
AURORA C. IGNACIO

VICE CHAIRPERSON

Social Security Commission (SSC)

President and CEO

Social Security System (SSS)

(02) 8709-7198 local 5044



BRIEF DESCRIPTION OF FUNCTION

As the President and Chief Executive Officer (PCEO), Mrs. Ignacio is the highest-ranking Executive Officer in SSS. She oversees and supervises the general conduct of operations of the state pension fund and is responsible for carrying out of the programs of SSS and the policies of the SSC. She is also the concurrent Vice-Chairperson of the SSC, the governing board of the SSS, and a member of its Executive Committee, and Risk Management and Investments Committee.

MAJOR ACHIEVEMENTS

PCEO Ignacio was appointed as the first PCEO of the SSS under Republic Act No. 11199 or the “Social Security Act of 2018” on March 28, 2019. With PCEO Ignacio at the helm, SSS generated an average of Php 253.89 billion for the last two (2) years in revenues from contributions collection and investment income despite the global pandemic. SSS also saw its total assets soar to Php 683.23 billion as of September 2021. Various flagship programs were also implemented under her watch such as the Penalty Condonation Program for Contributions, Enhanced Pension Loan Program, Unemployment Insurance, Expanded Maternity Benefit Programs and the Workers Investment Savings Program. Moreover, her initiative to further improve the services of SSS thru digitalization is demonstrated by the 161 million cumulative My.SSS transactions from 2020, and the inclusion of SSS Mobile App in the top five most downloaded productivity/utility application in Google Play Store/Apple App Store.

Prior to being named as SSS PCEO, Mrs. Ignacio was the Chairperson of the SSC, the governing board of the SSS. She was responsible for providing policy directions, monitoring and overseeing management actions of the SSS. She also performed quasi-judicial functions through decisions rendered in cases involving disputes on social security coverage, benefits, contributions and penalties.

Before her joining the Philippine pension fund agency, Mrs. Ignacio was the Assistant Secretary for Special Projects in the Office of the President, Malacañang and was designated as the Focal Person for Anti-Illegal Drugs by virtue of Presidential Directive No. 5 where she helped the Inter-Agency Committee on Anti-Illegal Drugs (ICAD) in harmonizing all anti-illegal drug government programs. She likewise oversaw the active participation of the ICAD Member-Agencies in Rehabinasyon, or the government’s all-encompassing campaign against illegal drugs and initiated the institution of Substance Abuse Helpline 155, where drug dependents and their families can call for assistance with complete confidentiality. She was a Guest Member of the Dangerous Drugs Board (DDB) while at the same time attending to her duties as a Principal Member of Task Force on the Establishment of Rehabilitation and Treatment Centers for Drug Users. Aside from this, she was also a Council Member of the National Food Authority and helped steer the agency through its policies on food security.

EDUCATIONAL ATTAINMENT

Mrs. Ignacio obtained her Bachelor of Science degree in Commerce, Banking and Finance from the Centro Escolar University.
