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## **CRISTINA A. BACALLA**

VICE PRESIDENT

Luzon Regional Processing Division

Social Security System (SSS)

(02) 8920-6401 local no. 6133



### **BRIEF DESCRIPTION OF FUNCTION**

Develops and manages the implementation of the Regional Processing Division's plans and programs for the processing of benefit claims, membership, contributions and loan repayment in accordance with policies, guidelines, systems and procedures and in compliance with good governance and quality service requirements and standards.

### **MAJOR ACHIEVEMENTS**

All Processing Centers under the Luzon Regional Processing Division were able to achieve its deliverables.

### **PROFESSIONAL WORK EXPERIENCE / HIGHLIGHTS**

- Vice President - Luzon Regional Processing Division  
December 19, 2018 - Present
- Acting Vice President - Luzon Regional Processing Division  
February 3, 2017 to December 18, 2018
- Department Manager III - San Pablo Processing Center  
December 22, 2016 to February 2, 2017
- Officer-in-Charge - Luzon Regional Processing Division  
July 2, 2014 to December 21, 2016
- Officer-in-Charge - Pasig Processing Center  
July 2, 2012 to July 1, 2014
- Assistant Branch Head - Kalookan Branch  
January 1, 2011 to July 1, 2012
- Corporate Executive Officer III - Malabon Branch  
March 25, 2010 to December 31, 2010

### **EDUCATIONAL ATTAINMENT**

- AB Economics  
St. Paul College, Manila
  - Masters in Business Administration - Graduate
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