
GLORIA CORAZON M. ANDRADA

VICE PRESIDENT

Luzon Central 2 Division

Social Security System (SSS)

(045) 455-5359

(045) 455-5213



BRIEF DESCRIPTION OF FUNCTION

The Vice President plans, organizes, directs, coordinates, and controls the activities of the Division to achieve established objectives and targets.

The Office of the Vice President for Luzon Central 2 Division is primarily responsible for ensuring that the ten (10) branches, nine (9) service offices, and two (2) representative offices under its jurisdiction deliver fast and quality services to the members and achieve coverage and collection targets and other deliverables. It also provides support services to the offices under the Division and manages the Division Office.

MAJOR ACHIEVEMENTS

- Worked out the upgrading of Agoo Service Office into a full-fledged Branch, proposed the creation and negotiated for a rent-free office for San Carlos Branch, and operationalized Dau Branch.
 - Initiated the creation of Manna Mall Service Office in La Union, operationalized Bayambang (Pangasinan) Service Office, and established and operationalized Guagua (Pampanga) Service Office and San Rafael (Bulacan) Service Office, which are all rent-free.
 - Consistent Quality Workplace Achiever (La Union Branch as National Champion for medium branch category, 2014 and 2015); and as Luzon Group's Quality Workplace Program Committee Head, Luzon Group earned grand slam victory in 2017 in all branch categories: Agoo for small, Malolos for medium, and Dagupan for large emerging as National Champions; in 2018 consecutive top national awards (Champion) for Agoo for small and Dagupan for large and First Runner-up for Malolos Branch for medium; and in 2019 Agoo Branch emerged as three-time National Champion and the first Hall of Fame awardee for small branch category, La Union Branch as National Champion for medium, and Dagupan Branch as Second Runner-up for large.
 - As its Branch Head, La Union was among the first five (5) branches nationwide to be ISO-certified for Registration and Coverage System in 2015 and achieved Excellent ARTA rating of 95.29% which was the highest system-wide in 2015.
 - Malolos Branch, under the Division's jurisdiction, achieved Excellent ARTA rating of 95.32% in 2017 and conferred the 5 Stars Seal of Excellence Award from the Civil Service Commission (CSC).
 - Negotiated and forged MOA with DSWD Region I for the region-wide coverage of all recipients of Sustainable Livelihood Program and coordinated with Bayad Center for monthly collection schedules. This collaboration resulted to remarkable increase in coverage, improved collection efficiency from the informal sector members, and sustained implementation of the program even to date.
 - Introduced various innovations (e.g. queuing cards with Citizen's Charter, file management system, ISO report forms, supplies monitoring system, etc.) endorsed by management for adoption by ISO branches.
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- Established the La Union Processing Center to become the first to be operationalized under the new processing center setup.
 - With Career Service Executive Eligibility (CSEE) conferred in 2005.
 - National Topnotcher (Rank 1), 1991 Career Service Sub-Professional Examination.

PROFESSIONAL WORK EXPERIENCE / HIGHLIGHTS

- Vice President - 12/19/2018 to Present
- Acting Vice President - 04/26/2017 - 12/18/2018
- OIC/Branch Head III - 05/02/2016 - 04/25/2017
- Branch Head II - 06/09/2014 - 12/18/2018
- OIC/Processing Center Head - 07/02/2012 - 06/08/2014
- Assistant Branch Head - 05/26/2010 - 06/08/2014
- OIC/Assistant Branch Head - 11/09/2009 - 05/25/2010
- Section Head - 11/10/2004 - 05/25/2010
- OIC/Section Head - 02/24/2003 - 11/09/2004
- OIC/Team Head - 02/01/1999 - 03/23/2003
- Senior Analyst - 09/01/1998 - 11/09/2004
- Social Security Officer II - 07/21/1997 - 08/31/1998

EDUCATIONAL ATTAINMENT

- Master in Management (MM), Asian Institute of Management (AIM), 2010, Dean's Lister and Best Walkabout Project Awardee, with scholarship grant from Asian Development Bank - Japan Scholarship Program
 - Middle Management Development Program, Ateneo Graduate School of Business, 2016, No. 1 in Quality Point Index and Oral Revalida
 - Bachelor of Arts - Major in English and Political Science, Saint Louis College, 1992, Summa Cum Laude and Leadership Awardee
 - High School - Don Mariano Marcos Memorial State University - Mid-La Union Campus, Valedictorian
 - Elementary - San Fernando South Central School, Valedictorian
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