



Republic of the Philippines
SOCIAL SECURITY SYSTEM

East Ave., Diliman, Quezon City
Tel. Nos. (632) 920-6401 • (632) 920-6443
E-mail: member_relations@sss.gov.ph • Web site: <http://www.sss.gov.ph>

NOTICE OF AWARD

01 December 2020

TRENDS & TECHNOLOGIES, INC.

23rd Floor Trafalgar Plaza 105 H.V. Dela Costa
Street, Salcedo Village Makati City

Attention: MR. WILFREDO N. AGUILAR
Authorized Representative

Dear Mr. Aguilar:

Please be informed that the Project: Five (5) Year Software License and Maintenance Services Subscription for Enterprise Firewall in SSS Main Data and Disaster Recovery (DR) Centers, is awarded to your company at a Contract Price equivalent to **P30,980,000.00**.



In view of this, kindly coordinate with Ms. Violeta V. Javar of our Purchasing Section, Procurement Planning and Management Department (PPMD) at the 2nd Floor, SSS Main Building, East Avenue, Diliman, Quezon City for the submission of the following:

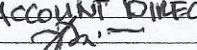
- a. Performance Bond within ten (10) calendar days from receipt of this notice but in no case later than the signing of the contract/Purchase Order/Job Order by both parties, equivalent to percentage of contract price as follows:
 - 5% in Cash, Cashier's/Manager's Check, Bank Guarantee/Draft, or
 - 30% Surety bond callable upon demand issued by a Surety or Insurance company duly certified by the Insurance Commission.
- b. A five (5) year warranty is required on all delivered goods and shall take effect upon acceptance of the proposed solution by SSS with the favorable recommendation of the corresponding Technical Working Group. Said warranty, in addition to the provisions of GCC Clause 17, shall include, as follows:
 1. During the warranty period, SSS should be entitled to all applicable software version upgrades (OS, bundled software), security patches, and feature packs at no additional cost to SSS.
 2. During the warranty period, the winning bidder must provide maintenance and technical support for hardware and/or software components of the proposal at no additional cost SSS.
 3. The following warranties must be in addition to the expressed or implied warranties, as provided for under Philippine laws:
 - a. Where applicable, the preventive maintenance must include standard cleaning, lubrication, adjustment, alignment, inspection, and testing of equipment to ensure that it is in optimum operating condition.
 - b. Software performance check and fine tuning.
 - c. The frequency of preventive maintenance must be four (4) times a year with each service three (3) months apart.

All maintenance and technical support must be available within Metro Manila and provided to SSS within 2 hours from receipt of notice either through phone (hotline), electronic communication or written letter.

Thank you.

Very truly yours,


ELVIRA G. ALCANTARA-RESARE
Executive Vice President
Corporate Services Sector 

I acknowledge receipt of this Notice on December 9, 2020
Printed Name of the Representative WILFREDO N. AGUILAR
Designation of the Representative ACCOUNT DIRECTOR
Signature of Authorized Representative 

cc.: PPMD
CMD
Budget Department
DM III Ma. Salome E. Romano - TWG Chairperson