, the service contractor must supply and install a service unit within the next 24 hours. SSS use of service units must not exceed 45 calendar days from the date the problem was first reported to the supplier, defective units must be fixed or replaced within 45 days. All shipment / delivery fees must be charged against the account of the service contractor.</p> <p><i>Question 3.1 For the actual replacement of the defective unit, can you give us 90 days if no replacement available in the Philippine depot?</i></p>	<p>Yes. SSS use of said service unit must not exceed 90 calendar days. This amends Section V. Special Conditions of Contract, GCC Clause 1, B.7.</p>
4	<p>Page 35. Item List of Certified Personnel</p> <p><i>Question 4.1: For the implementation, do you still require a Certified Project Manager Professional to lead the project?</i></p>	<p>Yes.</p>