



		COMPONENT				ANNUAL TARGET	2ND QUARTER 2022	
		STRATEGIC OBJECTIVE (SO)/ STRATEGIC MEASURE (SM)	FORMULA	WEIGHT	RATING SYSTEM		TARGET	ACTUAL
Impact	SO 1: Fund Sustainability							
	SM 1	Per capita fund	Total Assets / Total Number of Covered Members	10%	(Actual /Target) x Weight	₱17,100.00	-	₱15,733.64 as of May 2022
	SO 2: Benefit Adequacy							
	SM2	Increase Amount of Average Monthly Salary Credit	Total Average MSCs of all paying members / Total Number of Paying Members	10%	(Actual /Target) x Weight	₱13,733.00	-	₱13,953.00 as of April 2022
	Sub-total			20%				
Position	SO 3: Ensure Progressively Higher Levels of Social Security Protection for Filipino Workers and their Families							
	SM 3	Increase level of Protection and Security for Filipino Workers	Average Pension / Average Wage	5%	(Actual /Target) x Weight	56%	-	56.36% as of April 2022
	Sub-total			5%				
SO 4: Make all Filipino Workers Here and Abroad and Foreign Workers in the Philippines Covered Members of SSS to attain Universal Coverage								
	SM 4	Percentage of economically active population contributing to SSS	(No. of SSS paying members – Paying OFW)/(Labor force 15yrs and over – government workers -unpaid family workers)	5%	(Actual/Target) x Weight	41%	-	34.67%
SO 5: Ensure Timely and Accurate Collection from Members through Stricter Enforcement and Convenient Payment Systems								
	SM 5	Increase the amount of Contributions collected	Contribution collection (Employed + Self-employed + Voluntary + OFWs)	15%	(Actual/Target) x Weight	₱260.86 B	₱106.17 Billion	₱137.82 Billion
	SM 6	Collection Efficiency Rate	New Loans: Collection / Collectible Collection: (Beginning Balance + Releases - Ending Balance) Collectible: (Beginning Balance + Releases - Collectibles due for succeeding years)	5%	(Actual/Target) x Weight	90%	-	Report not yet available

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Core	SO 6: Improve Investment Income							
	SM 7	Improve Return on Investments	Annualized monthly ROI	10%	(Actual/Target) x Weight	4.71%	-	3.04%
								(as of June 2022)
	SO 7: Provide more responsive benefits programs							
	SM 8	New Benefit Programs	Actual Accomplishment	5%	All or nothing	New Voluntary Provident Program	-	Report not yet available
	SM 9	Percentage of Applications with Complete Documents Processes within the Applicable processing time	100% total number of applications with complete documents processed within prescribed time / Total number of applications with complete documents received	Ret: 1% Death: 1% Dis: 1% Sic EE: 1% Sic SE/VM: 1% Mat Med: 1% Mat Non-Med: 1% UIB: 1% Fun: 1% Loans: 1%	(Actual/Target) x Weight	100% of applications processed within the processing time	-	Ret: 73.4% Death: 79.0% Dis: 84.4% Sic EE: 78.2% Sic SE/VM: 62.5% Mat Med: 99.9% Mat Non-Med: 100% UIB: 89.5% Fun: 96.8% Loans: 100%
	SO 8: Ensure a delightful customer experience throughout							
	SM 10a	Percentage of Satisfied Customers – Individual Members	Total number of respondents who gave a rating of at least Satisfactory / Total number of respondents	2.5%	(Actual/Target) * Weight	90%	-	Report not yet available
	SM 10b	Percentage of Satisfied Customers – Business Clients		2.5%	Below 80% = 0	90%	-	Report not yet available
			Sub-total	55%				

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		STRATEGIC OBJECTIVE (SO)/ STRATEGIC MEASURE (SM)	FORMULA	WEIGHT		RATING SYSTEM	TARGET	ACTUAL
	SO 9: Empower a Collaborative Team that Delivers Exemplary Support Services through Sound Policies and Internal Control							
	SM 11	Disbursement Budget Utilization Rate	Total Disbursements / DBM - approved Corporate Operating Budget (both net of PS Cost)	5%	(Actual/Target) x Weight	90%	-	48.89% ¹
	SM 12	Competency level of the Institution	(Competency Baseline 2022 - 2021 Competency Level)	5%	All or nothing	Improvement on the Competency Level of the Organization Based on the 2021 year-end Assessment	-	Report not yet available
Support								
	SO 10: Institutionalize Robust ICT Systems and Infrastructure to Support Transformative Digitalization							
	SM 13	Percentage of ICT projects implemented	No. of ICT Projects accomplished / No. of ICT projects in the ISSP planned to be implemented during the year	5%	(Actual/Target) x Weight	100%	-	21.21%
	SO 12: Enhance public service delivery infrastructure							
	SM 14	ISO-Certified in all Core Processes	Actual Accomplishment	5%	All or nothing	New ISO Certification for Unemployment Benefit System and Maintenance of Existing ISO Certification	-	Report not yet available
			Sub-total	20%				
			TOTAL	100%				

¹ Computed based on Social Security Commission (SSC)-approved Corporate Operating Budget (COB)