PROJECT: BGP ROUTERS MAINTENANCE

WRITTEN QUERIES:

	Query/Clarifications	TWG/BAC Reply
1	On page 16, 5.3 For this purpose, contracts similar to the Project shall be:	
	a. Maintenance Services for BGP Routers.	
	b. Completed within five (5) years prior to the deadline for the submission and receipt of bids.	
	Question 1.1 As option to above definition of similar contract, kindly consider Supply, Delivery and Installation of Two (2) BGP Routers project completed six (6) years prior to the deadline for the submission	Similar contract shall be defined as Supply, Delivery, Installation, and/or Maintenance of Routers completed within five (5) years prior to the deadline for the submission and receipt of bids.
	and receipt of bids or Maintenance Services of Core Routers.	This amends Section III. Bid Data Sheet, ITB Clause 5.3, item b.
2	On page 33, Item 4 The Service Provider must assign an experienced Service Delivery Manager that will be the point person for the project.	
	The bidder must submit a photocopy of Project Management Certification, Curriculum Vitae, and Company Identification Card	
	Question 2.1 Project Management Certification is for Project Manager covering implementation services.	ITIL Certification will be considered for the Service Delivery Manager.
	Normally, the certification that is related to Service Delivery is ITIL Certification. Kindly consider ITIL certification for this requirement.	This amends Section VII. Technical Specifications, Item 4 to "The Service Provider must assign an experienced Service Delivery Manager

that will be the point person for the project.

The Service Delivery Manager must be an employee of the Service Provider for at least one (1) year before the submission and opening of bids.

The bidder must submit a photocopy of Project Management Certification or ITIL Certification, Curriculum Vitae, and Company Identification Card."