
CRISTINA A. BACALLA

VICE PRESIDENT

Luzon Regional Processing Division

Social Security System (SSS)

(02) 8709-7198 local 6133



BRIEF DESCRIPTION OF FUNCTION

Develops and manages the implementation of the Regional Processing Division's plans and programs for the processing of benefit claims, membership, contributions, and loan repayment in accordance with policies, guidelines, and procedures and in compliance with good governance and quality service requirements and standards.

MAJOR ACHIEVEMENTS

Deliverables of Luzon Regional Processing Division (LRPD) for 2020 were achieved by all Processing Centers in LRPD, namely La Union, Tarlac, Dagupan, San Pablo and Naga. The 3 Sections under the 5 Processing Centers namely Death, Disability and Retirement Section, Sickness/Maternity and EC Section and the Membership, Operations Accounting Section achieved its deliverables, to wit:

- Improved Processing Time
- Reduce Pending Workload
- Improved Accuracy of Processed Claim

PROFESSIONAL WORK EXPERIENCE / HIGHLIGHTS

- Department Manager, San Pablo Processing Center - 12/22/2016 - 2/2/2017
- Acting Vice President, Luzon Regional Processing Division - 2/3/17 - 12/18/2018
- Vice President, Luzon Regional Processing Division - 12/19/2018 - present
- Bids and Awards Committee - Member - 3/2019 - present
- Chairperson, Benefits Flag Clearing Committee - 2/2018 - present
Luzon Regional Processing Division
- Chairperson, Local Benefit Review Committee - 5/2017 - present
Luzon Regional Processing Division

EDUCATIONAL ATTAINMENT

- College: AB Economics
 - Masteral: Masters in Business Administration
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