

# Republic of the Philippines SOCIAL SECURITY SYSTEM

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### CIRCULAR NO. 2021-004

TO

ALL FEMALE MEMBERS AND EMPLOYERS

SUBJECT :

ONLINE FILING OF MATERNITY BENEFIT APPLICATION (MBA) AND MATERNITY BENEFIT REIMBURSEMENT APPLICATION (MBRA) THROUGH THE MY.SSS PORTAL IN THE SSS WEBSITE EFFECTIVE 31 MAY 2021

Pursuant to Social Security Commission Resolution No. 189-s.2021 dated 14 April 2021, in support of the digitalization of SSS benefit processes and in compliance with the zero-contact policy under Republic Act (RA) No. 11032 or the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, the Online Filing of MBA and MBRA through the My.SSS portal in the SSS Website shall be implemented based on the following guidelines:

### A. Coverage

### 1. For MBA

- a. All female Self-employed (SE), Voluntary Members (VMs), Overseas Filipino Workers (OFWs) and Non-Working Spouse (NWS); and
- All female members who are separated from employment and did not receive any advance payment of maternity benefit from their employers.

### 2. For MBRA

a. All employers including household employer.

### B. Pre-requisites for Online Application

- 1. A registered My.SSS account in the SSS Website; and
- Disbursement account enrolled with SSS through the Disbursement Account Enrollment Module (DAEM) in the My.SSS portal in the SSS Website.

### C. Policies

- 1. All initial or new claims and the following cases for adjustment shall be filed online thru the member's or employer's My.SSS account:
  - a. Member is qualified as Solo Parent;

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- b. Correction of type of claim:
  - · From normal to caesarian delivery; or
  - From Miscarriage to Ectopic Pregnancy with Operation:
- c. SS computation is higher than employer's computation;
- Additional posted contributions will increase the amount of maternity benefit;
- e. Correction of approved number of days from 60 (normal delivery) or 78 (caesarian section delivery) days to 105 days; and
- f. Allocated leave credits not used due to separation from employment of the child's father or qualified alternate caregiver.
- Filing of MBA/MBRA over-the-counter or through drop box at any SSS Branch Office (BO)/Foreign Representative Office (FRO)/Medical Evaluation Center (MEC) shall be allowed until the implementation of the mandatory online filing. However, simultaneous filing of MBA/MBRA through OTC/drop box and online through the My.SSS portal in the SSS Website is strictly prohibited.
- The filer shall upload the required supporting document/s corresponding to the type of claim being filed to proceed with the submission of the MBA/MBRA. Uploaded document/s shall be reviewed by SSS.
- 4. The receipt of the advance payment shall be confirmed/certified by the employee within seven (7) working days from the date of sending of email by SSS. In case member confirmed that she did not receive the advance payment or failed to act within the prescribed period, the MBRA shall be rejected. Rejected claims shall be re-submitted/re-filed by the employer as a new transaction.
- 5. Confirmation/certification of receipt of advance payment by the employee for the MBRA filed by her employer shall be submitted through any of the following channels:
  - a. Link provided in the e-mail notification sent by SSS; or
  - b. Employee's My.SSS account in the SSS Website.
- Confirmation/certification of employee shall not be required for claims tagged as separated, Absence without Official Leave (AWOL) and deceased member.
- 7. The filing date of the claim shall be as follows:
  - a. For MBA the date of successful submission of the claim; and
  - b. For MBRA the date of confirmation/certification of the employee or the date of successful submission of the claim if the employee is already separated/Absence without Official Leave (AWOL) or deceased.

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- 8. Claim which has been previously submitted but is not acceptable based on SSS evaluation may be re-filed online by member/employer upon compliance with the SSS requirements as a new transaction.
- 9. An e-mail notification shall be sent to the member/employer for the following cases:
  - a. For MBA:
    - Successful submission through the member's My.SSS account in the SSS Website; and
    - ii. Approval/rejection/denial of the MBA.

### b. For MBRA:

- Successful submission through the employer's My.SSS account in the SSS Website;
- ii. Successful submission of the confirmation of the employee;
- iii. Reminder to employer;
- iv. Failure to confirm the receipt of advance payment by the employee; and
- v. Approval/rejection/denial of the MBRA.
- 10. The following maternity claims exempted from online filing shall be submitted OTC or through drop box at any SSS BO/FRO:
  - a. Denied claim reconsidered for payment;
  - b. Unclaimed benefit of deceased member; and
  - Unclaimed reimbursement of inactive/closed/terminated/retired employer.

### D. Implementation Date

- 1. <u>May 31, 2021</u> Member and employer may file the MBA/MBRA through any one of the following channels:
  - a. OTC or through drop box at any SSS BO/FRO/MEC; or
  - b. Online through the My.SSS portal in the SSS Website.
- August 31, 2021 Last day of the option to file the MBA/MBRA through OTC/drop box at any SSS BO/FRO/MEC.
- September 01, 2021 Start of the mandatory online filing of MBA/ MBRA.
- E. E-filing Process of the MBA via the My.SSS portal in the SSS Website Initial and Adjustment (Please refer to Annex A)
- F. E-filing Process of the MBRA via the My.SSS portal in the SSS Website
   Initial and Adjustment (Please refer to Annex B)

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through the My.SSS Portal in the SSS Website Effective 31 May 2021

Online Filing of Maternity Benefit Application (MBA) and Maternity Benefit Reimbursement Application (MBRA)

Please be guided accordingly.

AURORA C. IGNACIO
President and CEO

0 4 MAY 2021

Date

ATTACHMENT:

Annex A - E-filing Process of the MBA via the My.SSS portal

in the SSS Website - Initial and Adjustment

Annex B - E-filing Process of the MBRA via the My.SSS portal

in the SSS Website - Initial and Adjustment

(Policy – Maternity Benefit)
Prepared by: SMD Benefits Administration Department

Online Filing of Maternity Benefit Application (MBA) and Maternity Benefit Reimbursement Application (MBRA) through the My.SSS Portal in the SSS Website Effective 31 May 2021

## E-FILING PROCESS OF THE MATERNITY BENEFIT APPLICATION (MBA) VIA THE MY.SSS PORTAL IN THE SSS WEBSITE

### I. Initial MBA

STEP 1: Log-in to your My.SSS Member Account.





STEP 2: Click "Submit Maternity Benefit Application" under the E-Services tab.



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STEP 3: Read the important reminders. Click "Proceed" to continue.

	HOME	INQUIRY	E-SERVICES	MEMBER INFO	PAYMENT REFERENCE NUMBER (PRIN)	LOGOUT
aternity Benefi	t Applica	tion				
Home/Mailing /	Address :					
Mobile :						
Landline:			000-0000			
Email Address						
Disbursement /	Account Nurr	nber :	BANK OF THE P	HILIPPINE ISLAND	S	
			BANK OF THE P	HILIPPINE ISLAND	S.	
Please ensure     Click here to	that all your			complete before yo	u proceed to use this facility.	
Make sure that	at the above	Contact In	formation with SS	S is updated. Click	s here to update Contact Info	
					bursement account. Hence, please ensu- cord of disbursement account with SSS	
Click here to	update Dist	oursement	Account .			
				Proceed	Cancel	

STEP 4: Encode the required information then click "Proceed" for SSS validation of provided information and confirmation of your eligibility to Maternity Benefit.

ernity Benefit A	пррисае					
Filing date must be	e within the	10-year pre	scriptive period	f from date of deli	ivery /miscarriage/ Emergency Termination	n of Pregnancy (ET
* Required Field						
* Required Field  * Date of Delivery	/Miscarriage	e/ETP	: 12/	13/2020		
	/Miscamage	e/ETP	: 12/	13/2020		

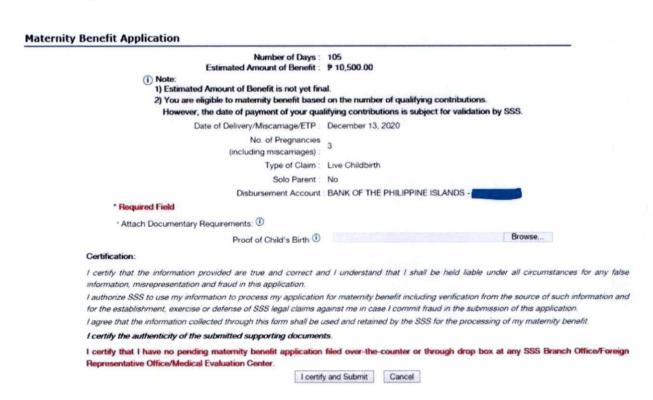
Page 2 of 7

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STEP 5: Encode the additional required information i.e. Type of Claim; Disbursement Account. Click "Proceed" to continue.



STEP 6: Upload the required supporting document/s. Read carefully the Certification portion, and if you agree, click "I Certify and Submit" to proceed.



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STEP 7: Take note of the generated transaction details and check your inbox for an e-mail notification from SSS about your MBA



### II. Adjustment of MBA

STEP 1: Log-in to your My.SSS Member Account.





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STEP 2: Click "Submit Adjustment of Maternity Benefit" under the E-Services tab.



STEP 3: Read the important reminders. Click "Proceed" to continue.

HOME	INQUIRY	E-SERVICES	MEMBER INFO	PAYMENT REFERENCE NUMBER (PRIN)	LOGOUT
Adjustment of Maternity	Benefit				
Home/Mailing Address:				And a second	
Mobile :					
Landline :	0	000			
Email Address :					
Disbursement Account Num	aber: D	EVELOPMENT I	BANK OF THE PHIL	LIPPINES,	
from Employment.	r supporting	documents are		er / Overseas Filipino Worker / Non-worki	ng Spouse / Member Separated
Make sure that the above	Contact Info	ormation with SS	S is updated. Clic	k here to update Contact Info	
	egistered na	ame are the sam		sbursement account. Hence, please ensi ecord of disbursement account with SSS	-
			Proceed	Cancel	

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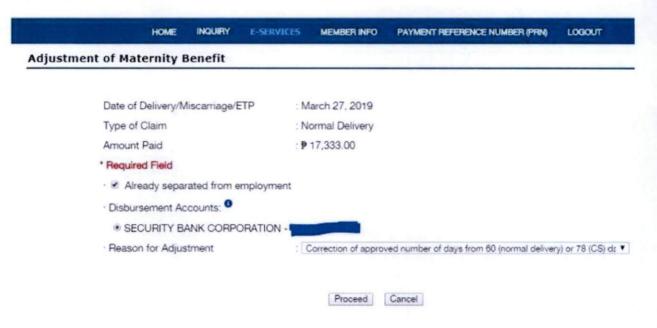
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STEP 4: Encode the required information then click "Proceed" for SSS validation of provided information and confirmation of your eligibility to Maternity Benefit.



STEP 5: Encode the additional required information i.e. Disbursement Account; Reason for Adjustment. Click "Proceed" to continue.

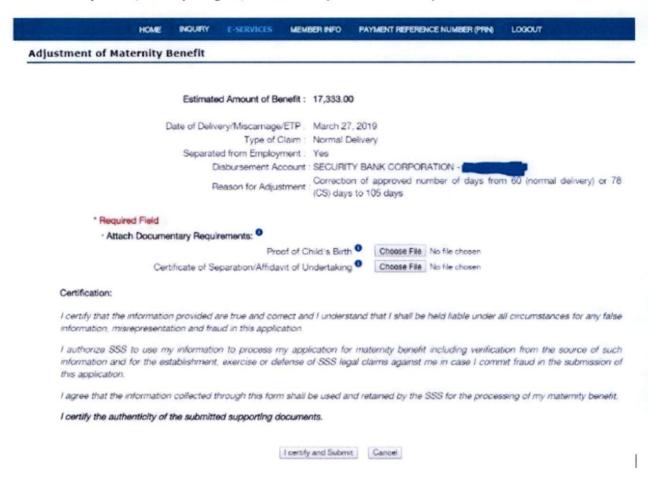


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STEP 6: Upload the required supporting document/s, if applicable. Read carefully the Certification portion, and if you agree, click "I Certify and Submit" to proceed.



# STEP 7: Take note of the generated transaction details and check your inbox for an e-mail notification from SSS about your MBA



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## E-FILING PROCESS OF THE MATERNITY BENEFIT REIMBURSEMENT APPLICATION (MBRA) VIA THE MY.SSS PORTAL IN THE SSS WEBSITE

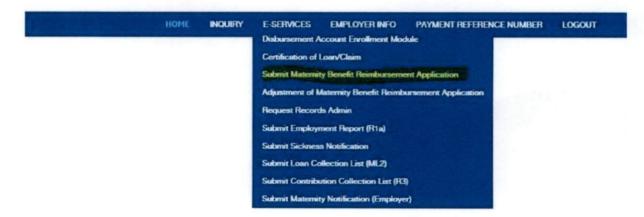
### I. Initial MBRA

STEP 1: Log-in to your My.SSS Employer Account.





STEP 2: Click "Submit Maternity Benefit Reimbursement Application" under the E-Services tab.

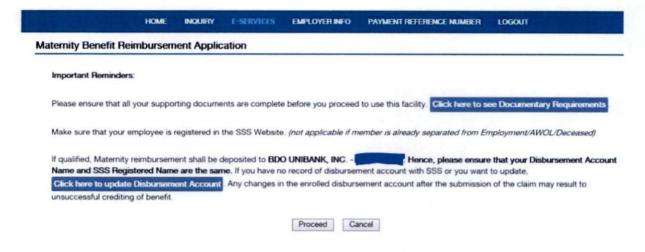


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STEP 3: Read the important reminders. Click "Proceed" to continue.



STEP 4: Encode the required information then click "Proceed" for SSS validation of provided information and confirmation of member's eligibility to Maternity Benefit.

HOME INQUIRY	E-SERVICES	EMPLOYER INFO	PAYMENT REFERENCE NUMBER	LOGOUT
Maternity Benefit Reimbursement Appl	ication			
Filing date must be within the 10-year pro	escriptive period (	from date of delivery	/miscarriage/ Emergency Termination	on of Pregnancy (ETP)
* Required Field				
CRN / SS Number				
Member Name				
<ul> <li>Date of Delivery/Miscarriage/ETP</li> </ul>	: 10/10/2019	110		
No. of Pregnancies (incl. miscarriages)	: 2			
		Proceed C	ancel	

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STEP 5: Encode the additional required information i.e. Start of maternity leave; Type of Claim; Amount of Reimbursement. Click "Proceed" to continue.

### Maternity Benefit Reimbursement Application

CRN / SS Number			
Member Name			
Date of Delivery/Miscarriage/ETP	: October 1	0, 2019	
No. of Pregnancies (including miscarriages)	: 2		
* Required Field			
Start of Maternity Leave	: 10/10/201	9	
* Type of Claim:			
Live Childbirth Solo Parent? With Allocated Leave C Number of Allocated Le Miscarriage / ETP Stillbirth / Fetal Death Separated from Employment/Al Basic documentary require Deceased Member? Amount for Reimbursement	eave Credits:		
		Proceed Cancel	1

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STEP 6: Upload the required supporting document/s. Read carefully the Certification portion, and if you agree, click "I Certify and Submit" to proceed.

#### Maternity Benefit Reimbursement Application CRN / SS Number Date of Delivery/Miscarriage/ETP October 10, 2019 Member Name Start of Maternity Leave October 10, 2019 No. of Pregnancies Number of Days (including miscarriages) Amount for Reimbursement ₱ 32.000.00 Type of Claim Live Childbirth Solo Parent Separated/AWOL Deceased \* Required Field \* Attach Documentary Requirements: ① Proof of Child's Birth Certification: . I certify that the documents uploaded are in accordance with the requirements set by SSS and that the information provided are true and correct and I understand that I shall be held liable under all circumstances for any false information, misrepresentation and fraud . The qualifying contributions of member were paid prior to the date of delivery/miscarriage/ETP. The amount of maternity benefit corresponding to the period not allocated was advanced to the employee. I agree that the information collected through this form shall be used and retained by the SSS for the processing of this maternity

I certify that there is no pending maternity benefit reimbursement application filed over-the-counter or through drop box at any SSS Branch Office/Medical Evaluation Center for the above employee.

I certify and Submit Cancel

STEP 7: Take note of the generated transaction details and check your inbox for an e-mail notification from SSS about your MBRA.

benefit and to credit the benefit proceeds to the enrolled Disbursement Account

		nent Applic				
Vou have eur	reactfully europ	nitted your M	eternity Benefit F	Reimhureamant Annfi	cation to SSS on April 22, 2021 22	ON DEA
				emoursement Apple	Cation to 355 on April 22, 2021 22	O FM.
	note of your train Number: MTEW					
CRN / SS Nu						
Member Nan	ne:					
We will start	processing you	r claim once	we receive confi	rmation from your en	nployee.	
	ty Benefit Beim	bursement A	pplication will ex	pire if your employee	e fails to certify on or before May 1,	2021
Your Materni						Carlotte S.

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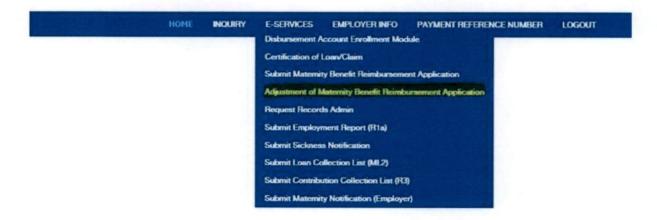
### II. Adjustment of MBRA

STEP 1: Log-in to your My.SSS Employer Account.



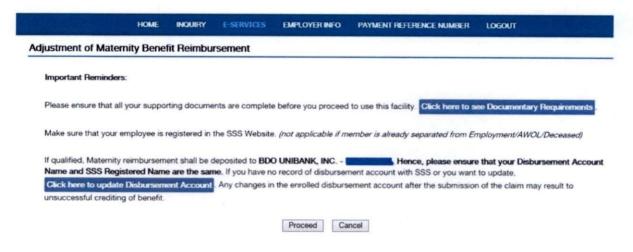


STEP 2: Click "Adjustment of Maternity Benefit Reimbursement Application" under the E-Services tab.



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STEP 3: Read the important reminders. Click "Proceed" to continue.



STEP 4: Encode the required information then click "Proceed" for SSS validation of provided information and confirmation of member's eligibility to Maternity Benefit.

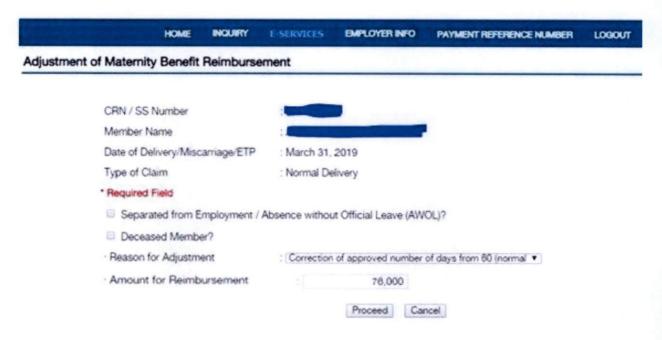
Action to the second	HOME	INQUIRY	E-SERVICES	EMPLOYER INFO	PAYMENT REFERENCE NUMBER	LOGOUT
justment of Maternity	Benefit Re	eimburse	ement			
Filing date must be	within the 10-	-year pres	criptive period fro	m date of delivery	miscarriage/ Emergency Terminat	ion of Pregnancy
* Required Field  • CRN / SS Number		-year presi	criptive period fro	m date of delivery /	miscarriage/ Emergency Terminat	ion of Pregnancy

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STEP 5: Encode the additional required information i.e. Reason for Adjustment; Amount of Reimbursement, Click "Proceed" to continue.



STEP 6: Upload the required supporting document/s. Read carefully the Certification portion, and if you agree, click "I Certify and Submit" to proceed.

но	ME INQUIRTY	E SERVICES	EMPLOYER INFO	PAYMENT REFERENCE NUMBER	LOGOUT
of Maternity Ber	efit Reimburs	ement			
V SS Number				Date of Delivery/Miscarriage/ETP	March 31, 2019
nber Name				Type of Claim	Normal Delivery
eased	No			Separated/AWOL	No
son for Adjustment	Correction of	approved numb	er of days from 60 (r	normal delivery) or 78 (CS) days to 10	05 days
rtification:					
true and correct fraud in my app.  The qualifying of the amount of a gree that the	t and I understant lication. contributions of m maternity benefit information colle	of that I shall be ember were pai corresponding t acted through th	held liable under all d prior to the date of o the period not allo is form shall be use		tion, misrepresentation and
. I agree that the	e	e information colle	e information collected through the credit the benefit proceeds to the	e information collected through this form shall be use	e information collected through this form shall be used and retained by the SSS for the p credit the benefit proceeds to the enrolled Disbursement Account

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STEP 7: Take note of the generated transaction details and check your inbox for an e-mail notification from SSS about your MBRA.

Adjustment of Maternity Benefit Reimbursement

You have successfully submitted your Maternity Benefit Reimbursement Application to SSS on February 26, 2021 3:11 PM.

Please take note of your transaction details below:
Transaction Number: MTEW0002021022639087
CRN / SS Number:
Member Name:

We will start processing your claim once we receive confirmation from your employee.

Your Maternity Benefit Reimbursement Application will expire if your employee fails to certify on or before March 7, 2021.

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## CONFIRMATION OF RECEIPT OF ADVANCE PAYMENT OF MATERNITY BENEFIT OF EMPLOYED MEMBER

### I. Thru the link provided in the e-mail notification

STEP 1: Click "here" to access the confirmation screen.



SSSWeb.notifications@sss.gov.ph < notifications01231@sss.gov.ph>
Fri 22/01/2021 2:37 PM

To: 4



Please be informed that your employer has submitted their Request for Adjustment of Maternity Reimbursement for your delivery/miscarriage/ETP on January 22, 2021 2:37 PM.

Please confirm the receipt of advance payment of Maternity Benefit from your employer not later than January 31, 2021 by clicking <u>here</u>.

If you have no knowledge of this transaction, please email onlineserviceassistance@sss.gov.ph.

Thank you for using the SSS website.

This is a system-generated e-mail. Please do not reply.

@ Social Security System. SSS Building East Avenue. Diliman Quezon City. Philippines

### STEP 2: Select "I confirm" if you actually received the maternity benefit from your employer.



### CONFIRMATION OF RECEIPT OF ADVANCE PAYMENT OF MATERNITY BENEFIT

This is to certify that I have received the maternity benefit advanced by my employer with the following details:

Type of Claim : Live Childbirth

Date of Delivery/Miscarnage/ETP : April 30, 2019

If you have no knowledge of this transaction, please email onlineserviceassistance@sss.gov.ph or member\_relations@sss.gov.ph

### CERTIFICATION

- I certify that the information provided are true and correct and I understand that I shall be held liable under all circumstances for any false information, misrepresentation and fraud in this application.
- I authorize SSS to use my information to process my application for maternity benefit including verification from source of such information and for the establishment, exercise or defense of SSS' legal claims against me in case I commit fraud in the submission of this application; and
- I agree that the information collected through this form shall be used and retained by the SSS for the processing of my maternity benefit.

I confirm

I do not confirm

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### STEP 3: Click "OK" to continue.



### STEP 4: Take note of the transaction number and date of successful confirmation.

#### **Adjustment of Maternity Benefit**

You have successfully confirmed the receipt of advance payment of your Maternity Benefit from your Employer on January 22, 2021 2:44 PM.

Please take note of your transaction details below. Transaction Number: AMEW0002021012233927

Okay

### II. Thru the My.SSS Member Account

STEP 1: Log-in to your My.SSS Member Account.



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### STEP 2: Select "I confirm" if you actually received the maternity benefit from your employer.



### CONFIRMATION OF RECEIPT OF ADVANCE PAYMENT OF MATERNITY BENEFIT

This is to certify that I have received the maternity benefit advanced by my employer with the following details:

Type of Claim : Live Childbirth

Date of Delivery/Miscarnage/ETP : April 30, 2019

Amount of Benefit : 7 30,000 00

If you have no knowledge of this transaction, please email onlineserviceassistance@sss.gov.ph or member\_relations@sss.gov.ph

#### CERTIFICATION

- I certify that the information provided are true and correct and I understand that I shall be held liable under all circumstances for any false information, misrepresentation and fraud in this application.
- I authorize SSS to use my information to process my application for maternity benefit including verification from source of such information and for the establishment, exercise or defense of SSS' legal claims against me in case I commit fraud in the submission of this application, and
- . I agree that the information collected through this form shall be used and retained by the SSS for the processing of my maternity benefit.

I confirm I do not confirm

### STEP 3: Click "OK" to continue.



### STEP 4: Take note of the transaction number and date of successful confirmation.

#### **Adjustment of Maternity Benefit**

You have successfully confirmed the receipt of advance payment of your Maternity Benefit from your Employer on January 22, 2021 2:44 PM.

Please take note of your transaction details below. Transaction Number: AMEW0002021012233927

Okay

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