

CONTRACT AGREEMENT
2022 3rd PARTY CUSTOMER SATISFACTION SURVEY
REI-SSS-Consulting-2022-010

THIS **AGREEMENT** made between:

SOCIAL SECURITY SYSTEM, a government-owned and controlled corporation created pursuant to Republic Act No. 11199, with principal office address at SSS Building, East Avenue, Diliman, Quezon City, represented herein by its Approving Authority and Senior Vice President for Member Services and Support Group, **NORMITA M. DOCTOR**, and its Vice President for Public Affairs and Special Events Division, **GWEN MARIE JUDY D. SAMONTINA**, duly authorized pursuant to Administrative Order No. 2022-089 dated 16 November 2022 (Annex "A") and Office Order No. 2022-026-b dated 16 December 2022 (Annex "B"), hereinafter referred to as the "**SSS**";

- a n d -

MARKET RELEVANCE CORPORATION, a corporation duly created and existing pursuant to the laws of the Republic of the Philippines, with principal office address at U1201, One San Miguel Condominium, Ortigas Center, Pasig City, represented herein by its Research Manager, **RAINIER AUBREN M. SANTIAGO**, duly authorized pursuant to a Secretary's Certificate dated 23 November 2022 (Annex "C"), hereinafter referred to as the "**CONSULTANT**".

WHEREAS, the **SSS** is desirous that the **CONSULTANT** execute the contract for the **2022 3rd Party Customer Satisfaction Survey** (hereinafter called the "Works") and the **SSS** has accepted the bid for **PESOS: TWO MILLION FIVE HUNDRED FIFTY THOUSAND (P2,550,000.00)**, Philippine currency, by the **CONSULTANT** for the execution and completion of such Consulting Services and the remedying of any defects therein.

NOW, THIS **AGREEMENT** WITNESSETH AS FOLLOWS:

1. In this **AGREEMENT** words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall be attached, deemed to form, and be read and construed as part of this Agreement, to wit:
 - (a) General and Special Conditions of Contract;
 - (b) Terms of Reference
 - (c) Request for Expression of Interest;
 - (d) Instructions to Bidders;
 - (e) Bid Data Sheet;
 - (f) Addenda and/or Supplemental/Bid Bulletins, if any;
 - (g) Bid forms, including all the documents/statements contained in the Consultant's bidding envelopes, as annexes, and all other documents/statements submitted (e.g., Consultant's response to request for clarifications on the bid), including corrections to the bid, if any, resulting from the SSS' bid evaluation;
 - (h) Eligibility requirements, documents and/or statements;
 - (i) Performance Security;
 - (j) BAC II Recommendation for Award under Resolution No. 2022-II-085-1 dated 23 December 2022, approved on 28 December 2022; Notice of Award of Contract dated 28 December 2022 and the **CONSULTANT's** conforme thereto;

(k) Other contract documents that may be required by existing laws and/or the **SSS**.

3. In consideration of the payments to be made by the **SSS** to the **CONSULTANT** as hereinafter mentioned, the **CONSULTANT** hereby covenants with the **SSS** to execute and complete the Works/Consulting Services and remedy any defects therein in conformity with the provisions of this Contract in all respects.
4. The **SSS** hereby covenants to pay the **CONSULTANT** in consideration of the execution and completion of the Works/Consulting Services, the Contract Price or such other sum as may become payable under the provisions of this Contract at the times and in the manner prescribed by this Contract.

IN WITNESS whereof, the parties thereto have caused this **AGREEMENT** to be executed on the date and place indicated in their respective acknowledgments.

NORMITA M. DOCTOR
Senior Vice President
Member Services and Support Group

RAINIER AUBREN M. SANTIAGO
Research Manager

GWEN MARIE JUDY D. SAMONTINA
Vice President
Public Affairs and Special Events Division

for:

for:

SOCIAL SECURITY SYSTEM

MARKET RELEVANCE CORPORATION

SIGNED IN THE PRESENCE OF:

Marieline L. Azar
MARIELINE L. AZAR

Josephine Anne E. Mines
JOSEPHINE ANNE E. MINES

Bella 1/13/23

BELINDA B. ELLA
Department Manager III
General Accounting Department

FUNDS AVAILABLE: *May 2nd update*
APP No.: 2022-109A

FIRST ACKNOWLEDGMENT

Republic of the Philippines)
Quezon City.....) S.S.

BEFORE ME, a Notary Public for and in Quezon City, Philippines, on this JAN 17 2023 of _____ personally appeared:

Name	Competent Evidence of Identity	Date/Place of Issue
NORMITA M. DOCTOR	UNIFIED MULTI-PURPOSE ID	
	CRN - 0003-7298884-7	
GWEN MARIE JUDY D. SAMONTINA	UNIFIED MULTI-PURPOSE ID	
	CRN - 006 - 0102 - 7350 - 4	

known to me to be the same person who executed the foregoing Agreement, consisting of four (4) pages, including this page and excluding annexes, and they acknowledged to me that the same is their free and voluntary act and deed as well as the free and voluntary act and deed of the principal they represent in this instance.

WITNESS MY HAND AND SEAL on the date and place first above written.

Doc. No. 342 ;
Page No. 69 ;
Book No. 1 ;
Series of 2023.

[Signature]
ATTY. CLOE JOY B. EXCONDE-SAN JUAN
Notary Public For and In Quezon City
Notarial Comm. No. NP- 006 (2022-2023)
4F, SSS Bldg., East Avenue, Dilliman, Quezon City
Roll of Attorneys No. 69550; IBP Lifetime No. 018101
PTR O.R. No. 2444083; 01/04/22; TIN No. 276-144-003-000
MCLE Compliance No. VI-0022546;04/05/19

[Signature]

[Signature]

SIGNED IN THE PRESENCE OF:

MARFELLE REYES S. DEASIS

ALFREDO B. SANTIAGO

SECOND ACKNOWLEDGMENT

Republic of the Philippines)
PASIG CITY) S.S.

JAN 10 2023

BEFORE ME, a Notary Public for and in PASIG CITY, Philippines, on this _____ day of _____ personally appeared:

Name	Competent Evidence of Identity	Date/Place of Issue
RAINIER AUBREN M. SANTIAGO	Passport P0260332C	May 27, 2022

known to me to be the same person who executed the foregoing Agreement, consisting of four (4) pages, including this page and excluding annexes, and he acknowledged to me that the same is his free and voluntary act and deed well as the free and voluntary act and deed of the principal he represents in this instance.

WITNESS MY HAND AND SEAL on the date and place first above written.

Doc. No. 142
Page No. 30
Book No. 268
Series of 2022

MIRMA CRUZ-SARUCA
NOTARY PUBLIC UNTIL 12.31.2022
ROLL NO. 19753
PTR NO. 8129855 / 01-05-2022 PASIG CITY
IBP NO. 181753 / 01-05-2022
PASIG CITY / IBP Rizal Chapter
MCLE EXEMPT NO. VII-NP003328/04-14-2025

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