

| | |
|----------------------------------|---------------------|
| Reserve Fund | 627,026,169,879.00 |
| Cumulative Changes in Fair Value | (12,950,201,421.00) |
| Subtotal | 614,075,968,458.00 |

| | |
|--|---------------------------|
| Less Donated Property Reclassified to Reserve Fund | 11,391,980.00 |
| SS Fund IRF as of November 2021 | 614,064,576,478.00 |

| | |
|--|-------------------|
| Covered members as of November 2021 | 40,743,233 |
|--|-------------------|

| | |
|------------------------|------------------|
| Per capita SM 1 | 15,071.57 |
|------------------------|------------------|

**SOCIAL SECURITY SYSTEM
CONDENSED STATEMENT OF FINANCIAL POSITION
SOCIAL SECURITY FUND**

| | At 30 November 2021 | At 31 December 2020 |
|---|----------------------------|----------------------------|
| ASSETS | | |
| Current assets | | |
| Cash and Cash Equivalents | 20,241,702,738 | 19,427,735,006 |
| Financial assets | 66,402,976,715 | 61,214,963,551 |
| Receivables | 16,202,258,121 | 16,556,536,404 |
| Inventories | 67,332,332 | 85,318,643 |
| Non-Current Assets Held for Sale | 258,606,834 | 167,063,160 |
| Other current assets | 399,811,482 | 4,684,312,210 |
| Total Current Assets | 103,572,688,220 | 102,135,928,974 |
| Non-current assets | | |
| Financial assets | 334,045,272,042 | 300,003,532,300 |
| Receivables | 106,632,667,125 | 111,694,000,763 |
| Investment property | 74,487,197,185 | 74,621,527,921 |
| Property, Plant and Equipment | 6,306,494,889 | 6,315,447,463 |
| Intangible Assets | 120,281,042 | 138,878,299 |
| Right of use assets | 723,307,875 | 812,536,733 |
| Other Non-Current Assets | 343,483,301 | 318,180,462 |
| | 522,658,703,459 | 493,904,103,941 |
| Total assets | 626,231,391,679 | 596,040,032,915 |
| LIABILITIES | | |
| Current liabilities | | |
| Financial Liabilities | 3,168,942,685 | 4,770,362,865 |
| Lease Payable | 192,050,359 | 156,254,268 |
| Inter-Agency Payables | 210,494,398 | 188,418,928 |
| Trust Liabilities | 1,094,751,085 | 1,200,957,208 |
| Deferred Credits/Unearned Income | 93,451,377 | 76,721,000 |
| Other Payables | 587,067,062 | 882,539,662 |
| | 5,346,756,967 | 7,275,253,930 |
| Non-current liabilities | | |
| Financial Liabilities | - | 1,422,339 |
| Lease Payable | 610,963,269 | 727,679,432 |
| Deferred Credits/Unearned Income | 304,448,396 | 329,061,510 |
| Provisions | 1,847,011,791 | 1,941,881,916 |
| Insurance contract liability | 6,734,089,235,597 | 6,734,089,235,597 |
| | 6,736,851,659,052 | 6,737,089,280,793 |
| Total liabilities | 6,742,198,416,019 | 6,744,364,534,723 |
| RESERVES/EQUITY | | |
| Reserve Fund | (6,107,063,065,718) | (6,131,351,215,659) |
| Revaluation Surplus | 4,046,242,799 | 4,046,242,799 |
| Unrealized Gain/(Loss) from Changes in Fair Value | (12,950,201,421) | (21,019,528,948) |
| Total Reserves/Equity | (6,115,967,024,340) | (6,148,324,501,808) |
| Total liabilities and reserves | 626,231,391,679 | 596,040,032,915 |

Computation for SM 4: Increase Level of Protection and Security for Filipino Workers

| | | |
|---|---|---------------|
| AVERAGE PENSION (as of October 2021) | : | 4,515 |
| Minimum Monthly Salary (P366.41 @ 22 days) | : | 8,061.02 |
| | = | 56.01% |

Table 1
Paying Member for January to December
By Type of Member
2021 vs. 2020

| Type of Member | 2021 | % to Total |
|-----------------------|-------------------|-----------------------|
| Employed | 11,278,357 | 76.7 |
| Regular | 11,275,641 | 76.7 |
| Househelper | 2,716 | 0.0 |
| Self-Employed | 594,258 | 4.0 |
| Voluntary | 2,325,856 | 15.8 |
| OFW | 500,233 | 3.4 |
| Total | 14,698,704 | 100.0 |

| | |
|------------------------|------------|
| Total Paying Members | 14,698,704 |
| Less: OFW | 500,233 |
| Net SSS Paying Members | 14,198,471 |

| | |
|--|------------|
| Total Labor Force | 47,685,193 |
| Less: Worked for Government/Government Corporation | 4,083,958 |
| Net Labor Force | 43,601,235 |

| | |
|--|---------------|
| Percentage of economically active population contributing to SSS | 32.56% |
|--|---------------|

SOCIAL SECURITY SYSTEM
Income Statement
(In Million Pesos)

| | Twelve months ended 31 December | | Inc/(dec) |
|--|---------------------------------|---------------------|---------------------|
| | 2021 | 2020 | |
| Revenues | | | |
| Members' contribution | 234,493.18 | 206,138.09 | 28,355.10 |
| Investment and other income | 34,041.28 | 32,110.92 | 1,930.36 |
| | 268,534.46 | 238,249.00 | 30,285.46 |
| Expenditures | | | |
| Benefit payments | 224,344.60 | 194,870.86 | 29,473.74 |
| Net changes in policy reserves | 872,360.06 | 461,748.12 | 410,611.94 |
| Operating expenses | 8,735.33 | 8,904.61 | (169.28) |
| | 1,105,439.99 | 665,523.59 | 439,916.40 |
| Net revenue(loss) for the period | (836,905.52) | (427,274.59) | (409,630.94) |
| Other comprehensive income | | | |
| Cummulative changes in fair value | 14,642.21 | 8,105.12 | 6,537.09 |
| Gain/(loss) on sale of Equities at FVTOCI | (204.05) | 80.01 | (284.06) |
| Net gain on revaluation of PPE-Land | 2,536.83 | - | 2,536.83 |
| | 16,974.99 | 8,185.13 | 8,789.85 |
| Net comprehensive income/(loss) | (819,930.54) | (419,089.45) | (400,841.08) |
| Net Compre Income if without changes in policy reserves | 52,429.52 | 42,658.66 | 9,770.86 |

SOCIAL SECURITY SYSTEM
Balance Sheet Statement
(In Million Pesos)

| | At 31 Dec 2021 | At 31 Dec 2020 | Inc/(dec) |
|--|-------------------|-------------------|------------------|
| Assets | | | |
| Investments | 650,020.16 | 588,352.77 | 61,667.40 |
| Cash and cash equivalent | 21,268.71 | 21,514.27 | (245.57) |
| Receivables | 17,592.38 | 16,928.27 | 664.11 |
| Non-Current assets held for sale (ROPA) | 261.44 | 167.06 | 94.38 |
| Property and equipment | 9,639.12 | 7,266.86 | 2,372.26 |
| Others | 6,758.74 | 5,764.88 | 993.87 |
| Total Assets | 705,540.55 | 639,994.11 | 65,546.44 |
| Liabilities and Reserves | | | |
| Liabilities | 7,637,493.80 | 6,767,251.36 | 870,242.44 |
| Reserves* | (6,931,953.25) | (6,127,257.25) | (804,695.99) |
| Total liabilities and reserves | 705,540.55 | 639,994.11 | 65,546.44 |
| * Includes Mandatory Provident Fund Member's Equity | | | |
| WISP contribution | 15,485.00 | - | 15,485.00 |

**PERCENTAGE OF CLAIMS PROCESSED WITHIN COMMITMENT
BY TYPE OF BENEFIT
FILED AND APPROVED FROM JANUARY TO DECEMBER 2021**

| Type of Benefit/Loan | Committed Processing Time | Number of Claims Processed Within Committed Processing Time (A) | Total Number of Claims Processed (B) | % to Total (A/B) |
|-----------------------------|----------------------------------|--|---|-------------------------|
| Retirement | 7 | 94,189 | 128,282 | 73.42 |
| Death | 20 | 69,343 | 84,255 | 82.30 |
| Disability | 15 | 30,288 | 34,252 | 88.43 |
| Sickness | 7 | 417,262 | 450,459 | 92.63 |
| Employed | 7 | 379,429 | 395,818 | 95.86 |
| SE/VM/Separated | 20 | 50,806 | 54,641 | 92.98 |
| Maternity | 7 | 273,931 | 325,175 | 84.24 |
| Non-Medical | 7 | 254,713 | 300,685 | 84.71 |
| Medical | 20 | 23,745 | 24,490 | 96.96 |
| Funeral | 3 | 199,746 | 219,864 | 90.85 |
| Unemployment Insurance | 7 | 66,969 | 75,343 | 88.89 |

**INFORMATION TECHNOLOGY
MANAGEMENT GROUP**

SYSTEMS NOTICE
File No. :2021-001

FOR : **EDGAR B. CRUZ**
Senior Vice President, Actusal and Risk Management Group
Chairperson, Task Force for Mandatory Provident Fund

JOY A. VILLACORTA
Vice President, Benefits Administration Division
Concurrent Acting Head, International Operations Group

NORMITA M. DOCTOR
Vice President, Member Relations and Support Division
Concurrent Acting Head, Member Services and Support Group

ROBERT B. CLEMENTE
Department Manager III
Information Systems Department IV

VAN RENE M. ORPILLA
Department Manager III
Information Systems Department I

DATE : 02 January 2021

SUBJECT : **MANDATORY PROVIDENT FUND**
SDR No. 000212 dated 10 December 2020

Please be informed that the requested development of the Mandatory Provident Fund (MPF) System, also known as Workers' Investment Savings Program (WISP) with the following facilities and/or modules was completed and deployed to Production on 31 December 2020:

- Creation of MPF Account and Ledger and
- Reports Generation.

Likewise, the following systems were also enhanced to include MPF:


- Web Inquiry System (WINS);
- Web Enhanced System (WES); and
- PRN Generation – AMS-CCL Online.

Kindly coordinate with concerned units for identification of authorized users to be given access to the WISP module. All authorized users must be endorsed to Information Systems Security Department (ISSD) at least three (3) days prior to the scheduled implementation.

Recommending Approval:

Approved for Release:


MARIA SALOME E. ROMANO
Concurrent Acting Head
IT Operations Division


ALAN GENE O. PADILLA
Concurrent Acting Head
Information Technology Management Group

**INFORMATION TECHNOLOGY
MANAGEMENT GROUP**

SYSTEMS NOTICE

File No. : 2021-524

FOR : PEDRO T. BAOY
Senior Vice President, Lending and Asset Management Group
Concurrent Acting Head, Asset Management Division

MARIA EMILY C. LIM
Department Manager III
Information Systems Department III

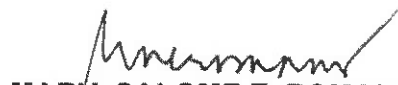
DATE : 11 November 2021

**SUBJECT : ENHANCED LOANS MANAGEMENT SYSTEM (eLMS)
ENHANCEMENT**
SDR No. 000110 dated 25 September 2020


Please be informed that the requested enhancements of the Enhanced Loans Management System (eLMS) were completed and deployed to Production on 08 November 2021. The following were the implemented enhancements:

1. Generated monthly list of all outstanding (current and past due) loan accounts to be used as a tool and basis for target setting of established loan collectibles of the Branch Operations;
2. Identified the total established loan collectibles by area – local and foreign, and account classification - branch and large accounts; and
3. Made the list/report available in Enhanced Loans Management (eLMS) for monitoring and evaluation purposes.

Recommending Approval:


MARIA SALOME E. ROMANO
Concurrent Acting Head
IT Operations Division

Approved for Release:


ALAN GENE O. PADILLA
Concurrent Acting Head
Information Technology Management Group

**INFORMATION TECHNOLOGY
MANAGEMENT GROUP**

SYSTEMS NOTICE

File No. : 2021-101

FOR : ALL OFFICES

DATE : 19 February 2021

SUBJECT : **WES DOWNTIME**

SDR No. 000192 dated 03 December 2020

SDR No. 000255 dated 11 January 2021

SDR No. 000260 dated 14 January 2021

SDR No. 000297 dated 02 February 2021

Please be informed that the **Web Enhanced System (WES) – Member and Employer Portals** will **NOT** be available today, **Friday, 19 February 2021** from **07:00 PM to 11:00 PM**.

This is to allow deployment of programs that will implement enhancements as follows:

Member Portal

A. SDR 000192

- A.1 Provide and accept field for foreign address in the Web Registration; and
- A.2 Extend the number of characters to enable registrant to enter their complete name as indicated in the Redesigned Registration Coverage System.

B. SDR 000255

- B.1 Message prompt to update contact information will be displayed upon member's login in his/her My.SSS account.

C. SDR 000260

- C.1 Enhance Web Registration's Approval/Rejection email notifications; and
- C.2 Provide additional Web registration options.

D. SDR 000297

- D.1 Change the "Note" being displayed in the Disbursement Account Enrollment Module, for members with UMID-ATM cards.

Employer Portal – under WES Admin Account

A. SDR 000192


- A.1 Provide and accept field for foreign address in the Web Registration; and
- A.2 Extend the number of characters to enable registrant to enter their complete name as indicated in the Redesigned Registration Coverage System.

B. SDR 000255

- B.1 Update SS number issuance system.

A system downtime message will be posted in the Employer and Member Portals while the deployment is on-going.

Recommending Approval:


MARIA SALOME E. ROMANO
Concurrent Acting Head
IT Operations Division

Approved for Release:


ALAN GENE Q. PADILLA
Concurrent Acting Head
Information Technology Management Group

**INFORMATION TECHNOLOGY
MANAGEMENT GROUP**

SYSTEMS NOTICE

File No. : 2021-135

FOR : NORMITA M. DOCTOR
Vice President, Member Relations and Support Division
Concurrent Acting Head, Member Services and Support Group


ROBERT B. CLEMENTE
Department Manager III
Information Systems Department IV

DATE : 03 March 2021


SUBJECT : WEB ENHANCED SYSTEM (WES) ENHANCEMENT
SDR No. 000285 dated 25 January 2021

Please be informed that the requested enhancement of the Web Enhanced System (WES) – Employer Portal to include Customer Satisfactory Survey upon user log out was deployed to Production on 01 March 2021.

Recommending Approval:


MARIA SALOME E. ROMANO
Concurrent Acting Head
IT Operations Division

Approved for Release:


ALAN GENE O. PADILLA
Concurrent Acting Head
Information Technology Management Group

**INFORMATION TECHNOLOGY
MANAGEMENT GROUP**

SYSTEMS NOTICE
File No. : 2021-458

FOR : ALL OFFICES

NORMITA M. DOCTOR

Vice President, Member Relations and Support Division
Concurrent Acting Head, Member Services and Support Group

FERNANDO F. NICOLAS

Department Manager III, Media Affairs Department
Concurrent Acting Head, Public Affairs and Special Events Division

DATE : 24 September 2021

SUBJECT : **WEB ENHANCED SYSTEM (WES) DOWNTIME**

SDR No. 000531 dated 05 August 2021

SDR No. 000474 dated 21 June 2021

Please be informed that the following Portals of the **Web Enhanced System (WES)** – will **NOT** be available on **Monday, 27 September 2021** from **07:00 PM** to **11:00 PM**:

1. Member Portal
2. Employer Portal
3. SSS Landing Page

This is to allow deployment of programs to implement the following System Development Requests:

SDR 000531

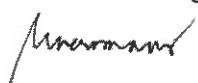
- Implementation of Inbox Notification in the My.SSS Member Portal.

SDR 000474

- Separate Portal for Coverage and Collection Partner in the My.SSS Home page.

A system downtime message will be posted in the Member Portal, Employer Portal and SSS Landing Page while the deployment is on-going.

Recommending Approval:



Digitally signed
by Romano Ma
Salome Espinosa

MARIA SALOME E. ROMANO

Concurrent Acting Head
IT Operations Division

Approved for Release:



Digitally signed
by Padilla Alan
Gene Oyardo

ALAN GENE O. PADILLA

Concurrent Acting Head
Information Technology Management Group

**INFORMATION TECHNOLOGY
MANAGEMENT GROUP**

SYSTEMS NOTICE

File No. : 2021-014

FOR : MARIO R. SIBUCAO
Senior Vice President, Account Management Group
Concurrent Acting Head, Large Accounts Division

NORMITA M. DOCTOR
Vice President, Member Relations and Support Division
Concurrent Acting Head, Member Services and Support Group

FERNANDO F. NICOLAS
Department Manager III, Media Affairs Department
Concurrent Acting Head, Public Affairs and Special Events Division


ROBERT B. CLEMENTE
Department Manager III
Information Systems Department IV

DATE : 13 January 2021


SUBJECT : EMAIL BLAST ON NEW CONTRIBUTION SCHEDULE
SDR No. 000238 dated 29 December 2020

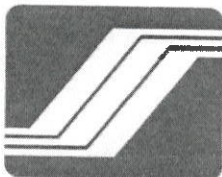
Please be informed that the sending of notification on the new schedule of contributions effective January 2021 was completed on 05 January 2021. This is pursuant to the enactment of Republic Act No. 11199 and the Workers Investment and Savings Program (WISP). Email notification was sent to all employers with valid email accounts in SSS records.

Recommending Approval:


MARIA SALOME E. ROMANO
Concurrent Acting Head
IT Operations Division

Approved for Release:


ALAN GENE O. PADILLA
Concurrent Acting Head
Information Technology Management Group



Republic of the Philippines
SOCIAL SECURITY SYSTEM

East Ave., Diliman, Quezon City

Tel. Nos. (632) 920-6401 • (632) 920-6446

E-mail: member_relations@sss.gov.ph • Web site: <http://www.sss.gov.ph>

OFFICE ORDER NO. 2021-030

SUBJECT : GENERATION OF PAYMENT REFERENCE NUMBER (PRN) BY EMPLOYERS THROUGH THE SSS MOBILE APP

Pursuant to Social Security Commission (SSC) Resolution No. 666-s.2020 dated 02 December 2020 and to comply with the requirements of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 or Republic Act No. 11032, generation of Payment Reference Number (PRN) by employers which is available in the SSS Website shall also be made available in the SSS Mobile App based on the following guidelines:

A. The employers shall generate electronic Collection List (e-CL) and PRN using the SSS Mobile App, subject to the guidelines under Office Order No. 2017-055 entitled "Enhanced Contribution Collection Process" dated 08 November 2017.

1. Coverage

- a. Regular Employers (ERs); and
- b. Household Employers (HRs).



2. Requirement

Mandatory registration/enrollment of Regular ER/HR in the My.SSS Employer portal of the SSS Website.

3. Features of PRN Generation in the SSS Mobile App

- a. Regular ER and HR shall view and download the pre-generated e-CL containing the PRN that they will use for payment of employee contributions.
- b. Regular ER and HR shall obtain the PDF copy of the e-CL by clicking the "Download" button.

B. Regular ER and HR who would like to edit their e-CL and generate a new PRN shall be able to do so through their My.SSS account in the SSS Website.

The Public Affairs and Special Events Division (PASED) shall be responsible for the preparation of information materials to disseminate the above-mentioned enhancements.

All guidelines consistent with those cited above shall continue to be observed and implemented.


AURORA C. IGNACIO
President and CEO

md

16 JUL 2021

Date

(Policy - Contributions Collection)
Prepared by: Member Electronic Services Department

PR

Ma. Angela Elaine B. Villegas

From: April Rose R. Aguilera
Sent: Wednesday, 16 February 2022 8:58 am
To: Ma. Angela Elaine B. Villegas
Cc: Kenneth Joy M. Barot
Subject: Fw: SDR 000302 - Implementation of New Contribution Schedule and WISP in SSS Mobile App
Attachments: UAT 3 -REVISED PRN GENERATION_02192021.pdf

Hi Ms. Angela,

For your reference po.

Thank you.

April

APRIL ROSE AGUILERA
MEMBER ELECTRONIC SERVICES DEPARTMENT
SOCIAL SECURITY SYSTEM



Note: Please maintain the email thread for easy reference.

From: April Rose R. Aguilera <aguileraar@sss.gov.ph>
Sent: Friday, February 19, 2021 5:14 PM
To: Alma Oquinena <oquinenaam@sss.gov.ph>
Cc: Normita Doctor <doctornm@sss.gov.ph>; Mario Sibucan <sibucaomr@sss.gov.ph>; Joy Villacorta <villacortaja@sss.gov.ph>; Alan Gene Padilla <padillaao@sss.gov.ph>; Nicholas Balbuena <balbuenanc@sss.gov.ph>; Evelyn Dy <dyet@sss.gov.ph>; Nanette P. Fabella <fabellap@sss.gov.ph>; Regino Jr. Natividad <natividadrl@sss.gov.ph>; Myla Gonzales <gonzalessmm@sss.gov.ph>; Allen Son Reyes <reyesaq@sss.gov.ph>; Robert Clemente <clementerb@sss.gov.ph>; Arceli Carlos <carlosag@sss.gov.ph>; Amelia Penas <penasaa@sss.gov.ph>; Seigfred Segotier <segotiersa@sss.gov.ph>; Carlo Villacorta <villacortacc@sss.gov.ph>; Raul Matan <matanrf@sss.gov.ph>; Rubi Nicolas <nicolasrr@sss.gov.ph>; Maricris F. Co <comf@sss.gov.ph>; Jose Ranil Ugaddan <ugaddanjr@sss.gov.ph>; Paul Justin R. Canlas <canlaspr@sss.gov.ph>; Honorato Jr. Carranza <carranzahc@sss.gov.ph>; Van Rene Orpilla <orpillavm@sss.gov.ph>; Randy Ray C. Amarille <amarillerc@sss.gov.ph>; Aurea Bay <agbay@sss.gov.ph>; Joseph Abril Alcantara <alcantarajd@sss.gov.ph>; Stephen Corvera <corverasm@sss.gov.ph>; Amie Alegre <alegreag@sss.gov.ph>; Belvedere Mata <matabf@sss.gov.ph>; Evemil Castro <castroeb@sss.gov.ph>; Karen Eleanor L. Pamposakl <pamposakl@sss.gov.ph>; Ma. Angela Elaine B. Villegas <villegasm@sss.gov.ph>
Subject: Re: SDR 000302 - Implementation of New Contribution Schedule and WISP in SSS Mobile App

Dear Ms. Alma,

Mabuting Araw.

Kindly see attached UAT 3 result.

Please be informed that the new contribution schedule and WISP has been incorporated in the version of the SSS Mobile App available in the application stores **today at 4:00 PM.**

Thank you.

Regards,

April

APRIL ROSE AGUILERA
MEMBER ELECTRONIC SERVICES DEPARTMENT
SOCIAL SECURITY SYSTEM



Note: Please maintain the email thread for easy reference.

From: Alma Oquinena <oquinenaam@sss.gov.ph>
Sent: Tuesday, February 16, 2021 8:27 AM
To: Arceli Carlos <carlosag@sss.gov.ph>; Amelia Penas <penasaa@sss.gov.ph>; April Rose R. Aguilera <aguileraar@sss.gov.ph>; Karen Eleanor L. Pamposa <pamposakl@sss.gov.ph>; Seigfred Segotier <segotiersa@sss.gov.ph>; Robert Clemente <clementerb@sss.gov.ph>; Allen Son Reyes <reyesaq@sss.gov.ph>; Myla Gonzales <gonzalesmm@sss.gov.ph>
Cc: Evelyn Dy <dyet@sss.gov.ph>; Nanette P. Fabella <fabellanp@sss.gov.ph>; Regino Jr. Natividad <natividadrl@sss.gov.ph>
Subject: SDR 000302 - Implementation of New Contribution Schedule and WISP in SSS Mobile App

Good day po,

Deployed to PRODUCTION by DBT and DB updated by DISD (see email), please proceed with UAT3 testing, kindly provide us feedback and/or screenshot, for SN issuance.

Alma M. Oquinena

Change Management Team, ITOAD - VOIP loc. 5693

Do not break this email thread for easy reference. Thank you.

From: Cloyd A. Burden <burdenca@sss.gov.ph>
Sent: Monday, February 15, 2021 3:44 PM
To: Mary Jude De Guzman <deguzmanmt@sss.gov.ph>; Alma Oquinena <oquinenaam@sss.gov.ph>; Jonas Lucero <lucerojd@sss.gov.ph>; Eliel Josef <josefem@sss.gov.ph>; Manilyn N. Samson <samsonmn@sss.gov.ph>; Leah Domingo <domingolc@sss.gov.ph>; Joyce Diaz <diazjo@sss.gov.ph>; Oscar Dicen Jr. <dicenog@sss.gov.ph>; Joey Condes <condesjl@sss.gov.ph>; Mark Darren D. Perlas <perlasmd@sss.gov.ph>; Allen Son Reyes <reyesaq@sss.gov.ph>
Cc: Marivic Villarama <villaramams@sss.gov.ph>; Evelyn Dy <dyet@sss.gov.ph>; Nanette P. Fabella <fabellanp@sss.gov.ph>; Regino Jr. Natividad <natividadrl@sss.gov.ph>; Robert Clemente <clementerb@sss.gov.ph>; Myla Gonzales <gonzalesmm@sss.gov.ph>; Caroline Grace Tiu <tiucd@sss.gov.ph>; Stella Josef <josefsc@sss.gov.ph>; Maria Salome E. Romano <romanome@sss.gov.ph>
Subject: Re: SDR 000302 - Implementation of New Contribution Schedule and WISP in SSS Mobile App

Hi Sir Allen,

File has been successfully deployed in prod.

Cloyd

From: Mary Jude De Guzman <deguzmanmt@sss.gov.ph>
Sent: Monday, February 15, 2021 3:33 PM
To: Alma Oquinena <oquinenaam@sss.gov.ph>; Jonas Lucero <lucerojd@sss.gov.ph>; Eliel Josef <josefem@sss.gov.ph>; Manilyn N. Samson <samsonmn@sss.gov.ph>; Leah Domingo <domingolc@sss.gov.ph>; Joyce Diaz <diazjo@sss.gov.ph>; Oscar Dicen Jr. <dicenog@sss.gov.ph>; Joey Condes <condesjl@sss.gov.ph>; Cloyd A. Burden <burdenca@sss.gov.ph>; Mark Darren D. Perlas <perlasmd@sss.gov.ph>
Cc: Marivic Villarama <villaramams@sss.gov.ph>; Evelyn Dy <dyet@sss.gov.ph>; Nanette P. Fabella <fabellanp@sss.gov.ph>; Regino Jr. Natividad <natividadrl@sss.gov.ph>; Robert Clemente <clementerb@sss.gov.ph>; Myla Gonzales <gonzalesmm@sss.gov.ph>; Caroline Grace Tiu <tiucd@sss.gov.ph>; Allen Son Reyes <reyesaq@sss.gov.ph>; Stella Josef <josefsc@sss.gov.ph>; Maria Salome E. Romano <romanome@sss.gov.ph>
Subject: Re: SDR 000302 - Implementation of New Contribution Schedule and WISP in SSS Mobile App

Hi Ma'am,

Request applied in Prod.

| OWNER | OBJECT_NAME | OBJECT_TYPE |
|-----------------|-----------------|-------------|
| MO0WIO11 | PR_MA_LATEST_ER | PROCEDURE |
| 1 row selected. | | |

```

OWNER          SYNONYM_NAME      TABLE_OWNER
-----
MOWII04        PR_MA_LATEST_ER      MO0WIO11

1 row selected.

69 /

Warning: Procedure created with compilation

Elapsed: 00:00:00.02
deguzmanjt @ MO0EX2P> show err
Errors for PROCEDURE MO0WIO11.PR_MA_INSERTRE

LINE/COL ERROR

```

Jude

From: Alma Oquinená <oquinenam@sss.gov.ph>
Sent: Monday, 15 February 2021 11:52 AM
To: Jonas Lucero <lucerojd@sss.gov.ph>; Eliel Josef <josefem@sss.gov.ph>; Manilyn N. Samson <samsonmn@sss.gov.ph>; Mary Jude De Guzman <deguzmanmt@sss.gov.ph>; Leah Domingo <domingolc@sss.gov.ph>; Joyce Diaz <diazjo@sss.gov.ph>; Oscar Dicen Jr. <dicenog@sss.gov.ph>; Joey Condes <condesjl@sss.gov.ph>; Cloyd A. Burden <burdenca@sss.gov.ph>; Mark Darren D. Perlas <perlasmd@sss.gov.ph>
Cc: Marivic Villarama <villaramams@sss.gov.ph>; Evelyn Dy <dyyet@sss.gov.ph>; Nanette P. Fabella <fabellap@sss.gov.ph>; Regino Jr. Natividad <natividadrl@sss.gov.ph>; Robert Clemente <clementerb@sss.gov.ph>; Myla Gonzales <gonzalesmm@sss.gov.ph>; Caroline Grace Tiu <tiucd@sss.gov.ph>; Allen Son Reyes <reyesaq@sss.gov.ph>; Stella Josef <josefsc@sss.gov.ph>; Maria Salome E. Romano <romanome@sss.gov.ph>
Subject: SDR 000302 - Implementation of New Contribution Schedule and WISP in SSS Mobile App

Good day po,

Kindly facilitate to Prod
thanks po.

Alma M. Oquinená

Change Management Team, ITOAD - VOIP loc. 5693

Do not break this email thread for easy reference. Thank you.

From: Allen Son Reyes <reyesaq@sss.gov.ph>
Sent: Thursday, February 11, 2021 8:55 AM
To: Evelyn Dy <dyyet@sss.gov.ph>; Alma Oquinená <oquinenam@sss.gov.ph>
Cc: Arceli Carlos <carlosag@sss.gov.ph>; April Rose R. Aguilera <aguileraar@sss.gov.ph>; Amelia Penas <penasaa@sss.gov.ph>; Robert Clemente <clementerb@sss.gov.ph>; Myla Gonzales <gonzalesmm@sss.gov.ph>; Caroline Grace Tiu <tiucd@sss.gov.ph>
Subject: Re: SDR 000302 - Implementation of New Contribution Schedule and WISP in SSS Mobile App

Hi Boss Evelyn and Ms. Alma,
Good morning!

Kindly endorse the attached to DISD and endorse the deployment of SSS Mobile app webservice to DBT.
Please get the program from the shared location below. No down time for this deployment.

This is the production WSDL:

<https://www.sss.gov.ph/MobileWSBean/MobileWSBeanService?wsdl>

\\10.0.161.237\share\MobileAppProd

★ Quick access

Name ^

 MobileAppCID

Regards,
Allen Son

From: Amelia Penas <penasaa@sss.gov.ph>
Sent: Monday, February 8, 2021 1:06 PM
To: April Rose R. Aguilera <aguileraar@sss.gov.ph>
Cc: Arceli Carlos <carlosag@sss.gov.ph>; Allen Son Reyes <reyesaq@sss.gov.ph>; Amie Alegre <alegreag@sss.gov.ph>; Evemil Castro <castroeb@sss.gov.ph>; Karen Eleanor L. Pamposa <pamposakl@sss.gov.ph>
Subject: Fw: SDR 000302 - Implementation of New Contribution Schedule and WISP in SSS Mobile App

April

Please set a meeting tomorrow at 9:00 a.m. Feb. 9, 2021 with Allen, Vhem, Sir Van, Ma'am Arcel

Thank you,

Amy

AMELIA A. PEÑAS
MEMBER ELECTRONIC SERVICES DEPARTMENT
SOCIAL SECURITY SYSTEM



From: Arceli Carlos <carlosag@sss.gov.ph>
Sent: Monday, February 8, 2021 11:59 AM
To: Normita Doctor <doctorm@sss.gov.ph>
Cc: Amelia Penas <penasaa@sss.gov.ph>; April Rose R. Aguilera <aguileraar@sss.gov.ph>
Subject: Re: SDR 000302 - Implementation of New Contribution Schedule and WISP in SSS Mobile App

Good a.m. Noted Ma'am.

Thank you.

Arcel

ARCELI G. CARLOS
MEMBER ELECTRONIC SERVICES DEPARTMENT
SOCIAL SECURITY SYSTEM



From: Normita Doctor <doctorm@sss.gov.ph>
Sent: Monday, 8 February 2021 11:49 AM
To: Arceli Carlos <carlosag@sss.gov.ph>
Subject: Re: SDR 000302 - Implementation of New Contribution Schedule and WISP in SSS Mobile App

I suggest that you include representative/s from BPO on Coverage and Collection and other units concerned.

NORMITA M. DOCTOR
Vice President
Member Relations and Support Division and
Concurrent Acting SVP, Member Services and Support Group
Social Security System

From: Arceli Carlos <carlosag@sss.gov.ph>
Sent: Monday, 8 February 2021 11:19 AM
To: Amelia Penas <penasaa@sss.gov.ph>
Cc: Caroline Grace Tiu <tiuud@sss.gov.ph>; Normita Doctor <doctorm@sss.gov.ph>; Robert Clemente

<clementerb@sss.gov.ph>; Myla Gonzales <gonzalesmm@sss.gov.ph>; April Rose R. Aguilera <aguilaraar@sss.gov.ph>; Allen Son Reyes <reyesaq@sss.gov.ph>

Subject: Re: SDR 000302 - Implementation of New Contribution Schedule and WISP in SSS Mobile App

Hi Amy. For appropriate action, please.

Thank you.

Arcel

ARCELI G. CARLOS
MEMBER ELECTRONIC SERVICES DEPARTMENT
SOCIAL SECURITY SYSTEM



From: Allen Son Reyes <reyesaq@sss.gov.ph>

Sent: Monday, 8 February 2021 11:19 AM

To: Arceli Carlos <carlosag@sss.gov.ph>; Amelia Penas <penasaa@sss.gov.ph>

Cc: Caroline Grace Tiu <tiucd@sss.gov.ph>; Normita Doctor <doctornm@sss.gov.ph>; Robert Clemente <clementerb@sss.gov.ph>; Myla Gonzales <gonzalesmm@sss.gov.ph>; April Rose R. Aguilera <aguilaraar@sss.gov.ph>

Subject: Re: SDR 000302 - Implementation of New Contribution Schedule and WISP in SSS Mobile App

Hi Boss Arceli and Ma'am Amy,
Good pm!

Requesting a meeting to discuss the subject SDR together with ISD1 (Boss Van, Ma'am Amie Alegre and Sir Vhem)

Regards,
Allen Son

From: Nanette P. Fabella <fabellanp@sss.gov.ph>

Sent: Friday, February 5, 2021 10:48 AM

To: Normita Doctor <doctornm@sss.gov.ph>; Arceli Carlos <carlosag@sss.gov.ph>; Robert Clemente <clementerb@sss.gov.ph>; Mario Sibucan <sibucaomr@sss.gov.ph>; Joy Villacorta <villacortaja@sss.gov.ph>; Allen Son Reyes <reyesaq@sss.gov.ph>; Caroline Grace Tiu <tiucd@sss.gov.ph>; Myla Gonzales <gonzalesmm@sss.gov.ph>; Van Rene Orpilla <orpillavm@sss.gov.ph>; Evemil Castro <castroeb@sss.gov.ph>

Cc: Alma Oquinena <oquinenaam@sss.gov.ph>; Evelyn Dy <dyyet@sss.gov.ph>; Maria Salome E. Romano <romanome@sss.gov.ph>; Hidelza Castillo <castillohb@sss.gov.ph>; Nicholas Balbuena <balbuenanc@sss.gov.ph>; Alan Gene Padilla <padillaao@sss.gov.ph>




Subject: SDR 000302 - Implementation of New Contribution Schedule and WISP in SSS Mobile App

Kindly see request details of [SDR000302](#) for your reference po.

Please update schedule of activities and inform if ready for CMG Meeting po.

| | |
|------------------------|---|
| SDR Number | SDR-000302 |
| Target System | SSS Mobile App |
| Request Type | Enhancement |
| Subject | Implementation of New C |
| | Enhancement of the SSS M |
| | 1. Implement following Ci |
| | a) Circular No. 2020-034-l |
| | b) Circular No. 2020-035-l |
| | c) Circular No. 2020-039 – |
| | d) Circular No. 2020-032-l |
| Description | 2. Individual Members (Se |
| | 3. IM has the option to pa |
| | 4. All members can view tl |
| | 5. The existing validation c |
| | (See attached Annexes A t |
| Business Process Owner | <input type="checkbox"/> Normita Doctor |

SCHEDULE OF ACTIVITIES

| Edit | Activity | Start Date | Due Date | Assign |
|---|-----------------------|------------|-----------|--------|
|  | Analysis and Design # | | 2/12/2021 | |
|  | Development # | | 2/12/2021 | |
|  | UAT1 # | | 2/12/2021 | |
|  | UAT2 # | | 2/12/2021 | |

Thank you,

Nanette Fabella
CMT-II
IT Operations Analysis Department

**INFORMATION TECHNOLOGY
MANAGEMENT GROUP**

SYSTEMS NOTICE

File No. :2021-018

FOR : VP NORMITA M. DOCTOR, Member Relations and Support Division
Concurrent Acting Head, Member Services and Support Group

SVP MARIO R. SIBUCAO, Account Management Group
Concurrent Acting Head – Large Accounts Division

DM III ROBERT B. CLEMENTE, Information Systems Department IV

DM III VAN RENE M. ORPILLA, Information Systems Department I

DATE : 15 January 2021

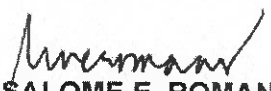
SUBJECT : SSS WEBSITE AND SSS MOBILE APPLICATION ENHANCEMENTS
SDR No. 000023 dated 28 June 2020 (Partial Implementation)
SDR No. 000035 dated 13 July 2020
SDR No. 000136 dated 22 October 2020

Please be informed that the requested enhancements of SSS Website and SSS Mobile Application to include the following were completed and deployed to Production on 29 December 2020:

| SDR/APPLICATIONS | ENHANCEMENTS |
|---|--|
| SDR 000023 - SSS Mobile Application | ➤ Creation of Employer Portal ➤ Online Submission by Employer of Request for Amendment of Contact Information |
| SDR 000035 and SDR 000136 - SSS Website | ➤ Online Submission by Employer of Request for Amendment of Contact Information |

This supersedes **SN 2020-503** dated **31 December 2020**.

Recommending Approval:


MARIA SALOME E. ROMANO
Concurrent Acting Head
IT Operations Division

Approved for Release:


ALAN GENE O. PADILLA
Concurrent Acting Head
Information Technology Management Group

**INFORMATION TECHNOLOGY
MANAGEMENT GROUP**

SYSTEMS NOTICE

File No. : 2021-332

FOR : NORMITA M. DOCTOR
Vice President, Member Relations and Support Division
Concurrent Acting Head, Member Services and Support Group

JOY A. VILLACORTA
Vice President
Benefits Administration Division

ROBERT B. CLEMENTE
Department Manager III
Information Systems Department IV

DATE : 11 June 2021

**SUBJECT : WEB INQUIRY SYSTEM (WINS) AND WEB ENHANCED SYSTEM
(WES) ENHANCEMENTS**
SDR No. 000389 dated 14 April 2021

Please be informed that the requested enhancements of the Web Inquiry System (WINS) and Web Enhanced System (WES) to display the details of the settled maternity claims through Business Process Re – Engineering (BPR) Maternity System were completed and deployed to Production as follows:

| APPLICATION | DATE DEPLOYED TO PRODUCTION |
|---------------------------|------------------------------------|
| Web Inquiry System (WINS) | 31 May 2021 |
| Web Enhanced System (WES) | 04 June 2021 |

Recommending Approval:



Digitally signed by
Romano Ma Salome
Espinosa

MARIA SALOME E. ROMANO
Concurrent Acting Head
IT Operations Division

Approved for Release:



Digitally signed
by Padilla Alan
Gene Oyardo

ALAN GENE O. PADILLA
Concurrent Acting Head
Information Technology Management Group

**INFORMATION TECHNOLOGY
MANAGEMENT GROUP**

SYSTEMS NOTICE
File No. : 2021-324

FOR : NORMITA M. DOCTOR
Vice President, Member Relations and Support Division
Concurrent Acting Head, Member Services and Support Group

VAN RENE M. ORPILLA
Department Manager III
Information Systems Department I

MARIA EMILY C. LIM
Department Manager III
Information Systems Department III

ROBERT B. CLEMENTE
Department Manager III
Information Systems Department IV

DATE : 03 June 2021

SUBJECT : SSS MOBILE APPLICATION ENHANCEMENT
SDR No. 000377 dated 28 March 2021

Please be informed that the requested implementations of the new look and feel of the enhanced SSS Mobile Application were completed on 31 May 2021. The following were the implemented enhancements:

1. Splash Screen – will be shown during startup of the application;
2. New look of Login Screen;
3. Dashboard - top 4 frequently queried services;
4. Side Drawer - Viewing of member's profile for quick access to personal benefits and settings, enrollment of disbursement account, Documentary requirements, Feedback and Help page and Terms of Service link;
5. POP-UP (Quick Access Service Menu) of the services (new icons);
6. Quick Access Menu; and
7. Provision of space for SSS Information Materials and Ads.

Likewise, updated version of the SSS Mobile Application is now available in the Huawei AppGallery and in Google Play Store starting starting May 30, 2021 and May 31, 2021.

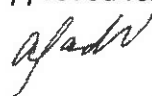
Recommending Approval:



Digitally signed by
Romano Ma Salome
Espinosa

MARIA SALOME E. ROMANO
Concurrent Acting Head
IT Operations Division

Approved for Release:



Digitally signed
by Padilla Alan
Gene Oyardo

ALAN GENE O. PADILLA
Concurrent Acting Head
Information Technology Management Group

**INFORMATION TECHNOLOGY
MANAGEMENT GROUP**

SYSTEMS NOTICE

File No. : 2021-497

FOR : NORMITA M. DOCTOR
Vice President, Member Relations and Support Division
Concurrent Acting Head, Member Services and Support Group

ROBERT B. CLEMENTE
Department Manager III, Information Systems Department IV
Concurrent Acting Head, IT Solutions Division


DATE : 26 October 2021

SUBJECT : WEB ENHANCED SYSTEM (WES) ENHANCEMENT
SDR No. 000579 dated 14 September 2021


Please be informed that the requested enhancement of the Web Enhanced System (WES) – Member Account Security Questions (SQ) Module was completed and deployed to Production on 21 October 2021. The following were the implemented enhancements:

1. Replaced the security question landing page (showing the current enrolled security questions) with a UserID and Password Authentication upon clicking the "Update Security Questions" under the "Member Info" option;
2. Disabled automatic display of respective answers on the update security questions module after successful UserID and Password Authentication for increased security measures;
3. Sent email notifications to Member's registered email address; and
4. Included a screen prompt for the third attempt on UserID and Password.

Recommending Approval:

for 
MARIA SALOME E. ROMANO
Concurrent Acting Head
IT Operations Division

Approved for Release:

for:  Digitally signed
by Romano Ma
Salome Espinosa
ALAN GENE O. PADILLA
Concurrent Acting Head
Information Technology Management Group

**INFORMATION TECHNOLOGY
MANAGEMENT GROUP**

SYSTEMS NOTICE
File No. : 2021-414

FOR : **NORMITA M. DOCTOR**
Vice President, Member Relations and Support Division
Concurrent Acting Head, Member Services and Support Group

ROBERT B. CLEMENTE
Department Manager III, Information Systems Department IV
Concurrent Acting Head, IT Solutions Division

DATE : 20 August 2021

SUBJECT : **SSS MOBILE APPLICATION ENHANCEMENT**
SDR No. 000505 dated 17 July 2021

Please be informed that the requested enhancement of the SSS Mobile Application was completed and deployed to Production on 15 August 2021. The following were the implemented enhancements:

1. SSS foreign offices that can be available in the SSS Website were made available in the SSS Branch Location Inquiry;
2. Additional search keys (Province and Country) in addition to City, in the SSS Branch and Foreign office Location Inquiry.

Recommending Approval:



Digitally signed by
Romano Ma
Salome Espinosa

MARIA SALOME E. ROMANO

Concurrent Acting Head
IT Operations Division

Approved for Release:



Digitally signed
by Padilla Alan
Gene Oyardo

ALAN GENE O. PADILLA

Concurrent Acting Head
Information Technology Management Group

**INFORMATION TECHNOLOGY
MANAGEMENT GROUP**

SYSTEMS NOTICE
File No. : 2021-448

FOR : NORMITA M. DOCTOR
Vice President, Member Relations and Support Division
Concurrent Acting Head, Member Services and Support Group

ROBERT B. CLEMENTE
Department Manager III, Information Systems Department IV
Concurrent Acting Head, IT Solutions Division

VAN RENE M. ORPILLA
Department Manager III
Information Systems Department I

DATE : 16 September 2021

SUBJECT : SSS MOBILE APPLICATION ENHANCEMENT
SDR No. 000546 dated 22 August 2021

Please be informed that the requested enhancements of the SSS Mobile Application were completed on 14 September 2021. The following were the implemented enhancements:

1. Included GCash as additional online payment channel for accepting contribution payments under PayMaya;
2. Reflected contribution payments made through GCash in SSS' collection and remittance reports compliant with the required file format; and
3. PayMaya to provide viewing of payments made through GCash (e.g. through dashboard) to be used by MESD for management reports.

Recommending Approval:



Digitally signed by
Romano Ma
Salome Espinosa

MARIA SALOME E. ROMANO

Concurrent Acting Head
IT Operations Division

Approved for Release:



Digitally signed by
Padilla Alan Gene
Oyardo

ALAN GENE O. PADILLA

Concurrent Acting Head
Information Technology Management Group

**INFORMATION TECHNOLOGY
MANAGEMENT GROUP**

SYSTEMS NOTICE

File No. : 2022-005

FOR : NORMITA M. DOCTOR
Vice President, Member Relations and Support Division
Concurrent Acting Head, Member Services and Support Group

JOY A. VILLACORTA
Vice President, Benefits Administration Division

ROBERT B. CLEMENTE
Department Manager III, Information Systems Department IV
Concurrent Acting Head, IT Solutions Division

MIRIAM L. ABCEDE
Acting Head, Information Systems Department II

DATE : 04 January 2022

SUBJECT : WEB ENHANCED SYSTEM (WES) ENHANCEMENTS
SDR No. 000395 dated 20 April 2021

Please be informed that the requested enhancement of the Web Enhanced System (WES) – Unemployment Benefit (UB) Module was completed and deployed to Production on 27 December 2021. The following were the implemented enhancements:

1. Created the Certification of Involuntary Separation Facility (UB Web Service Application) for the Department of Labor and Employment (DOLE), Philippine Overseas Labor Office (POLO) and Philippine Overseas Employment Administration (POEA); and
2. Automated the UB processing and payment upon certification of member's involuntary separation by the DOLE/POLO/POEA thru the UB Web Service Application.

Recommending Approval:


MARIA SALOME E. ROMANO

Concurrent Acting Head

IT Operations Division

Approved for Release:


ALAN GENE O. PADILLA

Concurrent Acting Head

Information Technology Management Group

**INFORMATION TECHNOLOGY
MANAGEMENT GROUP**

SYSTEMS NOTICE

File No. : 2021-450

FOR : JOY A. VILLACORTA
Vice President
Benefits Administration Division

MEDEL BLAS C. MORALES
Department Manager III, Health Care Department
Concurrent Acting Head, Medical Services Division

ROBERT B. CLEMENTE
Department Manager III, Information Systems Department IV
Concurrent Acting Head, IT Solutions Division

MIRIAM L. ABCEDE
Acting Head
Information Systems Department II

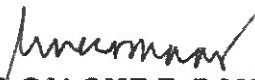
DATE : 17 September 2021

SUBJECT : ONE-TIME PAYMENT OF P20,000 FINANCIAL ASSISTANCE
SDR No. 000445 dated 31 May 2021

Please be informed that the requested one-time payment of P20,000 financial assistance to Employees' Compensation (EC) partial/total disability and death pensioners was completed and deployed to Production on 23 July 2021.

Recommending Approval:

Approved for Release:


MARIA SALOME E. ROMANO
Concurrent Acting Head
IT Operations Division


ALAN GENE O. PADILLA
Concurrent Acting Head
Information Technology Management Group

**INFORMATION TECHNOLOGY
MANAGEMENT GROUP**

SYSTEMS NOTICE

File No. : 2021-442

FOR : NORMITA M. DOCTOR
Vice President, Member Relations and Support Division
Concurrent Acting Head, Member Services and Support Group

JOY A. VILLACORTA
Vice President
Benefits Administration Division

ROBERT B. CLEMENTE
Department Manager III, Information Systems Department IV
Concurrent Acting Head, IT Solutions Division

MIRIAM L. ABCEDE
Acting Head
Information Systems Department II


DATE : 14 September 2021

SUBJECT : FUNERAL SYSTEM ENHANCEMENT
SDR No. 000444 dated 31 May 2021
SDR No. 000456 dated 07 June 2021

Please be informed that the requested enhancement of the Funeral System – Online Funeral Benefit Claim Application (FBCA) Facility were completed and deployed to Production on 13 August 2021. The following were the implemented enhancements:

1. Removed the validation of the eligibility of claimant to allow filing of online FBCA, if claimant is with issued Unified Multi-Purpose ID (UMID) or SSS Digitized ID;
2. Assigned evaluation and processing of submitted Online FBCA to Branch Reviewer based on registered mailing address of claimant;
3. Enabled transition on the handling of pending claims on queue;
4. Provided reportorial requirements; and
5. Revised relationship of claimant with the deceased for "Dependent Legal Spouse" and updating the required documentary requirements.


Recommending Approval:

 Digitally signed
by Romano Ma
Salome Espinosa

MARIA SALOME E. ROMANO

Concurrent Acting Head
IT Operations Division

Approved for Release:

 Digitally signed
by Padilla Alan
Gene Oyardo

ALAN GENE O. PADILLA

Concurrent Acting Head
Information Technology Management Group

INTRODUCING: THE SSS ACADEMY



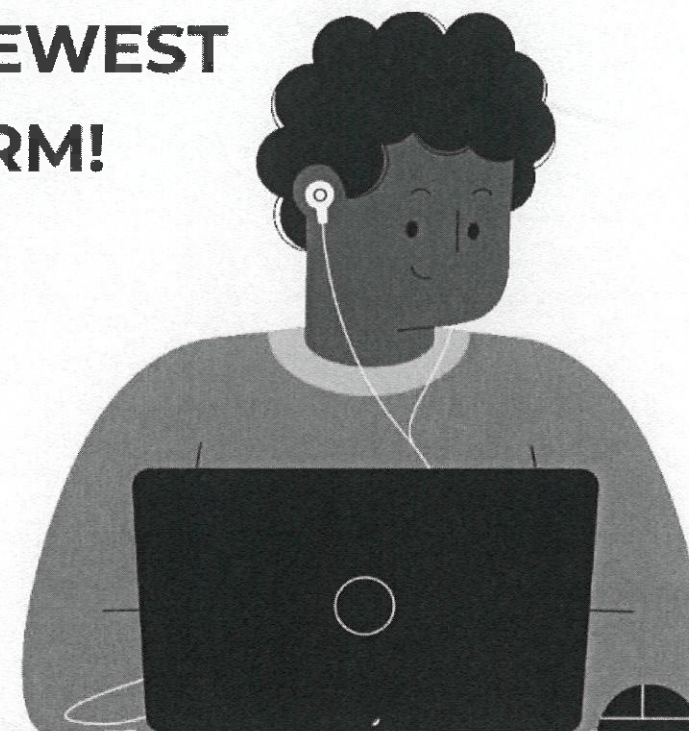
SSS Learning and Development Department

Wed 11/08/2021 8:21 AM

To: All SSS Office365 Users



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In an effort to continue Social Security System's digitalization, the Learning and Development Department (LDD) has developed an online platform for the SSS employees to receive e-Learning courses.

These courses are designed to be self-paced, relatively short, and user-friendly. It covers relevant subjects, to aid in job performance and enhances employees' basic knowledge and skills. The overall objective of this online platform is to supplement learning and to cater to the varied interests of SSS employees.

The courses may cover modules on the following themes:

- Technical – related to work performance of employees (i.e. new policies, systems, etc.)
- Self-Help/Attitudinal – aids in the welfare of employees (i.e. work attitude, self-improvement, etc.)

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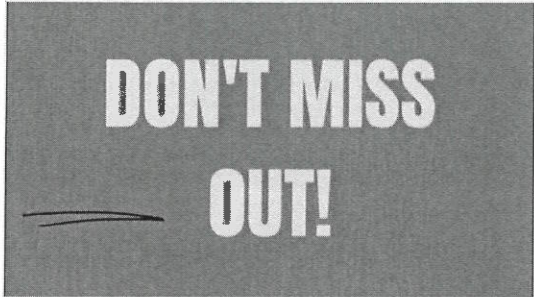
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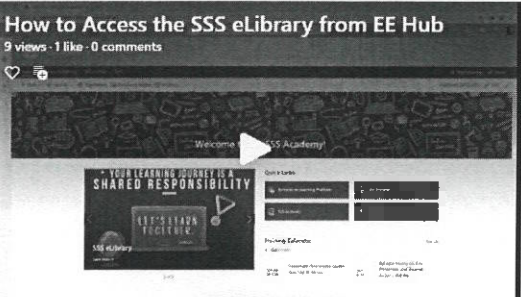
Published 1/17/2022 Edit

1 of 5



How to Access the SSS eLibrary from EE Hub

9 views · 1 like · 0 comments



General References

Printed Books

eBooks

Current Events & Popular Interest

Online Newspapers

E-Magazines

Additional References

Special Reference Materials

Workplace Reading Materials

https://ssspsh.sharepoint.com/sites/ssscademy/SitePages/Workplace-Reading-Materials.aspx

SSS Academy 081...pptx

Show all

Windows taskbar with icons for File Explorer, Edge, Mail, and other applications.

System tray showing date and time: 1:18 PM 18/01/2022



Project: “SECURE”

2021 Nationwide Detailed Survey for SSS

B(QL/QN)-121620-804

Awareness of SSS

February 2021

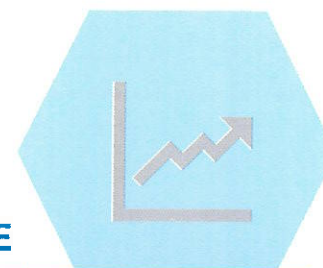


OUR RECOMMENDED APPROACH

Quantitative Nationwide Study

Methodology, Respondents Specifications, and Sampling

| | |
|---------------------------|--|
| METHODOLOGY | Face to-face personal interviews will be conducted, aided by a structured questionnaire and visual aids via tablets. |
| TARGET RESPONDENTS | <ul style="list-style-type: none"> Males/Females 15 – 64 years old SEC ABCDE May be members/non-members of SSS Members of the labor force or unemployed individuals who are capable of voluntary contributions Must not be non-labor force members or individuals who are not capable of voluntary contributions |
| AREA | Nationwide, urban-rural |
| DATES | August 25 – November 5, 2021 |
| SAMPLING DESIGN | Multi-stage area probability sampling |



REPRESENTATIVE SAMPLE

| AREAS | FINAL SAMPLE SIZE |
|--------------------------------------|-------------------|
| TOTAL | 5299 |
| NATIONAL CAPITAL REGION (NCR) | 319 |
| BALANCE LUZON | 2190 |
| <i>NORTH LUZON</i> | 930 |
| <i>CENTRAL LUZON</i> | 320 |
| <i>SOUTH LUZON</i> | 630 |
| <i>BICOL</i> | 310 |
| VISAYAS | 930 |
| <i>CENTRAL / EASTERN VISAYAS</i> | 620 |
| <i>WESTERN VISAYAS</i> | 310 |
| MINDANAO | 1860 |
| <i>NORTHERN MINDANAO</i> | 930 |
| <i>SOUTHERN MINDANAO</i> | 930 |

- Margin of error of n=5,299 interviews is +/- 1.3%.
- Weights were applied to ensure that the resulting Total is proportionate to the Total population of the Philippines (CENSUS).

Notes in reading the data

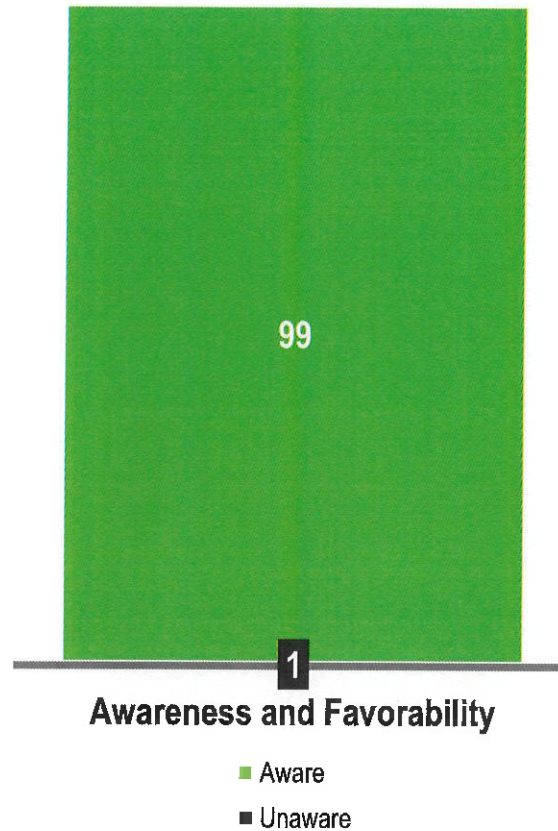
QUANTITATIVE DATA

- All figures shown in tables and charts are in percentages (%).
- Base figures show unweighted and weighted; data figures shown are weighted.
- Values 0.5% or less are represented as an asterisk (*) in the tables and charts.
- Zero values are represented by a dash (-) in the tables and charts.
- A minimum base of 50 is considered statistically stable and conclusions can be drawn. For figures less than 50, a notation is made that low bases must be read with caution and must be read as indicative results only.
- **Green** and **red** boxes signify figures that are statistically high or low.

QUANTITATIVE

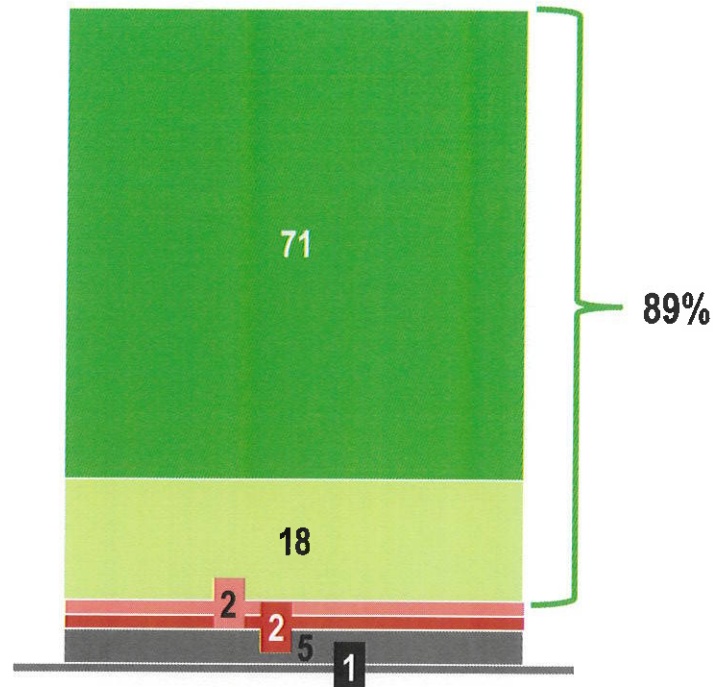
Almost all are aware of SSS

SSS Awareness and Favorability Rating



When awareness is further broken down into their perception of the institution, majority of Filipinos have a favorable opinion about SSS

SSS Awareness and Favorability Rating



Awareness and Favorability

- Extremely Favorable
- Somewhat Favorable
- Somewhat Unfavorable
- Extremely Unfavorable
- Don't Know Much
- Unaware

High awareness across; can improve on familiarity and favorability among SEC E, favorability among boomers and rural as well

Awareness and Favorability Rating – SSS (By Demographics)

| | | SEC | | | GENDER | | AGE | | | | LOCALE | |
|--------------------------------|-----------|------------|------------|-----------|-----------|-----------|-----------|-------------|-----------|------------|------------|-----------|
| | TOTAL | ABC | D | E | M | F | Gen Z | Millennials | Gen X | Boomers | Urban | Rural |
| <i>BASE - Total Interviews</i> | | | | | | | | | | | | |
| Unweighted base: | 5299 | 1063 | 2654 | 1582 | 1712 | 3587 | 792 | 2278 | 1673 | 556 | 2219 | 3080 |
| Weighted base: | 5299 | 1277 | 2697 | 1324 | 2686 | 2613 | 809 | 2197 | 1747 | 546 | 2758 | 2541 |
| | % | % | % | % | % | % | % | % | % | % | % | % |
| AWARE | 99 | 100 | 100 | 98 | 99 | 99 | 99 | 99 | 99 | 100 | 100 | 99 |
| FAMILIAR | 94 | 98 | 95 | 88 | 95 | 94 | 91 | 94 | 95 | 95 | 96 | 92 |
| FAVORABLE | 90 | 96 | 91 | 82 | 90 | 90 | 87 | 91 | 91 | 85 | 91 | 88 |
| Extremely favorable | 71 | 79 | 72 | 62 | 71 | 72 | 68 | 73 | 73 | 64 | 75 | 68 |
| Somewhat favorable | 18 | 17 | 18 | 20 | 19 | 18 | 19 | 18 | 17 | 21 | 17 | 20 |
| UNFAVORABLE | 4 | 2 | 5 | 5 | 5 | 4 | 4 | 4 | 4 | 9 | 5 | 4 |
| Somewhat unfavorable | 2 | 2 | 2 | 3 | 3 | 2 | 2 | 2 | 2 | 5 | 3 | 2 |
| Extremely unfavorable | 2 | 1 | 2 | 2 | 2 | 2 | 1 | 2 | 2 | 4 | 2 | 2 |
| DON'T KNOW MUCH | 5 | 2 | 4 | 11 | 5 | 6 | 8 | 5 | 5 | 5 | 4 | 7 |
| UNAWARE | 1 | - | 1 | 2 | 1 | 1 | 2 | 1 | 1 | * | * | 1 |

BASE – Total Interviews (Unwtd 5299/ Wtd 5299)

■ ■ – Significantly higher/lower than the total at 95% CL

I am going to read to you a list of some institutions. For each one, I'd like you to tell me whether your perception of each is EXTREMELY FAVORABLE, SOMEWHAT FAVORABLE, SOMEWHAT UNFAVORABLE or EXTREMELY UNFAVORABLE. If you have never heard of or do not know much about the institution, that's fine. Just tell me so. Let's start with...



Favorability can also be improved in North Luzon compared to total

Awareness and Favorability Rating – SSS (By Area)

| | AREA | | | | | | | | | | | | |
|-------------------------|-------|-----|---------------|-------------|---------------|-------------|-------|---------|--------------------|-----------|-----------|------------|------------|
| | TOTAL | NCR | Balance Luzon | North Luzon | Central Luzon | South Luzon | Bicol | Visayas | Central/ East Vis. | West Vis. | Minda-nao | North Min. | South Min. |
| BASE – Total Interviews | | | | | | | | | | | | | |
| Unweighted base: | 5299 | 319 | 2190 | 930 | 320 | 630 | 310 | 930 | 620 | 310 | 1860 | 930 | 930 |
| Weighted base: | 5299 | 708 | 2390 | 523 | 624 | 972 | 271 | 975 | 592 | 383 | 1226 | 545 | 681 |
| | % | % | % | % | % | % | % | % | % | % | % | % | % |
| AWARE | 99 | 100 | 99 | 99 | 100 | 100 | 98 | 100 | 99 | 100 | 99 | 100 | 98 |
| FAMILIAR | 94 | 99 | 92 | 91 | 95 | 91 | 89 | 97 | 96 | 98 | 93 | 95 | 91 |
| FAVORABLE | 90 | 94 | 87 | 85 | 88 | 87 | 86 | 94 | 93 | 95 | 89 | 92 | 88 |
| Extremely favorable | 71 | 76 | 66 | 63 | 70 | 66 | 62 | 77 | 75 | 79 | 75 | 78 | 73 |
| Somewhat favorable | 18 | 18 | 21 | 22 | 18 | 21 | 24 | 18 | 19 | 16 | 14 | 14 | 14 |
| UNFAVORABLE | 4 | 5 | 5 | 7 | 7 | 4 | 3 | 3 | 3 | 3 | 4 | 4 | 4 |
| Somewhat unfavorable | 2 | 2 | 3 | 4 | 3 | 3 | 1 | 1 | 2 | 1 | 2 | 2 | 2 |
| Extremely unfavorable | 2 | 2 | 2 | 3 | 4 | 1 | 1 | 2 | 1 | 2 | 2 | 2 | 2 |
| DON'T KNOW MUCH | 5 | 1 | 8 | 8 | 5 | 9 | 9 | 3 | 3 | 2 | 6 | 4 | 7 |
| UNAWARE | 1 | * | 1 | 1 | 1 | * | 2 | * | 1 | - | 1 | * | 2 |

BASE – Total Interviews (Unwtd 5299/ Wtd 5299)

■ ■ – Significantly higher/lower than the total at 95% CL

I am going to read to you a list of some institutions. For each one, I'd like you to tell me whether your perception of each is EXTREMELY FAVORABLE, SOMEWHAT FAVORABLE, SOMEWHAT UNFAVORABLE or EXTREMELY UNFAVORABLE. If you have never heard of or do not know much about the institution, that's fine. Just tell me so. Let's start with...







CERTIFICATE

No. SCP000591Q

certifies that :

SOCIAL SECURITY SYSTEM

East Avenue, Diliman Quezon City, 1101 Philippines

operates a management system that has been assessed as conforming to :

ISO 9001:2015

for the scope of activities :

Pension Loans Granting Process involving all the branches under the Luzon Operations Group and their management and support units

Issue date : 31 January 2022

Valid until : 30 January 2025 (Subject to adherence to the agreed ongoing programme, successful endorsement of certification following each audit and compliance with the terms and conditions of certification.)

Original date of certification : 31 January 2022

Gilmore Rivera Operations Director

A handwritten signature in black ink, appearing to read 'Gilmore Rivera', is written over a faint circular background.



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Ayala Alabang, Muntinlupa City, Philippines
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No. SCP000591Q

SOCIAL SECURITY SYSTEM

Agoo Branch

3rd Flr. B&D Building, McArthur Highway, San Antonio Agoo, La Union
2504 Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

Baguio Branch

SSS Bldg., Harrison Road Baguio City 2600 Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

Bangued Branch

Seares Bldg., Rizal St., Zone 5 Bangued, Abra 2800 Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

Gilmore Rivera Operations Director

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Bontoc Branch

Kiat-ong Bldg, Sub-ang, Poblacion Bontoc, Mountain Province 2616
Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

Candon Branch

National Highway, Brgy. San Nicolas Candon City, Ilocos Sur 2710
Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

La Union Branch

Government Center, Brgy. Sevilla City of San Fernando La Union 2500
Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

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Laoag Branch

RT Bueno Bldg., Brgy. 18, Don E. Ruiz Street Laoag City, Ilocos Norte
2900 Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

Vigan Branch

2nd Flr., UNP Town Center Tamag, Vigan City 2700 Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

La Trinidad Branch

G/F Jewel Igorot Building, KM 4, Balili La Trinidad, Benguet 2601
Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

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Cauyan Branch

2/F Puregold Bldg, Dacanay St., San Fermin Cauyan City, Isabela 3305
Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

Iligan Branch

2nd Floor Northstar Mall, Brgy. Alibagu Ilagan City, Isabela 3300
Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

Santiago Isabela Branch

2nd Floor, Xentro Mall, Four Lanes cor Maharlika Highway Santiago
City 3311 Philippines

Pension Loans Granting Process involving all the branches under the Luzon
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Solano Branch

Guevardan Bldg., Burgos St., Brgy. Quezon Solano, Nueva Vizcaya 3709
Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

Tuguegarao Branch

Cedenio Bldg., Luna St., Centro 3 Tuguegarao City, Cagayan 3500
Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

Alaminos Branch

Marcos Avenue, Brgy. Palamis Alaminos City, Pangasinan 2404
Philippines

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Operations Group and their management and support units

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Balanga Branch

WCK Bldg., Rotary Ave., Tenejero Balanga City, Bataan 2100 Philippines

Pension Loans Granting Process involving all the branches under the Luzon Operations Group and their management and support units

Baler Branch

2/F, NE Mall Baler, Nat'l Highway, Brgy. Suklayin Baler, Aurora 3200 Philippines

Pension Loans Granting Process involving all the branches under the Luzon Operations Group and their management and support units

Cabanatuan Branch

NE Pacific Shopping Center Km 111 Maharlika Hiway Cabanatuan City, Nueva Ecija 3100 Philippines

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Camiling Branch

Julian Qui Bldg. Bonifacio Street Camiling, Tarlac 2306 Philippines

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Dagupan Branch

AB Fernandez East Dagupan City, Pangasinan 2400 Philippines

Pension Loans Granting Process involving all the branches under the Luzon Operations Group and their management and support units

Iba Branch

ACM Building 2, Palanginan Iba, Zambales 2201 Philippines

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Mariveles Branch

AFAB Bldg. FAB Mariveles, Bataan 2106 Philippines

Pension Loans Granting Process involving all the branches under the Luzon Operations Group and their management and support units

San Carlos Branch

2nd Floor Town Center Mall, Rizal Ave. San Carlos City, Pangasinan
2420 Philippines

Pension Loans Granting Process involving all the branches under the Luzon Operations Group and their management and support units

San Jose Nueva Ecija Branch

NE Bodega Supermarket, Abar 2nd Maharlikha Highway San Jose City
Nueva Ecija 3121 Philippines

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Tarlac Branch

Macabulos Drive, San Vicente Tarlac City, Tarlac 2300 Philippines

Pension Loans Granting Process involving all the branches under the Luzon Operations Group and their management and support units

Urdaneta Branch

3rd Level, CB Mall, McArthur Highway, Urdaneta City 2428 Philippines

Pension Loans Granting Process involving all the branches under the Luzon Operations Group and their management and support units

Angeles Branch

Level 3 Marquee Mall, Francisco G. Nepo Ave., Pulung Maragul Angeles City Pampanga 2009 Philippines

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Baliaug Branch

AC Bldg., B. S. Aquino Ave., Tangos Baliuag, Bulacan 3006 Philippines

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Bocaue Branch

Oro Villas 2 , 229 Mcarthur Highway,Wakas Bocaue, Bulacan 3018
Philippines

Pension Loans Granting Process involving all the branches under the Luzon Operations Group and their management and support units

Dau Branch

Puregold-Dau Bldg., MacArthur Hiway, Dau Mabalacat City, Pampanga
2010 Philippines

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SOCIAL SECURITY SYSTEM

Malolos Branch

G/F N4 Bldg., Cabanas Mall, along McArthur Hiway Brgy. Longos, City
of Malolos 3000 Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

Meycauayan Branch

2nd Floor Esperanza Mall Bldg. Calvario Meycauayan, Bulacan 3020
Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

Olongapo Branch

35 WAU Bldg., Gordon Avenue, Pag-asa Olongapo City 2200 Philippines

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SOCIAL SECURITY SYSTEM

Pampanga Branch

SSS Bldg., Diosdado Macapagal Govt Center, Maimpis San Fernando
City, Pampanga 2000 Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

San Jose Del Monte Branch

Ground Floor Starmall Bldg., Quirino Hiway San Jose Del Monte,
Bulacan 3023 Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

Sta. Maria Branch

Angelica Bldg., Gov. F. Halili Ave., Bagbaguin Sta. Maria Bulacan 3022
Philippines

Pension Loans Granting Process involving all the branches under the Luzon
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Bacoor Branch

Jolly Home Apartelle, Aguinaldo Highway cor. Coastal Rd., Talaba VII
Bacoor City, Cavite 4102 Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

Biñan Branch

3rd Floor Central Mall Bldg. San Vicente Biñan Laguna 4024
Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

Calamba Branch

Brgy. Parian, Calamba City Laguna 4027 Philippines

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Carmona Branch

2nd Floor Remington Plaza, Governor's Drive, Barangay 8 Carmona
Cavite 4116 Philippines

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Operations Group and their management and support units

Dasmarinas Branch

2nd Flr. Central Mall Salitran II Aguinaldo Highway Dasmarinas City,
Cavite 4114 Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

Infanta Branch

CNV Business Hub, Gen Luna St. Poblacion 39 Infanta, Quezon 4336
Philippines

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Lucena Branch

SSS Bldg. Lucena Grand Central Terminal Inc. Brgy. Ilayang Dupay,
Lucena City 4301 Philippines

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Operations Group and their management and support units

Rosario Branch

248 Abutin Bldg. Gen Trias Drive, Tejeros Convention Rosario Cavite
4106 Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

San Pablo Branch

M. Paulino St., Cor. Balagtas Blvd., San Pablo City, Laguna 4000
Philippines

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SOCIAL SECURITY SYSTEM

San Pedro Branch

2F Galleria South, Brgy. Nueva San Pedro City, Laguna 4023
Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

Sta. Cruz Branch

Agustin Lo Building, Brgy. Pagsawitan Sta. Cruz, Laguna 4009
Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

Sta. Rosa Branch

Citiwalk Bldg., Zircon Rd., Sta. Rosa Commercial Complex, Brgy.
Balibago Sta. Rosa, Laguna 4026 Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

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SOCIAL SECURITY SYSTEM

Tagaytay Branch

Primark Town Center, Maharlika East Tagaytay City 4120 Philippines

Pension Loans Granting Process involving all the branches under the Luzon Operations Group and their management and support units

Batangas Branch

SSS Bldg., National Highway, Kumintang Ilaya Batangas City, Batangas
4200 Philippines

Pension Loans Granting Process involving all the branches under the Luzon Operations Group and their management and support units

BOAC Branch

10 De Oktubre St., Brgy. Malusak BOAC, Marinduque 4900 Philippines

Pension Loans Granting Process involving all the branches under the Luzon Operations Group and their management and support units

Gilmore Rivera Operations Director

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SOCIAL SECURITY SYSTEM

Calapan Branch

Aqua Tierra Bldg., Roxas Drive, Brgy. Sto. Nino Calapan City, Oriental
Mindoro 5200 Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

Lemery Branch

Xentro Mall, Illustre Ave., Brgy. Malinis Lemery, Batangas 4209
Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

Lipa Branch

G/F & 2/F, The Only Place, Business Center, Brgy. Marawoy Lipa City,
Batangas 4217 Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

Gilmore Rivera Operations Director

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SOCIAL SECURITY SYSTEM

Odiongan Branch

FLH Promenade Suite, Plaridel St. Sitio Cocoville, Dapawan Odiongan,
Romblon 5500 Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

Puerto Princesa Branch

G/F, Grandway Bldg., Eastville City Walk, San Pedro Puerto Princesa
City, Palawan 5300 Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

San Jose Mindoro Branch

2F Balmes Bldg., Diego Silang St., Brgy. 5 San Jose, Occidental
Mindoro 5100 Philippines

Pension Loans Granting Process involving all the branches under the Luzon
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Gilmore Rivera Operations Director

SOCOTEC Certification Philippines, Inc.
2nd Floor, JD Tower, Commerce Avenue
Madrigal Business Park
Ayala Alabang, Muntinlupa City, Philippines
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APPENDIX TO CERTIFICATE

No. SCP000591Q

SOCIAL SECURITY SYSTEM

Daet Branch

Ching Bldg., Merchant St., Central Plaza Complex, Lag-on Daet,
Camarines Norte 4600 Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

Iriga Branch

Cerillo Bldg., San Nicolas Iriga City 4431 Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

Legazpi Branch

Morante Bldg., Imperial Court Subd., Phase II Legazpi City, Albay 4500
Philippines

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APPENDIX TO CERTIFICATE

No. SCP000591Q

SOCIAL SECURITY SYSTEM

Masbate Branch

KLM De Luna Bldg., 30 Mabini St. Brgy. Centro, Masbate City 5400
Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

Naga Branch

Maharlika Highway, SSS Bldg., Concepcion Pequena, Naga City, Bicol
4400 Philippines

Pension Loans Granting Process involving all the branches under the Luzon
Operations Group and their management and support units

Sorsogon Branch

Jomil Bldg. Polvorita, Sorsogon City 4700 Philippines

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No. SCP000591Q

SOCIAL SECURITY SYSTEM

Tabaco Branch

G/F Lao Bldg., Bocalbos St. Basud, Tabaco City 4511 Philippines

Pension Loans Granting Process involving all the branches under the Luzon Operations Group and their management and support units

Virac Branch

G/F P. Araojo Bldg., Cavinitan Virac, Catanduanes 4800 Philippines

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Madrigal Business Park
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