



Republic of the Philippines  
**SOCIAL SECURITY SYSTEM**



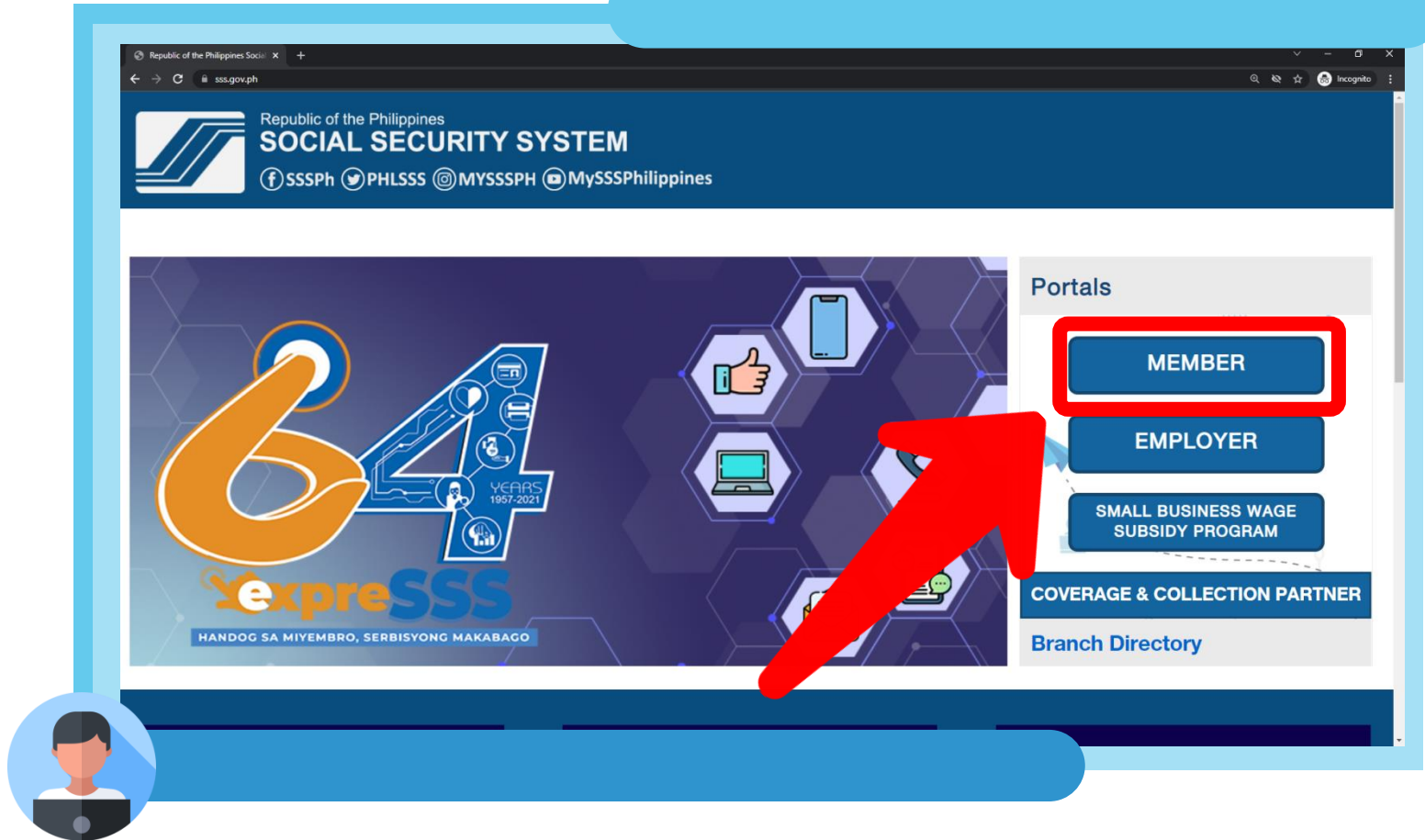
# **MY.SSS MEMBER REGISTRATION**

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**A GUIDE ON HOW TO  
REGISTER AND CREATE  
A MY.SSS MEMBER  
ACCOUNT IN THE SSS  
WEBSITE.**

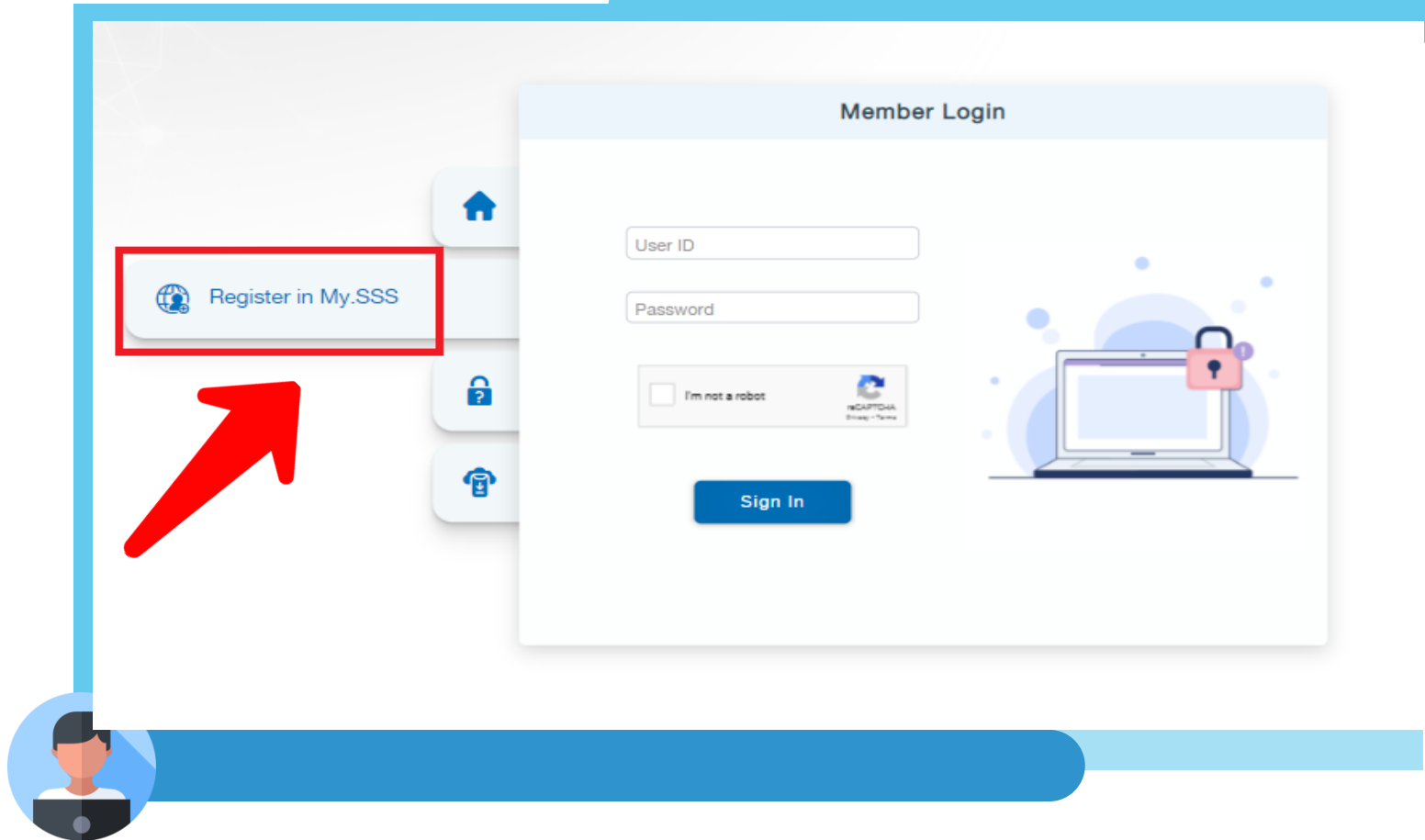
**([www.sss.gov.ph](http://www.sss.gov.ph))**

1



GO TO [WWW.SSS.GOV.PH](http://WWW.SSS.GOV.PH), TICK THE CHECKBOX “I’M NOT A ROBOT”, ANSWER THE CAPTCHA, AND CLICK “MEMBER” UNDER “PORTALS”

2



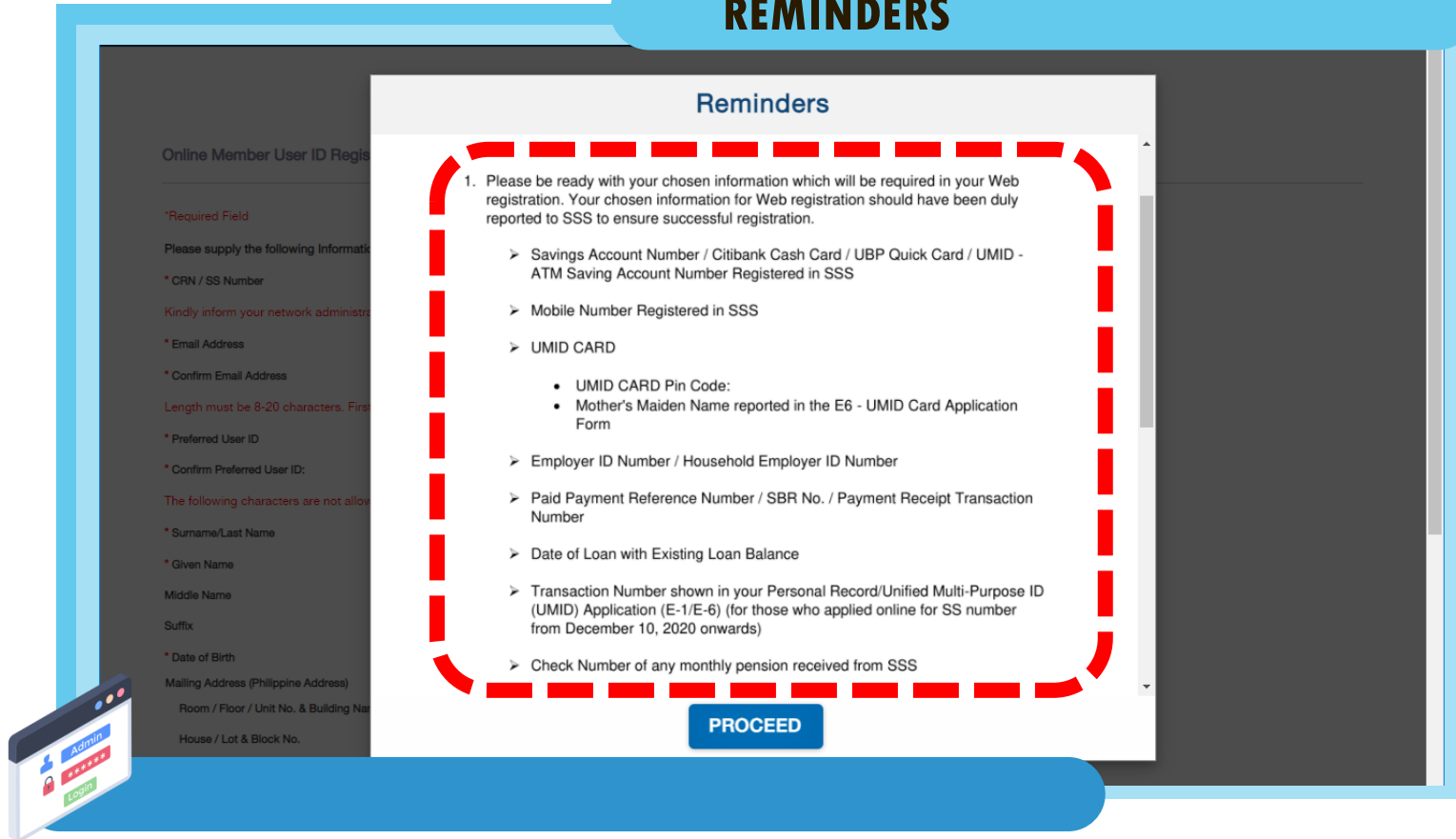
CLICK "REGISTER IN MY.SSS"

**3**



## **REMINDERS**

## REMINDERS



The image shows a screenshot of a web registration form with a 'Reminders' pop-up box. The background form is titled 'Online Member User ID Registration' and includes fields for CRN/SS Number, Email Address, Preferred User ID, Surname/Last Name, Given Name, Middle Name, Suffix, Date of Birth, and Mailing Address. A 'Login' button is visible at the bottom left. The 'Reminders' box is titled 'Reminders' and contains the following text:

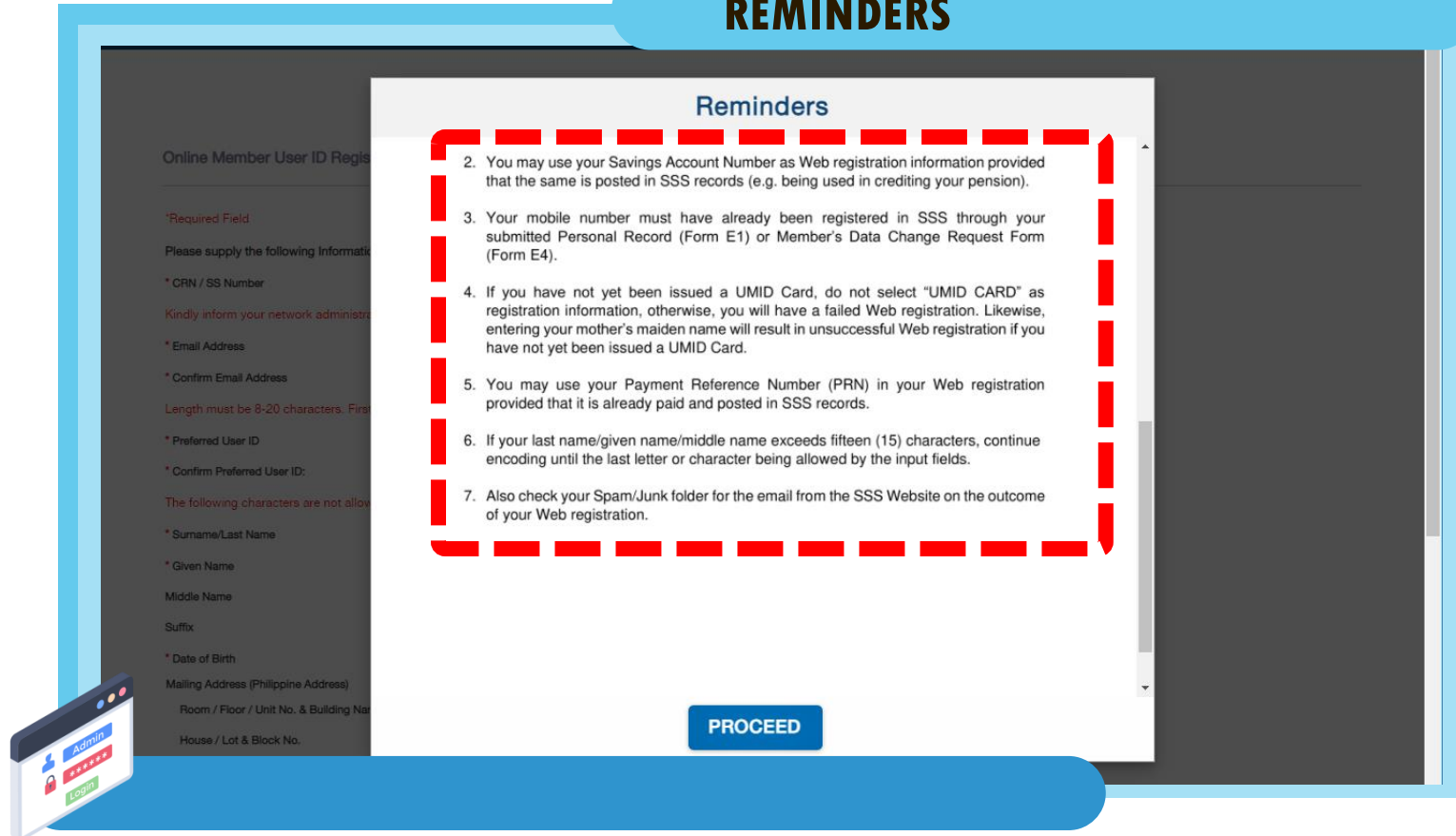
1. Please be ready with your chosen information which will be required in your Web registration. Your chosen information for Web registration should have been duly reported to SSS to ensure successful registration.

- Savings Account Number / Citibank Cash Card / UBP Quick Card / UMID - ATM Saving Account Number Registered in SSS
- Mobile Number Registered in SSS
- UMID CARD
  - UMID CARD Pin Code:
  - Mother's Maiden Name reported in the E6 - UMID Card Application Form
- Employer ID Number / Household Employer ID Number
- Paid Payment Reference Number / SBR No. / Payment Receipt Transaction Number
- Date of Loan with Existing Loan Balance
- Transaction Number shown in your Personal Record/Unified Multi-Purpose ID (UMID) Application (E-1/E-6) (for those who applied online for SS number from December 10, 2020 onwards)
- Check Number of any monthly pension received from SSS

A blue 'PROCEED' button is located at the bottom right of the 'Reminders' box.

PLEASE READ THE REMINDERS

## REMINDERS



The image shows a screenshot of a web registration form for an online member user ID. The form is partially obscured by a 'Reminders' pop-up window. The form fields include: Online Member User ID Registration, Required Field, Please supply the following information, \* CRN / SS Number, Kindly inform your network administrator, \* Email Address, \* Confirm Email Address, Length must be 8-20 characters. First, \* Preferred User ID, \* Confirm Preferred User ID, The following characters are not allowed, \* Surname/Last Name, \* Given Name, Middle Name, Suffix, \* Date of Birth, Mailing Address (Philippine Address), Room / Floor / Unit No. & Building Name, and House / Lot & Block No. A 'PROCEED' button is visible at the bottom of the form. A small icon of a login page is shown in the bottom left corner.

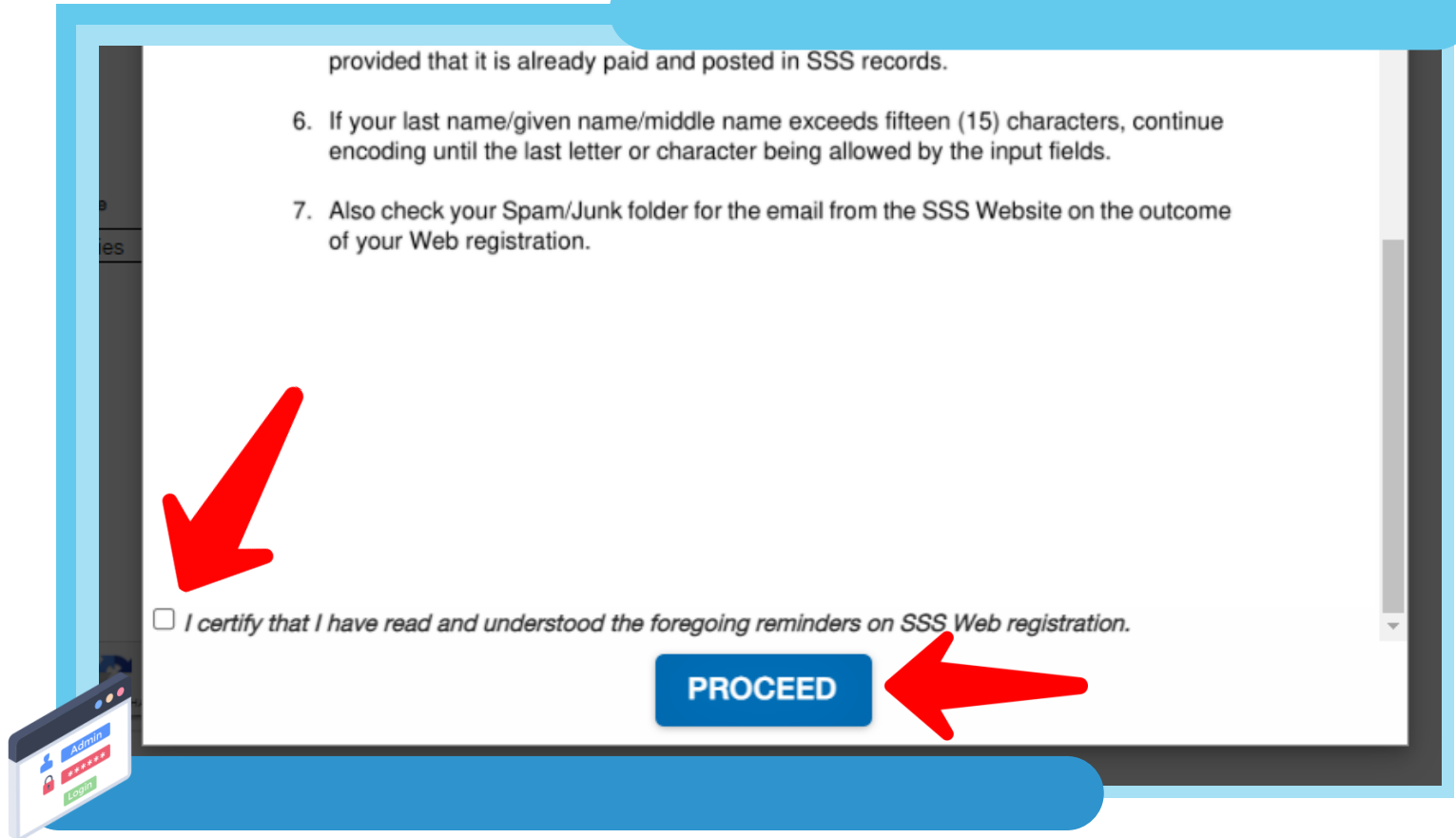
### Reminders

2. You may use your Savings Account Number as Web registration information provided that the same is posted in SSS records (e.g. being used in crediting your pension).
3. Your mobile number must have already been registered in SSS through your submitted Personal Record (Form E1) or Member's Data Change Request Form (Form E4).
4. If you have not yet been issued a UMID Card, do not select "UMID CARD" as registration information, otherwise, you will have a failed Web registration. Likewise, entering your mother's maiden name will result in unsuccessful Web registration if you have not yet been issued a UMID Card.
5. You may use your Payment Reference Number (PRN) in your Web registration provided that it is already paid and posted in SSS records.
6. If your last name/given name/middle name exceeds fifteen (15) characters, continue encoding until the last letter or character being allowed by the input fields.
7. Also check your Spam/Junk folder for the email from the SSS Website on the outcome of your Web registration.

**PROCEED**

PLEASE READ THE REMINDERS

# 4



**CERTIFY THAT YOU HAVE READ AND UNDERSTOOD THE REMINDERS THEN CLICK “PROCEED”**



# **ENCODING REQUIRED FIELDS**



## Online Member User ID Registration

\*Required Field

Please supply the following Information as reported to the Social Security System

\* CRN / SS Number :

Kindly inform your network administrator not to block mail from sss.gov.ph.

\* Email Address :

\* Confirm Email Address :

Length must be 8-20 characters. First character must be alphabetic. No special characters except underscore. (Ex. Juan\_Cruz1234)

\* Preferred User ID :

\* Confirm Preferred User ID: :

The following characters are not allowed: # % () \ -- ' " | & & \ \* ^ /

\* Surname/Last Name :

\* Given Name :



ENTER YOUR CRN/SS NUMBER, EMAIL ADDRESS, AND PREFERRED USER ID.



Kindly inform your network administrator not to block mail from sss.gov.ph.

\* Email Address :

\* Confirm Email Address :

Length must be 8-20 characters. First character must be alphabetic. No special characters except underscore. (Ex. Juan\_Cruz1234)

\* Preferred User ID :

\* Confirm Preferred User ID:

The following characters are not allowed: # % ( ) \ -- ' " || && \\* \*/

\* Surname/Last Name :

\* Given Name :

Middle Name :

Suffix :

\* Date of Birth :

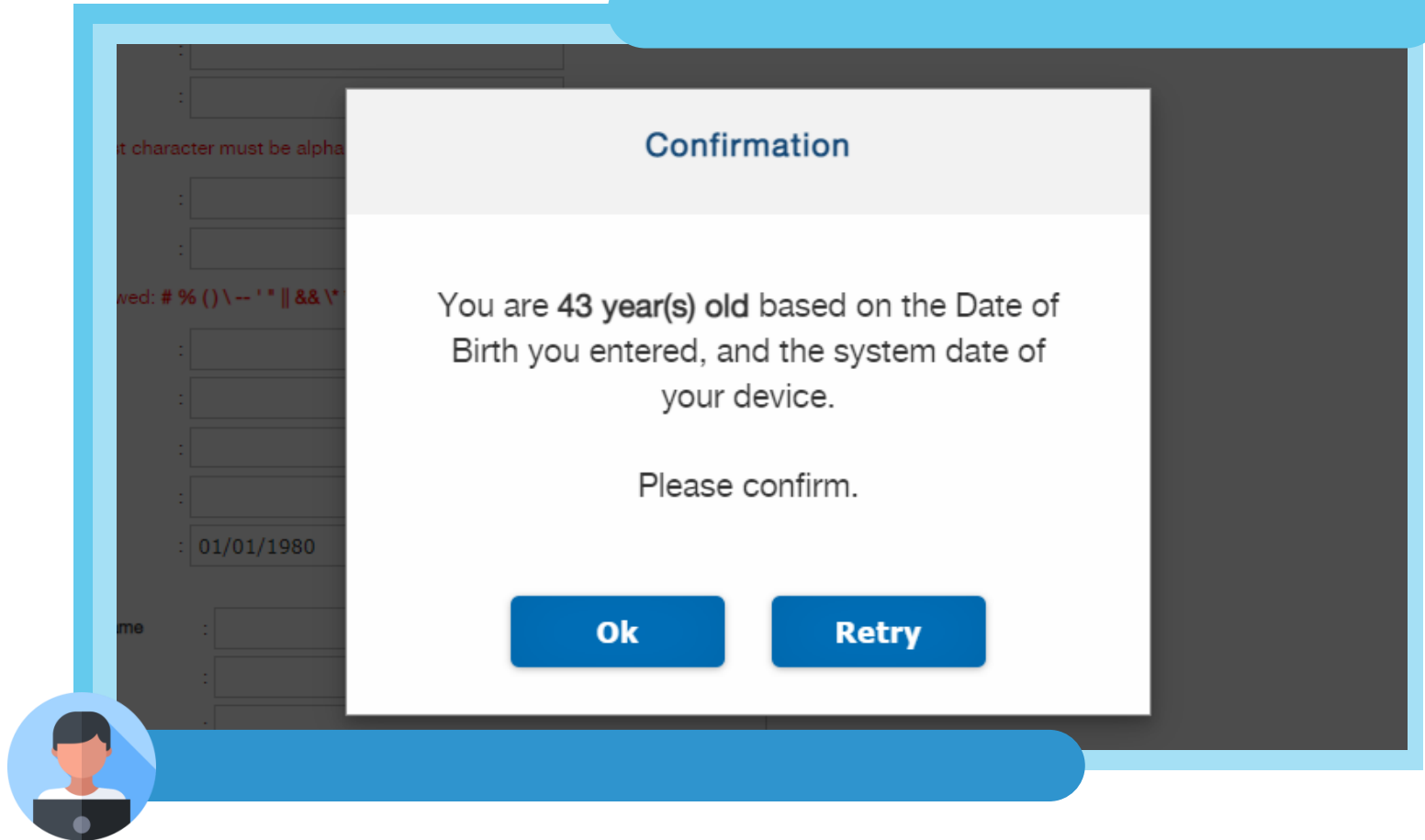
Mailing Address (Philippine Address)

Room / Floor / Unit No. & Building Name :

House / Lot & Block No. :

ENTER YOUR COMPLETE NAME AND DATE  
OF BIRTH.

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UPON ENTERING YOUR DATE OF BIRTH, PLEASE CONFIRM BY CLICKING “OK” OR CLICK “RETRY” AND RE-ENTER CORRECT DATE OF BIRTH.

**SOCIAL SECURITY SYSTEM**

**REGISTRATION**

**Mailing Address (Philippine Address)**

Room / Floor / Unit No. & Building Name :

House / Lot & Block No. :

Street :

Subdivision :

Metro Manila  Province

City/Municipality :

Barangay :

Postal code :

**Foreign Mailing Address**


Address :

City :

Zip :

Country :

\* Registration Preference:

I'm not a robot  reCAPTCHA  
Privacy - Terms

**ENTER YOUR MAILING ADDRESS AND/OR  
FOREIGN MAILING ADDRESS.**



# **REGISTRATION INFORMATION OPTIONS**

# 9



## REGISTRATION INFORMATION OPTIONS

\* Registration Preference:

Select One

Savings Account Number / Citibank Cash Card / UBP Quick Card / UMID - ATM Saving Account Number Registered in SSS

Mobile Number Registered in SSS

UMID CARD

Employer ID Number / Household Employer ID Number

Paid Payment Reference Number / SBR No. / Payment Receipt Transaction Number

Date of Loan with Existing Loan Balance

Transaction Number shown in your Personal Record/Unified Multi-Purpose ID (UMID) Application (E-1/E-6) (for those who applied online for SS number from December 10, 2020 onwards)

Check Number of any monthly pension of retiree/disability pensioner who is receiving the pension benefit through check

SELECT ONE REGISTRATION  
PREFERENCE FROM THE  
DROPDOWN LIST.

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## REGISTRATION INFORMATION OPTIONS

### OPTION 1

\* Registration Preference: : Savings Account Number / Citibank Cash Card / UBP Quick

\* Savings Account Number / Citibank Cash Card / UBP Quick Card / UMID - ATM Saving Account :   Show hidden entry  
Number Registered in SSS

ENTER YOUR SAVINGS ACCOUNT NUMBER /  
CITIBANK CASH CARD / UBP QUICK CARD /  
UMID - ATM SAVING ACCOUNT NUMBER  
REGISTERED IN SSS

# 9



## REGISTRATION INFORMATION OPTIONS

### OPTION 2

\* Registration Preference:

: Mobile Number Registered in SSS

\* Mobile Number Registered in SSS

:

ENTER THE MOBILE NUMBER  
YOU REGISTERED IN SSS



# 9



## REGISTRATION INFORMATION OPTIONS

### OPTION 3

\* Registration Preference: :

\* UMID CARD Pin Code: :   Show hidden entry

UMID Card must have been activated in the SSS Information Terminal located at SSS Branches

--- OR ---

\* Mother's Maiden Name reported in the E6 - UMID Card Application Form: :

Surname/Last Name Given Name Middle Name Suffix

ENTER YOUR 6-DIGIT UMID CARD PIN CODE OR MOTHER'S MAIDEN NAME REPORTED IN YOUR UMID CARD APPLICATION, AS APPLICABLE.

# 9



## REGISTRATION INFORMATION OPTIONS

### OPTION 4

\* Registration Preference:

:  ▼

\* Employer ID Number / Household Employer ID Number

:

ENTER THE EMPLOYER ID NUMBER /  
HOUSEHOLD EMPLOYER ID NUMBER OF ANY OF  
YOUR CURRENT OR PREVIOUS EMPLOYER.

# 9



## REGISTRATION INFORMATION OPTIONS

### OPTION 5

\* Registration Preference:

:  ▼

\* Paid Payment Reference Number / SBR No. /  
Payment Receipt Transaction Number

:

ENTER THE PAID PAYMENT REFERENCE NUMBER  
/ SBR NO. / PAYMENT RECEIPT TRANSACTION  
NUMBER OF ANY OF YOUR CONTRIBUTION  
PAYMENTS.

# 9



## REGISTRATION INFORMATION OPTIONS

### OPTION 6

\* Registration Preference:

:  ▼

\* Date of Loan with Existing Loan Balance

:

ENTER THE DATE OF LAST LOAN  
WITH EXISTING LOAN BALANCE.

# 9



## REGISTRATION INFORMATION OPTIONS

### OPTION 7

\* Registration Preference:

: Transaction Number shown in your Personal Record/Unified

\* Transaction Number shown in your Personal Record/Unified Multi-Purpose ID (UMID) Application (E-1/E-6) (for those who applied online for SS number from December 10, 2020 onwards)

:

ENTER THE TRANSACTION NUMBER SHOWN IN YOUR PERSONAL RECORD/UNIFIED MULTI-PURPOSE ID (UMID) APPLICATION (E-1/E-6) (FOR THOSE WHO APPLIED ONLINE FOR SS NUMBER FROM DECEMBER 10, 2020 ONWARDS).

# 9



## REGISTRATION INFORMATION OPTIONS

### OPTION 8

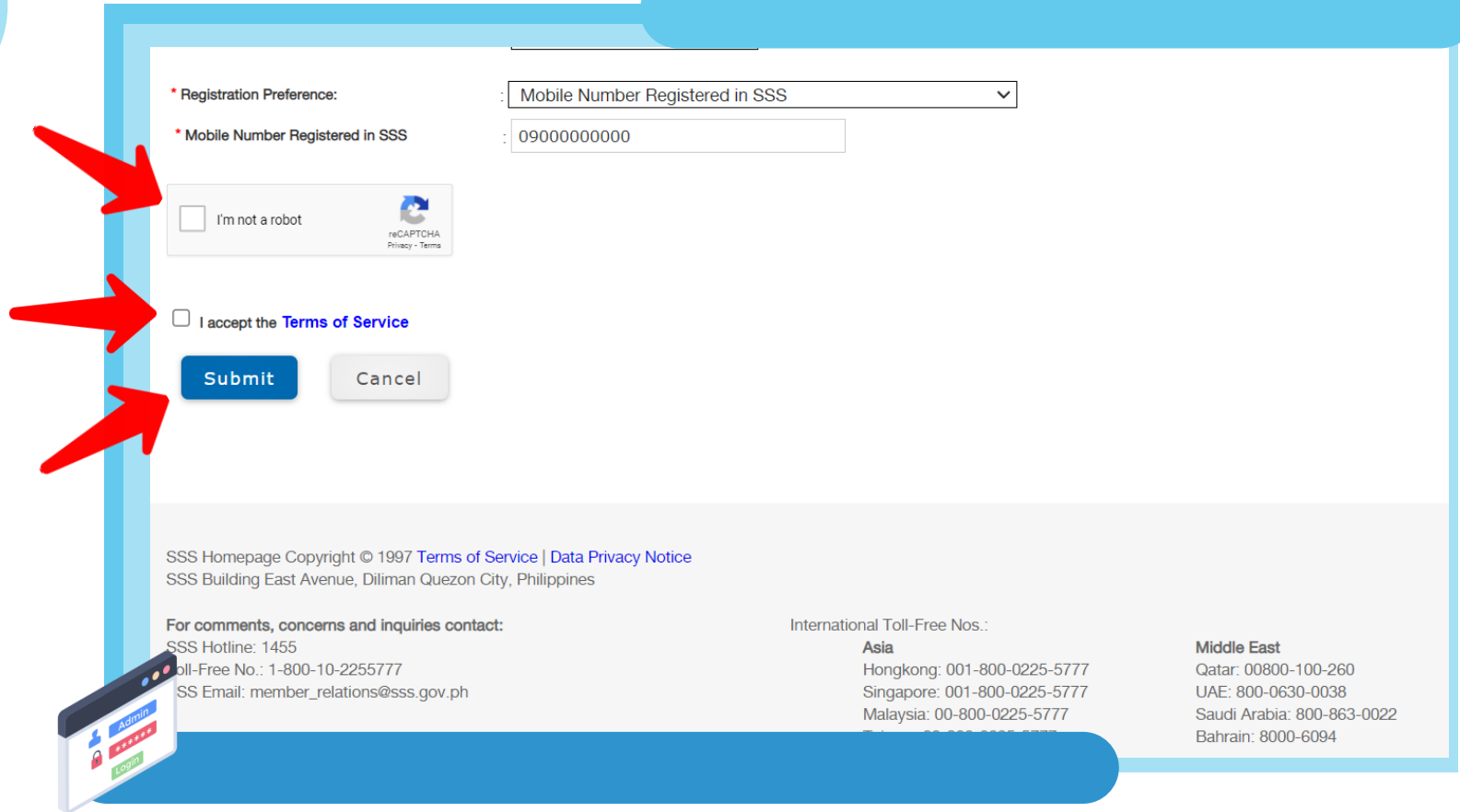
\* Registration Preference:

:  ▼

\* Check Number of any monthly pension of retiree/disability pensioner who is receiving the pension benefit through check


:

ENTER THE CHECK NUMBER OF ANY MONTHLY PENSION OF RETIREE/DISABILITY PENSIONER WHO IS RECEIVING THE PENSION BENEFIT THROUGH CHECK.



\* Registration Preference: Mobile Number Registered in SSS

\* Mobile Number Registered in SSS: 09000000000

I'm not a robot 

I accept the [Terms of Service](#)

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SSS Building East Avenue, Diliman Quezon City, Philippines

**For comments, concerns and inquiries contact:**  
SSS Hotline: 1455  
Toll-Free No.: 1-800-10-2255777  
SS Email: [member\\_relations@sss.gov.ph](mailto:member_relations@sss.gov.ph)

**International Toll-Free Nos.:**

<b>Asia</b>	<b>Middle East</b>
Hongkong: 001-800-0225-5777	Qatar: 00800-100-260
Singapore: 001-800-0225-5777	UAE: 800-0630-0038
Malaysia: 00-800-0225-5777	Saudi Arabia: 800-863-0022
	Bahrain: 8000-6094

TICK THE CHECKBOX “I’M NOT A ROBOT”, CLICK “I ACCEPT THE TERMS OF SERVICE” THEN CLICK “SUBMIT”.

**Confirmation Page**


CRN / SS Number	34[REDACTED]7
Email Address	je[REDACTED]1@gmail.com
Preferred User ID	JE[REDACTED]1
Surname/Last Name	[REDACTED]
Given Name	[REDACTED]
Middle Name	[REDACTED]
Suffix	
Date of Birth	01/21/1996


Mailing Address (Philippine Address)

Room / Floor /	011
Unit No. & Building	
Name	
House / Lot & Block No.	234
Street	J.P. RIZAL
Subdivision	
City/Municipality	QUEZON CITY
Barangay	LIBIS
Postal Code	1110

Registration Preference: Employer ID Number / Household Employer ID Number  
Detail Provided: 03[REDACTED]1

Please confirm by clicking the "CONFIRM" button below, "CANCEL" to go back to the Online Member User ID Registration form.

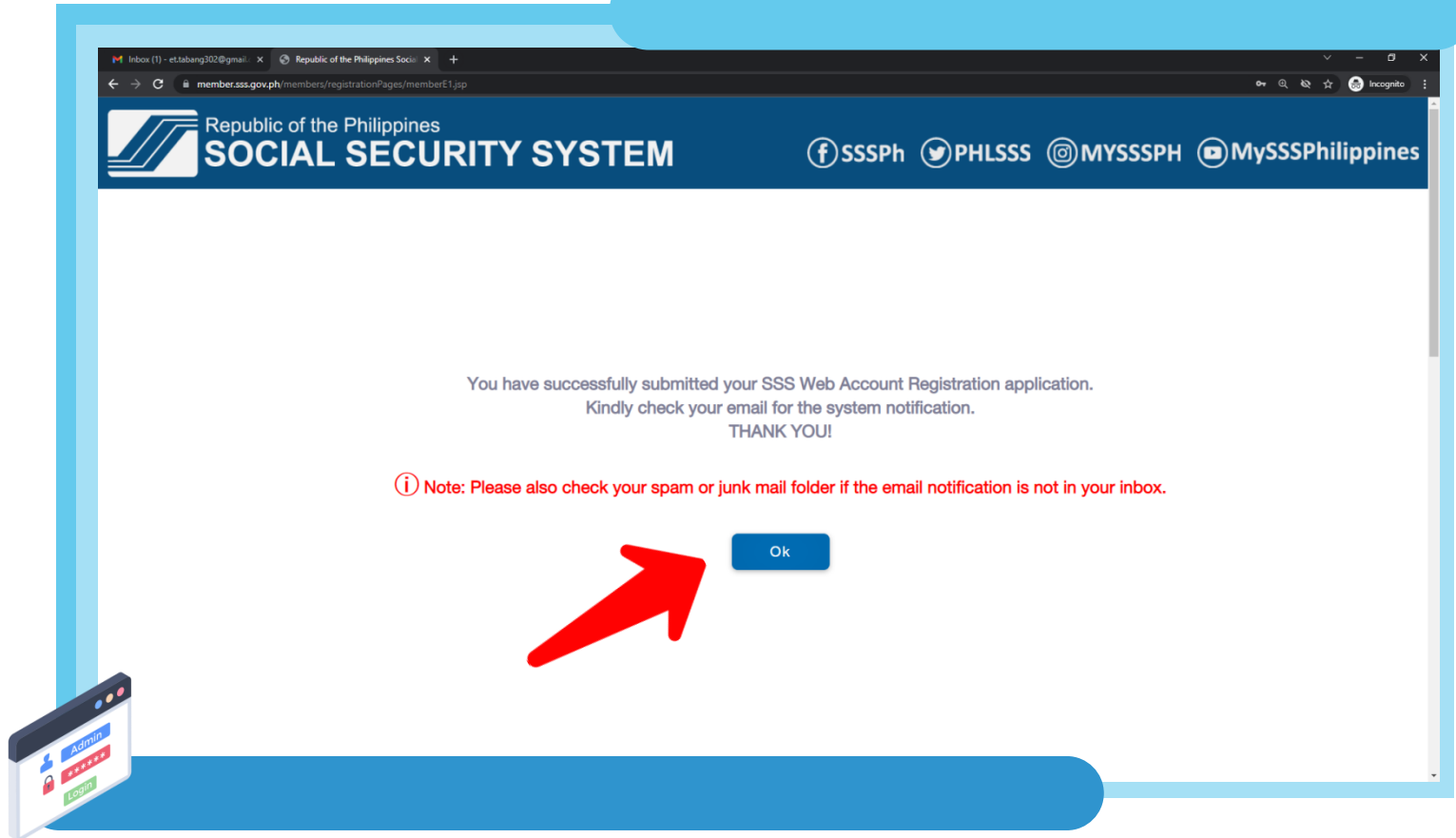




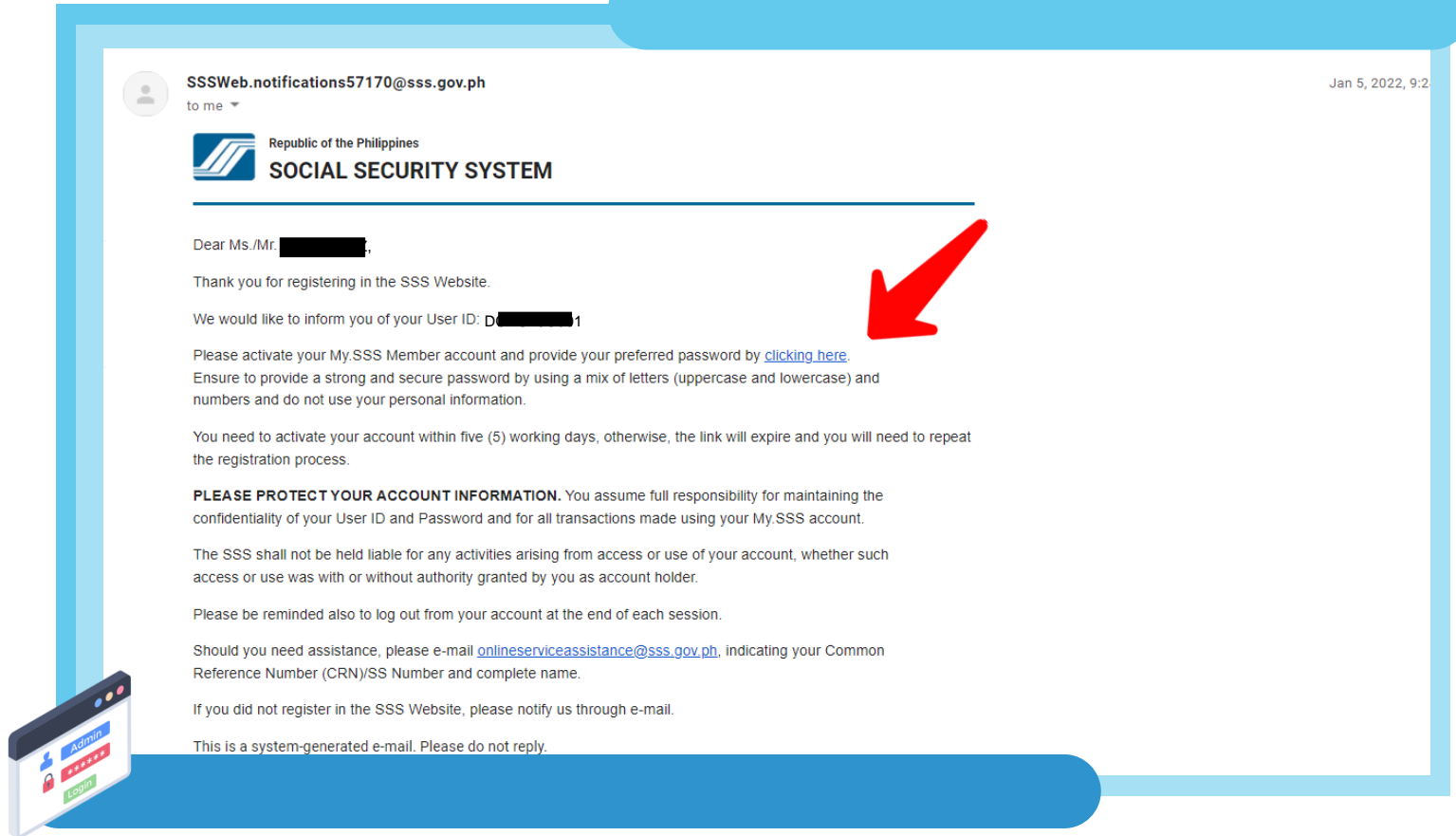
REVIEW YOUR ENTERED INFORMATION.

CLICK "CONFIRM" IF ALL INFORMATION ARE CORRECT. CLICK "CANCEL" TO EDIT ENTERED INFORMATION.





UPON SUBMISSION, CLICK “OK” AND CHECK YOUR EMAIL FOR THE PASSWORD SETUP.



CLICK “CLICKING HERE” AND YOU WILL BE DIRECTED TO THE SET PASSWORD PAGE.

PLEASE READ

**Set Password Page**

To activate your My.SSS account and nominate your preferred password, please provide the last 6 digits of your CRN /SS Number you entered in My.SSS registration.

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Email: member\_relations@sss.gov.ph

International Toll-Free Nos.:

<b>Asia</b>	<b>Middle East</b>	<b>Europe</b>
Hongkong: 001-800-0225-5777	Qatar: 00800-100-260	Italy: 00-800-0225-5777
Singapore: 001-800-0225-5777	UAE: 800-0630-0038	UK: 00-800-0225-5777
Malaysia: 00-800-0225-5777	Saudi Arabia: 800-863-0022	
Taiwan: 00-800-0225-5777	Bahrain: 8000-6094	

ENTER THE LAST 6 DIGITS OF YOUR CRN /  
SS NUMBER THEN CLICK “SUBMIT”.

 PLEASE READ

## Set Password

Length must be 8-20 alpha-numeric characters. First character must be alphabetic. No special characters and must be different from the User ID. (Ex. JDCruz08)

- Preferred Password:
- Confirm Preferred Password:

  
 Submit

Cancel

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Singapore: 001-800-0225-5777  
Malaysia: 00-800-0225-5777  
Taiwan: 00-800-0225-5777  
Brunei: 801-4275

## Middle East

Qatar: 00800-100-260  
UAE: 800-0630-0038  
Saudi Arabia: 800-863-0022  
Bahrain: 8000-6094

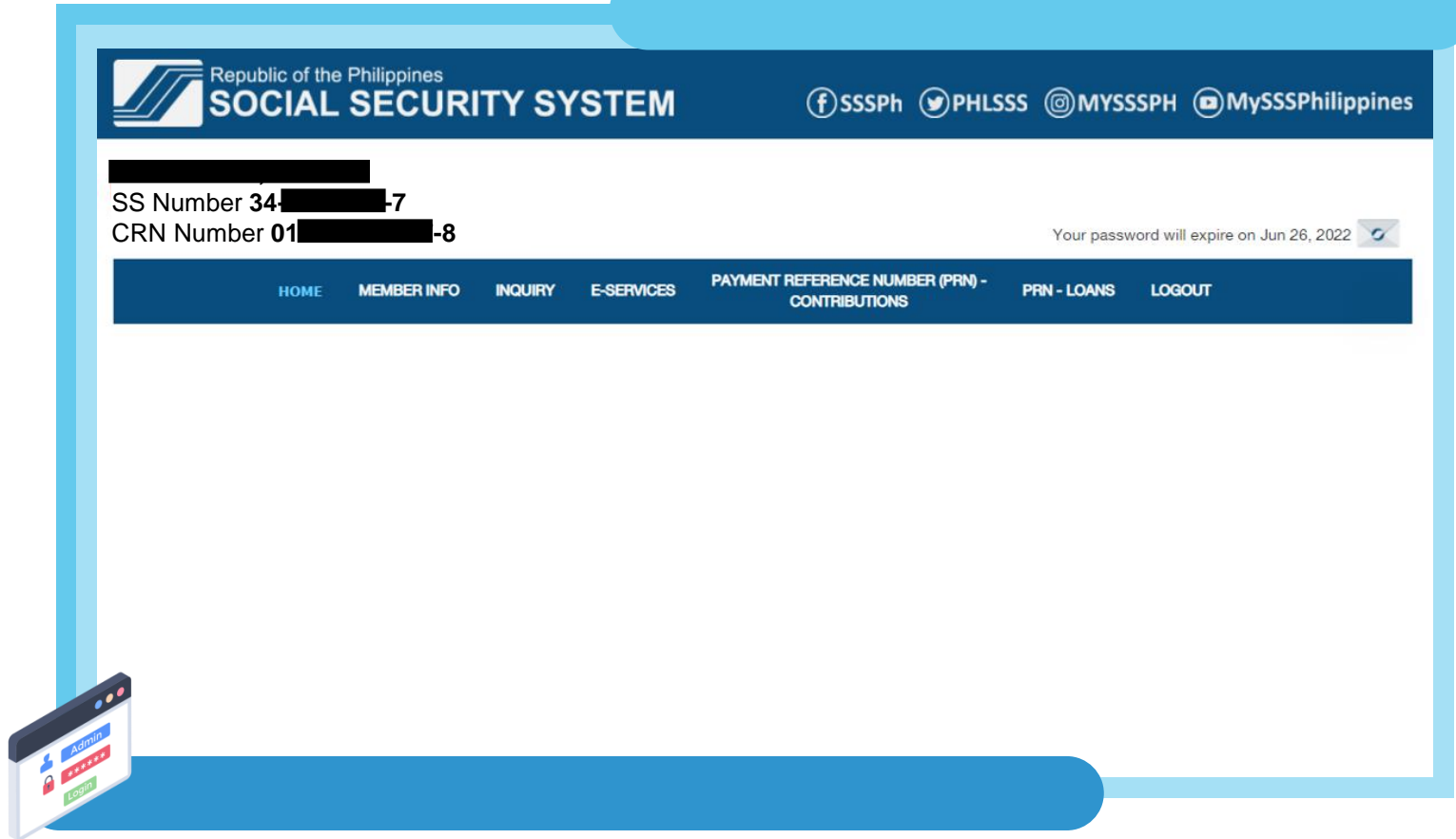
## Europe

Italy: 00-800-0225-5777  
UK: 00-800-0225-5777



ENTER YOUR PREFERRED PASSWORD, RE-ENTER YOUR PREFERRED PASSWORD, THEN CLICK “SUBMIT”.

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AFTER SUCCESSFUL PASSWORD SETUP, YOU WILL BE DIRECTED TO YOUR MY.SSS MEMBER ACCOUNT



**THANK YOU FOR USING THE  
SSS WEBSITE!**



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