



CERTIFICATION

This is to certify that the Social Security System (SSS) has enhanced and integrated its digitalization thrust in 2024 for the convenience, health and safety of its transacting members.

The following information technology initiatives were implemented:

1. New feel and look of the SSS website (Member Portal) with implementation of Multi-Factor Authentication (MFA) using Time-based One-Time Password through SMS
2. Employer certification of Unemployment Benefit for separated employees
3. Employer certification of maternity benefit application of separated employees
4. Real Time Processing of Loans (Member) for Educational Loan Assistance payments
5. New MySSS App (SSS Mobile App)

Further, the SSS has maintained the number coding scheme for branch transactions relative to benefit claims and contribution payments.

This Certification complies with the provisions of the Corporate Governance Scorecard mandated by the GCG.

Done this 10th day of March 2025 in Quezon City.


COLETTE H. CORDIAL
Vice President
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