

PROJECT: SUPPLY, DELIVERY, AND INSTALLATION OF VARIOUS ICT FRONT-END RESOURCES

QUERIES/CLARIFICATIONS RAISED DURING THE PRE-BID CONFERENCE:

	Query/Clarifications	TWG/BAC Reply
1	Is it possible to bid for one or two items only? Or is it per lot?	This is a one (1) lot bidding. Bidders shall bid in all the items.
2	Bid Data Sheet On the Single Largest Completed Contract (SLCC), Various ICT Front-End Resources is a broad statement. Anything like a single contract worth of laptop, printer with toners, or scanners will it be sufficient compliance to completed single contract to at least 50% of the ABC or just one?	SLCC shall be a single completed contract similar to the SSS project amounting to at least 50% of the Approved Budget for the Contract.
3	Regarding delivery, do we need to deliver the items to the SSS central/main office first before delivering to the site or can we deliver it directly to the site?	The inspection will be done at the warehouse of the winning Service Provider prior to the delivery of the goods at various SSS sites
4	Special Conditions of Contract Regarding the required services, should the technician be in the direct employment of the service provider or can we use a third-party provider	Yes. Direct employment of the service provider.
5	Since the delivery is on different sites, should the technicians be located near the site?	We only require the technicians not the office or site. It is up to the bidders on the deployment of their technicians.
6	No requirements for offices in key cities nationwide.	Yes.
7	On the compliance with labor laws for the supplier, does this mean no pending case in the Department of Labor?	The assumption is that bidders are compliant with all the labor laws.
8	Do we need to provide a certification that we do not have a pending case?	Not required. The Omnibus Sworn Statement that the bidder will submit is proof that you are compliant with the labor laws. However, if discovered that there are some violations on labor laws, it could be ground for disqualification.
9	For the monochrome printer, is it possible to relax the memory to the minimum of 256mb since	These specifications are a SSS standards.

	monochrome printers do not require such high memory?	The bidder was requested to include it in its written queries. This will be clarified in the bid bulletin
10	Regarding the bundle toner, is this on top of the initial toner in the box?	Yes, it should be included in the box and should not be a demo toner.
11	With the technical specifications of monochrome laser printer, multi-purpose tray, can we relax this to 50 sheets?	Yes. Multi-Purpose Tray shall be changed from 100 Sheets to at least 50 Sheets. This amends Section VII, Technical Specifications, Item 1.4, Multi-Purpose Tray
12	With the bundled colored toner, should it be original and authentic?	Yes.
13	Should you require a certificate of authenticity?	It is not required. However, SSS will evaluate or validate the authenticity if it is original or not.
14	With ISO 9001 Certification for the last three years prior to submission, is it acceptable if the expiration is on July 13, 2025?	Yes, for as long as it is valid at the time of the submission of bids.
15	Special Conditions of Contract For the Warranty, 5.1, the distribution/deployment nationwide, it is going to be a challenge to have offices nationwide and tapped on our partners in far flung areas to cater the services since we have a list of authorized service providers that can handle the services nationwide. Is this acceptable with SSS?	This is acceptable provided that the winning supplier shall still be responsible for the performance of its service partners. This amends Section V. Special Conditions of the Contract

WRITTEN QUERIES:

	Query/Clarifications	TWG/BAC Reply
1	ITEM 3 – 10 UNITS HIGH SPEED SCANNER <i>Power Cable (NEMA 5-15 standard) - Would you consider an adapter/converter from manufacturer standard Plug Type to NEMA 5-15?</i>	Yes.
2	ITEM 4 – 38 UNITS FLATBED SCANNERS <i>Interface: USB 2.0 High Speed - Would you also consider a USB 2.0 High-Speed Type-C interface? The USB</i>	Yes. Provided that the other end of the cable is still a USB 2.0 or a USB 3.0. Because all of our Desktop only have

	<i>Type-C is a new USB connector designed to better accommodate modern needs. It was designed with a huge number of improvements over older USB Type A cables and ports.</i>	a USB 2.0 and USB 3.0 ports.
3	<p>SLCC- It says in the BDS Clause 5.3-a that SLCC “must be Supply, delivery, and installation of various ICT Front-End Resources”.</p> <p>- <i>Since Various ICT is a broad line of equipments, will you consider a Supply and Delivery of Laptops/Desktops or Printers and Toners as a basis of our similar contract?</i></p>	YES.
4	<p>Delivery and Inspection of Goods procured-:</p> <p>- <i>In the SCC Clause 1. Says that “The delivery of terms applicable to this Contract are delivered at various SSS Offices and Branches (please see Annex A –Distribution List)”-</i></p> <p>- <i>Will the Inspection of the delivered goods will also be done to the distribution sites upon delivery?</i></p>	The inspection will be done at the warehouse of the winning Service Provider prior to the delivery of the goods at various SSS sites.
5	<p>In the SCC Clause 5.3-E is says that “The Service Provider must utilize experienced and certified technicians or engineers under its direct employment and supervision in rendering the required services”</p> <p>- <i>Would you require a bidder to have an office/branch in at least key cities and /or near the area of deployment to support the Service Level Agreement of 4 Hours response time? Not having some presence in the area of deployment will also defeat the purpose of the direct employment of the</i></p>	Not required.

	<p><i>technician/service Engineers who eventually respond to your after sales service.</i></p> <p>- <i>Requiring a bidder to have a presence in the Luzon Visayas and Mindanao will be more advantageous of SSS and will guarantee a fast and reliable after sales support.</i></p>	Not required.								
6	In The SCC Clause 6 no. 10- Compliance to Labor Law- Do we need to provide a certificate of no pending case from the Dept. of Labor?	No.								
	<p>Technical Specifications:</p> <p>Item No. 1_ Monochrome Laser Printer</p> <p>- Memory. Can we relax this to at least 256MB since this is just a monochrome entry level printer? Printer memory will highly affect spooling of data with graphical contents. Higher memory commonly required for the color laser printers for spooling of data. Lower memory capacity does not equate to machine performance.</p>	<p>No. However, memory requirement is changed from 1GB to at least 512MB.</p> <p>This amends Section VII, Technical Specifications, Item 1.1, Memory</p>								
	<p>Technical Specifications:</p> <p>In The Item 4 Flatbed Scanner:</p> <p>- In The connectivity/Interface: the updated models are now with USB Type C. Would that be acceptable to you?</p>	<p>Yes. Provided that the other end of the cable is still a USB 2.0 or a USB 3.0.</p> <p>Because all of our Desktop only have a USB 2.0 and USB 3.0 ports.</p>								
	<p>Item No. 1 - Printer, monochrome, (150 units)</p> <table><tr><th>REQUIREMENT</th><th>GIVEN SPECIFICATIONS</th><th>SUGGESTION</th><th>REMARKS</th></tr><tr><td>Memory</td><td>1GB</td><td>At least</td><td>This memory</td></tr></table>	REQUIREMENT	GIVEN SPECIFICATIONS	SUGGESTION	REMARKS	Memory	1GB	At least	This memory	<p>Yes. Memory changed from 1GB to at least 512MB.</p> <p>This amends Section VII, Technical Specifications, Item 1.1, Memory</p>
REQUIREMENT	GIVEN SPECIFICATIONS	SUGGESTION	REMARKS							
Memory	1GB	At least	This memory							

			256MB to 512MB	is already capable on your printing requirement. To open also to other prospective bidder.	
	Multi-Purpose Tray	100 Sheets	At least 50 Sheets – 60 sheets	To open also to other prospective bidder.	<p>Yes. Multi-Purpose Tray shall be changed from 100 Sheets to at least 50 Sheets.</p> <p>This amends Section VII, Technical Specifications, Item 1.4, Multi-Purpose Tray</p>
	<p><i>On Item No. 1 Monochrome Printer, we have notice that the specifications was intended for the segment of low end printer. With this, may we request if you can lower the paper capacity of the multi-purpose tray from 100 sheets capacity to 50 sheets capacity which most of the printer in low end segment have.</i></p> <p><i>Next is, if we can lower also the memory from 1 Gigabit to 256MB which can also handles multiple documents like text and images.</i></p> <p><i>Furthermore, it was also stated on your requirements that the ISO standard 9001 certification should be valid 3 years prior to the submission of bids on July 19, 2023. Can your good office consider that for as long as the certification is not expired until the</i></p>				<p>Yes. Multi-Purpose Tray shall be changed from 100 Sheets to at least 50 Sheets.</p> <p>This amends Section VII, Technical Specifications, Item 1.4, Multi-Purpose Tray</p> <p>No. However, memory requirement is changed from 1GB to at least 512MB.</p> <p>This amends Section VII, Technical Specifications, Item 1.1, Memory</p> <p>Yes, for as long as it is valid at the time of the submission of bids.</p>

	<i>completion of the delivery it will be considered valid?</i>	
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ADDITIONAL BIDDING DOCUMENT AMMENDMENTS

ITEM NO.	QUERIES/CLARIFICATIONS	TWG RESPONSE
1	<p><i>On Section V, Special Conditions of the Contract, Items:</i></p> <p><i>l. Spare parts shall be available during office hours in case of system malfunction. The service provider is obliged to replace defective hardware without additional cost to SSS within one (1) week from the identification of the defect/error in the BMS. Spare parts replaced shall have a warranty of at least one (1) year.</i></p> <p><i>m. Service units (loaner server, back-up facility) shall be available within one (1) week, if applicable.</i></p>	<p>This item is removed.</p> <p>This amends Section V, Special Conditions of the Contract, Item l.</p> <p>This item is removed.</p> <p>This amends Section V, Special Conditions of the Contract, Item m.</p>