

PROJECT: SUPPLY, INSTALLATION, CUSTOMIZATION AND CONFIGURATION OF INTERNAL AUDIT MANAGEMENT SYSTEM (IAMS) INTO OPERATIONAL STATE (RE-ADVERTISEMENT)

QUERIES/CLARIFICATIONS RAISED DURING THE PRE-BID CONFERENCE:

	Query/Clarifications	TWG/BAC Reply
1	<p>May we confirm if this is the 3rd time that you advertised this project?</p> <p>And the reason is non-compliance of the bidders?</p>	<p>This is the 5th time that this project has been advertised.</p> <p>Yes, the reason for the failure of bidding was due to non-compliance of the bidders with the Technical Requirements.</p>
2	<p>Can we reach out to the end-users, so we can clarify, if ever we have some questions/queries for the project?</p>	<p>No. The pre-bid conference is the bidders' venue to clarify anything about the bidding requirements/technical specifications of the project. Also, bidders will be given enough time to submit their written queries/clarifications.</p>

WRITTEN QUERIES:

	Query/Clarifications	TWG/BAC Reply
1	<p>On page 32- Technical Specifications</p> <p>A. General Requirement</p> <p>The bidder must supply and install an Internal Audit Management System (IAMS), which is an “Off-the-Shelf Software Solution” that will be customized and configured to the requirements of the SSS as mentioned in “Annex A – Scope of Works” of the Bidding Documents.</p> <p>May we request to relax this requirement and consider a ground-up development of the required system since the project involves customization and configuration according to the requirements as per Annex A. Since this project is already a 5th posting, may you consider our request so that it will open up to bidders who were not able to join the previous posting but are also capable and with vast experience/expertise in Software Development. This will result to a more competitive bidding which is advantageous to SSS.</p>	<p>The TWG maintains the requirement that, “The bidder must supply and install an Internal Audit Management System (IAMS), which is an “Off-the-Shelf Software Solution” that will be customized and configured to the requirements of the SSS as mentioned in “Annex A – Scope of Works” of the Bidding Documents”.</p>

	Query/Clarifications	TWG/BAC Reply
2	May we request to consider certification from the developer as proof that the proposed system has the required modules for each of the required audit workflow.	<p>The TWG maintains the requirement that the bidder must submit un-amended sales literature, product brochure or any equivalent documentation as proof that the proposed system has modules for each of the foregoing audit workflow:</p> <ul style="list-style-type: none"> ▪ audit planning ▪ audit execution ▪ audit reporting ▪ audit monitoring ▪ other system functionalities and system capabilities <p>This is to emphasize also that each line item in the Technical Specifications must be supported by evidence and cross-referenced to that evidence, such as un-amended sales literature, product brochure or any equivalent documentation.</p> <p>A mere certification from the supplier/ developer as proof that the proposed system has the required modules for each of the required audit workflow will be a ground for disqualification</p>
3	May we request to the Honorable Bids and Awards Committee to accept and approve our request to move the deadline of submission from May 4, 2023 to May 11, 2023 (Thursday) 2:00pm due to the declared holidays (Eid al-Fitr and Labor Day) which coincides the bid preparation.	The deadline for the submission and opening of bids is re-scheduled from May 4, 2023 to May 11, 2023 at 2:00PM.