

PROJECT: SUBSCRIPTION OF CLOUD RESOURCES FOR THE HOSTING OF SSS WEBSITE STATIC CONTENT TO CLOUD

I. QUERIES/CLARIFICATIONS RAISED DURING THE PRE-BID CONFERENCE

	Query/Clarifications	TWG/BAC Reply
1	Do we need to attach documents regarding the Statement of On-Going Government and Private Contracts upon submission of bids?	No, we only need listing for the Statement of On-Going Government and Private Contracts.
2	Can you provide the provisioning detail of the project?	Provisioning involves configuration of cloud computing resources such as servers and storage.
3	What kind of training do you require?	<p>The training requirements are changed:</p> <p><u>From:</u> Description: Training/Knowledge Transfer for at least three (3) SSS Support Personnel</p> <p><u>To:</u> Description: Training/Knowledge Transfer Requirement for at least three (3) SSS Support Personnel:</p> <ul style="list-style-type: none">a. Familiarization with the Cloud Service Features and Functionalitiesb. Resource Managementc. Performance Optimization.d. Security Practices <p>Training or knowledge transfer can be conducted either online or face-to-face.</p> <p>This amends Section VI – Schedule of Requirements, Item 2 of the Bidding Document:</p>
4	In regards with Section 7 letter B, how many engineers are needed for this project?	At least one engineer is required.
5	What is your preference for training? Online or face to face?	Refer to Item 3 above.

6	Is it possible to relax the timeline from 30 days to 45 days?	No.
7	Regarding the Project Manager, do you require a certain certificate pertaining to this? If yes, what type of certificate?	The Project Manager (PM) does not need to a certified PM.
8	Is it ok for you, if the assigned employee who will support the project comes from the region or do you need it to be a local resource?	Yes, the employee, who must be under the direct employment of the bidder, can be from the region or a local resource
9	Is this a 12-month subscription?	Yes.

II. WRITTEN QUERIES:

	Query/Clarifications	TWG/BAC Reply
A. First Data Corporation (FDC)		
1	Under Section VII Technical Documentary Requirements, for the required Project Manager (PM), we would like to clarify if PM does not need to be certified?	The PM does not need to be certified.
2	Under Section V, page 22 on Incidental Services, we would like to clarify if the required training is covered on the Knowledge Transfer requirement for the project?	Yes.
3	Under Section V Clause 5.2 on Warranty and Support, we would like to confirm if the winning bidder will only provide assistance on the provisioning of new workloads and management of cloud workloads, hence website Content Management will be out of scope?	Yes, website content management will be the responsibility of SSS. Refer to Section V, Clause 5.2 for coverage of the required Warranty and Support.
	We would like to confirm if we will only reflect our compliance response in Section VII Technical Specification?	Yes. The bidder should state "COMPLY" in Section VII, Technical Specifications form and submit corresponding evidence or proof of compliance such as the required signed certifications, to be stated in "Annex" column in the said form.

B. Innove Communications Inc.		
1	<p>Under the Special Conditions of Contract, B. Additional Requirements for Security and Compliance, are the ISO certifications listed below required for the bidder or cloud service provider in case of a reseller, partner or dealer?</p> <p>a. ISO/IEC 27017:2015 b. ISO/IEC 27018:2019 c. ISO27701:2019</p>	<p>The required ISO/IEC certifications shall be for the Cloud Service Provider.</p>
2	<p>Under the Technical Specifications, technical documentary requirements, the Bidder must submit a signed certification of Cloud Platform Engineers (Cloud Platform Security Associate, Cloud Platform Administrator, Cloud Platform Security Operations Analyst) under its direct employment.</p> <p>a. For resellers, partners or dealers, can this be under direct employment of the cloud service provider?</p> <p>b. If the requirement is under direct employment of the bidder, can the required engineers (Cloud Platform Security Associate, Cloud Platform Administrator, Cloud Platform Security Operations Analyst) be relaxed to Certified Solutions Architect, Cloud Professional if the purpose is to provide proof of capability to support?</p>	<p>No, the requirement is that the bidder has Cloud Platform Engineers under its direct employment.</p> <p>Yes. This amends Section VII – Technical Specifications, Item 1.b of the Bidding Document:</p> <p><u>From:</u> The bidder must submit a signed certification, stating that it has Cloud Platform Certified Engineers under its direct employment. The required Engineers are as follows:</p> <p>i. Cloud Platform Security Associate ii. Cloud Platform Administrator iii. Cloud Platform Security Operations Analyst</p> <p><u>To:</u> The bidder must submit a signed certification stating that it has at least one (1) Cloud Platform Certified Engineer, or Certified Solutions Architect under its direct employment who will provide support for the project during the subscription period.</p>