

Employee Relations Programs

FY 2024

Employee Care Reach Out Program

The Employee Care Reach-Out Program is designed to provide various forms of assistance to employees such as Hospital Visits, Bereavement Assistance, and Coaching Support to help and/or support the employees in times of life's challenges as well as to extend management's care or sympathy during difficult times or untoward events to aid in their physical, emotional, and psychosocial recovery.







HR and Union Meetings

A meeting designed to facilitate productive dialogue between the union and HRM Heads with the end view of fostering sound and better employee-management relationships and strengthening flow of information and communication.



Collective Negotiation Agreement (CNA) Meetings

Regular meetings between Management and Union Representatives with a common intent and purpose to establish, maintain, and promote the terms and conditions of employment with the employees of the System. It also provides peaceful settlement of harmony, integrity, and competence.





Grievance Machinery

Cognizant of the rights of the employees to ventilate their grievances, the SSS has set up a Grievance Machinery, a mechanism where employees may ventilate their work-related grievances.



Financial Assistance

An HRMG initiated activity to assist SSS Employees, Job Order Workers, Utility Personnel and Security Guards affected by various disasters and calamities, whose area of residence is declared by NDRRMC.

In 2024, two (2) Financial Assistance were conducted: (1) for employees affected by Typhoon Carina and monsoon rains that covered 327 qualified employees (regular and JOWs); and (2) for employees affected by typhoons Kristine, Leon, Marce, Nika, Ofel, and Pepito that covered 155 qualified employees (regular, JOWs, security guards, and utility personnel).









Volunteer Program and Activities

The SSS Volunteer Program encourages employees to experience the true meaning of volunteerism. The following were conducted last 2024:

Blood Donation Activities

Veterans Memorial Medical Center with 134 qualified donors

Philippine Red Cross with 298 qualified donors

- Tree Planting Activity with 280 employeeparticipants systemwide
- Request for Blood Assistance 7 employees assisted
- PRC Membership 326 employees/family members of employees





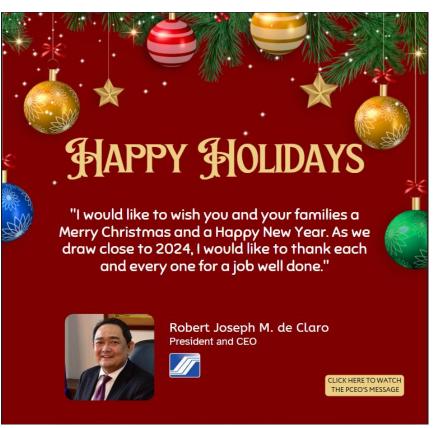


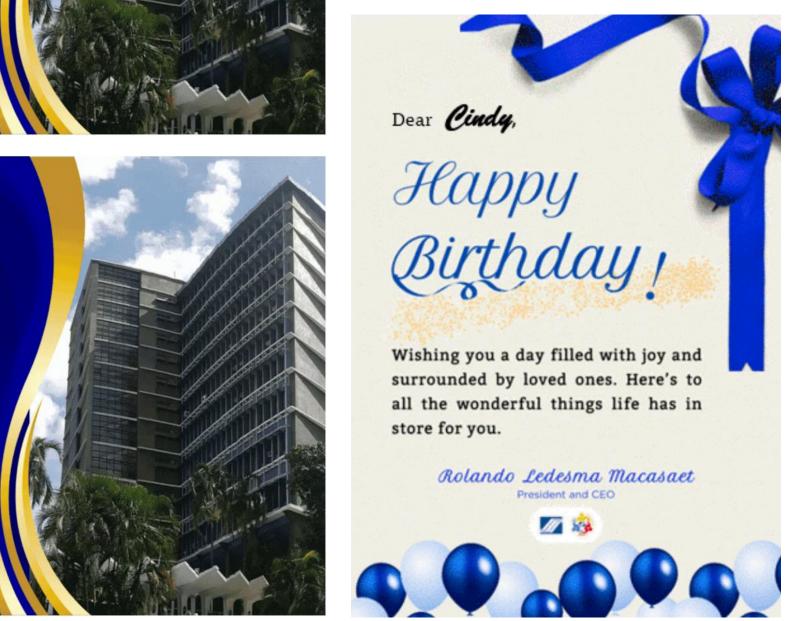
SSS Digital Greetings

An enhanced program of sending animated and innovative e-card messages to recognize employees' milestones and important events such as anniversaries (birthdays & employment milestones), welcome greetings, retirement greetings, commendations, holiday and sympathy messages. The program aims to promote SSS' image as an organization that remembers and cares for its employees.









Workplace Huddle

Workplace Huddle is a regular employee engagement program conducted weekly to set directions, realign the focus of employees and empower them to get informed on the latest corporate updates and issuances. The program also encourages employees to strive for high performance and get motivated to work to deliver efficient quality services.









HR CAREavan

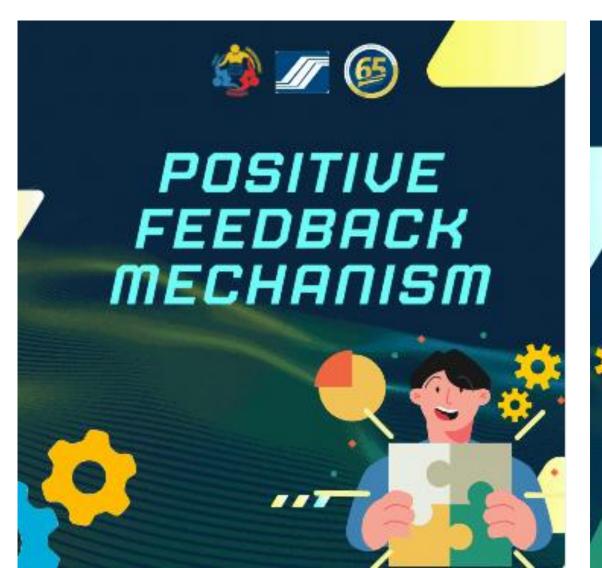
An enhancement to the previously conducted HR Visits in the Branches. It focuses more on delivering firsthand information pertaining to various issues and concerns affecting workplace and work life, straight from various HRMG's resource persons and the provision of HR services, ensuring that employees receive the HR support they need.

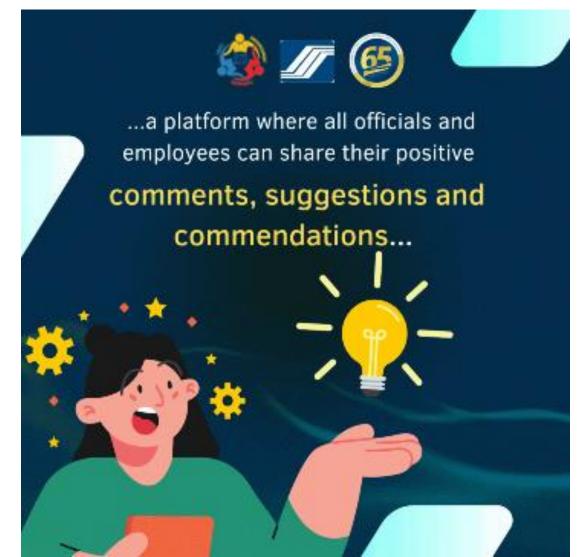
The program was successfully launched on 20 November 2024 at Luzon Central 2 Division (Pampanga) and was simultaneously livestreamed via MS Teams so that the employees in the Branches could also tune in during the sessions. A total of 117 employees participated in the program.

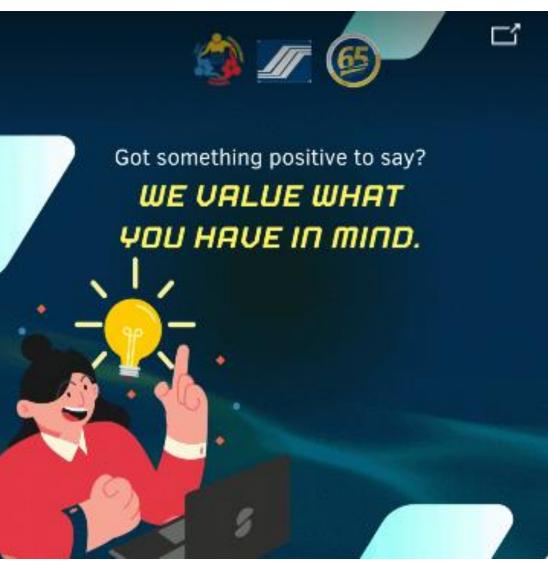


Positive Feedback Mechanism

A communication platform wherein employees can share POSITIVE COMMENTS on various programs and projects, SUGGESTIONS for process improvement opportunities for current and future plans and systems, as well as COMMENDATIONS for employees who have shown exemplary performance in their job.







Kudos Board

An enhancement to the Positive Feedback Mechanism, the "Kudos Board" encourages employees to contribute "Positivities" in SSS. It contains praises/commendations given by an employee to a co-employee, a program/project or a policy/guideline.



Sharing PositivitieSSS

A feature of the Positive Feedback Mechanism, the Sharing PositivitieSSS aims to gather feedback (positive views, comments, or experiences of employees) on a specific theme/subject released monthly. Monthly theme/subject are blasted through email and employees are encouraged to share their responses in the Employees' Community.



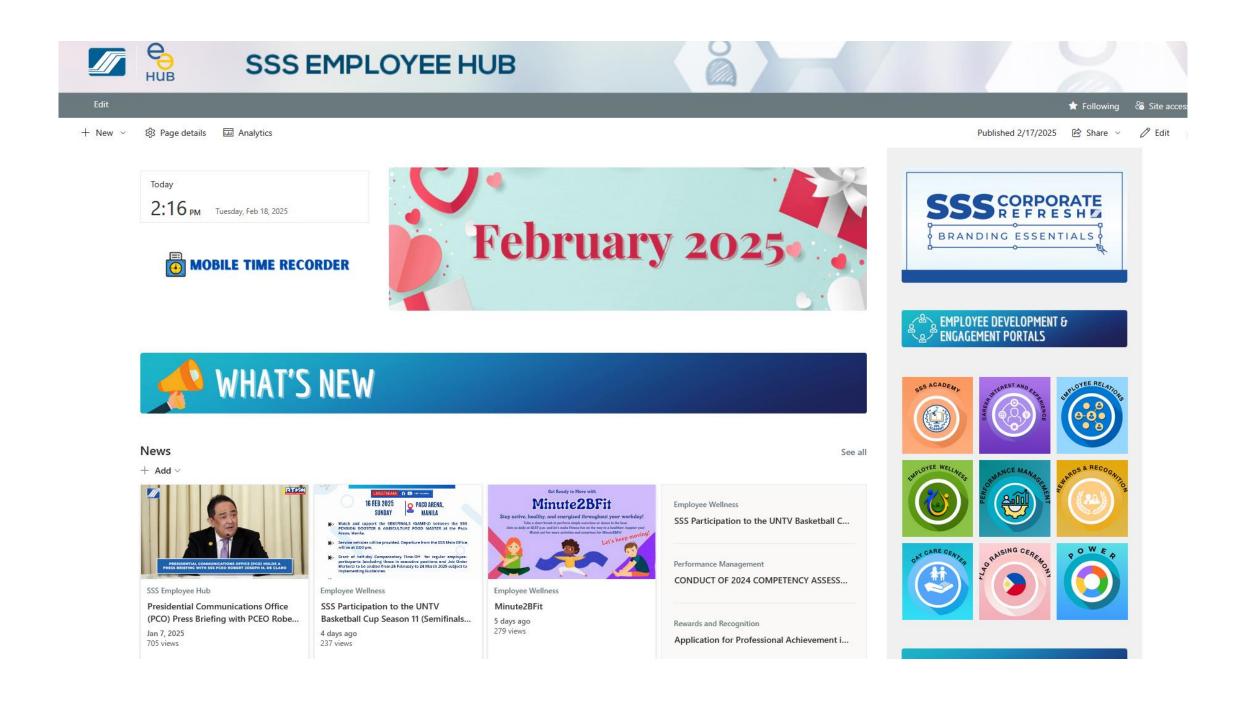
KickstartSSS

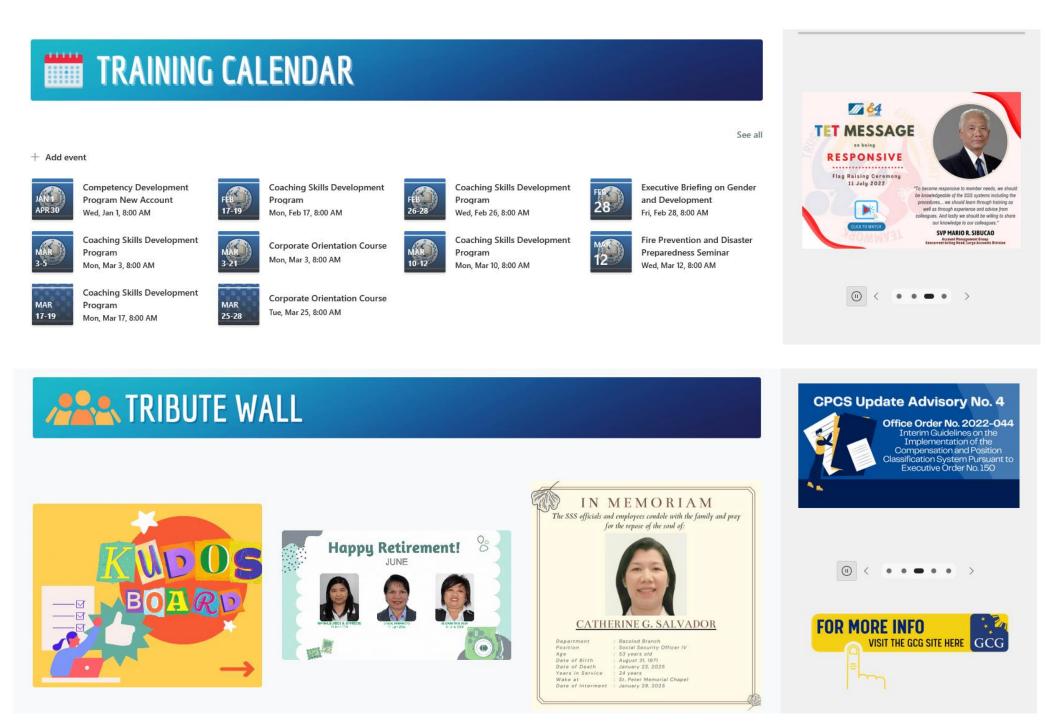
In line with our thrust to strengthen and institutionalize the corporate values of Trust, Empowerment, and Teamwork (TET) towards service quality and excellence, "kickstarters" are invited to deliver a 2 to 3 minute talk to share their views, insights, advises or experiences on various topics.



Employee (EE) Hub

A communication platform developed for SSS employees though MS Teams / Sharepoint to drive employee engagement. It is self-service and any-device portal that employees can visit for employee information, services, resources, well-being support, collaboration or knowledge sharing.





Employees' Community

The official media platform of the SSS officials and employees where they connect, interact, share, and engage with other officials and employees. It is the official communication channel made to address the identified communication gap in our organization particularly in the dissemination of new and complete information and the non-uniformity in the interpretation of policies, guidelines, and procedures.

