



## ROBERT JOSEPH MONTES DE CLARO

President and Chief Executive Officer, Social Security System Vice Chairperson, Social Security Commission

Date of Birth: 26 October 1971 Place of Birth: Quezon City

Age: 53 Sex: Male

- Robert Joseph Montes de Claro was appointed as the Officer-in-Charge (OIC) of the Social Security System (SSS) on October 11, 2024. He officially became the SSS President and CEO on December 6, 2024, upon appointment by President Ferdinand R. Marcos, Jr.
- Prior to becoming SSS PCEO, he was a member of the Social Security Commission (SSC) representing the Employers sector since January 11, 2023.
- In the SSC, he served as Chairperson of the SSC Information Technology and Collection Committee and a member of the SSC Audit Committee, SSC Risk Management and Investment Committee, and SSC Governance Committee.
- He also represented the SSS in the Boards of Union Bank of the Philippines (UBP), UBP investment Management and Trust Corporation, and Ionics, Inc.

## Business and Educational Background

- With a background in creating and spearheading startup and operating entities for over twenty-five (25) years, Mr. De Claro is a business leader seasoned over decades of professional experience and equipped with necessary knowledge to achieve common and long-term corporate goals. He is able to deliver double-digit gain in revenue through strategic growth strategies and with expertise in identifying opportunities, coupled with exceptional customer relationship management skills.
- He held various roles in companies such as President and CEO for People4u, Inc.; Operating Partner for FutureNow Business Services, Inc.; President and General Manager for JMango Philippines, Inc.; and General Manager, APAC for GlobalOne Solutions, Inc. and Cloud Sherpas.
- He holds a Bachelor of Science degree in Computer Science with specialization in Information Technology from De La Salle University.

## Focus of SSS Administration

- PCEO De Claro has said that he will focus on three (3) key areas in his administration: 1) service excellence, 2) improved financial performance, and 3) empowering the SSS workforce.
- Under service excellence, the aim is to enhance programs and systems to provide superior customer service.
- He also committed to enhancing SSS' financial performance through intensified collection efforts and enhanced investment performance from various asset classes.
- In addition, he aims to promote the welfare of SSS employees and envisioned a motivated and empowered workforce.

• Finally, he sees SSS as a "tree of life for Filipino workers" that is sturdy and allows growth, while providing a canopy of social security protection for its members and beneficiaries.

## Dates of Appointments

11 Jan 2023: Acting Member, Social Security Commission, representing the Employers' Group

02 Dec 2024: Acting President and Chief Executive Officer, Social Security System (vice PCEO Rolando L. Macasaet)

Under SSC Resolution No. 517 dated 11 October 2024, the Social Security Commission designated Commissioner Robert Joseph M. de Claro as Officer-in-Charge (President and Chief Executive Officer) of the Social Security System effective 11 October 2024.