



CORPORATE OBJECTIVES

Enterprise Objectives:

1. Improve fund viability of SS funds
2. Improve service delivery
3. Establish accountability and improve corporate culture

2024 Strategic Objectives:

1. Fund sustainability
2. Benefit adequacy
3. Ensure progressively higher levels of social security protection for Filipino workers and their families that puts the Philippines at par with its ASEAN peers.
4. Harmonize collection of efforts within SSS and with other government agencies while improving collection efficiency
5. Introduce new and enhanced products to improve returns while adopting best practices in investment management
6. Make all Filipino workers (including informal sector, last mile communities, and Gen Z) here and abroad covered members of SSS to attain universal coverage
7. Improve benefit value proposition to members thru new/enhanced programs, streamlined processes, and rebranding
8. Enable digital empowerment through an enhanced click service delivery model in collaboration with stakeholders to increase access to SSS services
9. Upgrade capability of support units to globally benchmarkable level to respond to the strategic requirements of the BPOs and operating units