

SOCIAL SECURITY SYSTEM
2025 PERFORMANCE SCORECARD

SM 3a: Amount of Collections

Formula: Contribution collection (Employed + Self-employed + Voluntary + OFWs)

January to December 2024	
Members' Contribution (a)	₱96,166,039,823.83
Employed	₱84,185,301,947.54
Self-Employed	₱2,007,070,783.98
Voluntary	₱7,250,991,992.65
OFW	₱2,722,675,099.66
Mandatory Provident Fund (b)	₱16,954,166,359.00
Total Contributions (a+b)	₱113,120,206,182.83

SSS CONSOLIDATED INVESTMENT PERFORMANCE AS OF 31 MARCH 2025
(Amounts in Million Pesos)

	2024	31/01/2025	28/02/2025	31/03/2025	2025
INVESTMENT INCOME					
Consolidated		111.67	5,762.84	7,077.67	12,952.18
Money Market		196.39	120.07	118.25	434.71
Capital Market		(1,147.88)	4,546.39	5,842.71	9,241.23
Government Securities		2,543.40	2,602.34	2,560.04	7,705.77
Corporate Notes & Bonds		319.80	291.20	324.72	935.73
Equities		(3,382.81)	1,395.26	2,593.25	605.70
Mutual Fund		(376.54)	122.76	156.83	(96.95)
Externally Managed Fund		(251.73)	134.83	207.87	90.98
Loans		924.69	988.47	948.22	2,861.38
Salary Loans		862.91	916.68	881.15	2,660.74
Housing Loans		3.75	13.49	8.29	25.53
Pension Loans		58.04	58.29	58.78	175.11
Property		138.47	107.90	168.49	414.86
INVESTMENT LEVEL					
Consolidated	962,474.69	975,062.76	993,083.35	1,016,698.34	1,016,698.34
Money Market	25,589.05	27,792.16	21,934.89	25,331.52	25,331.52
Capital Market	703,155.32	713,941.97	738,137.47	757,920.44	757,920.44
Government Securities	480,827.12	498,797.00	510,210.96	525,839.91	525,839.91
Corporate Notes & Bonds	55,703.83	54,109.65	60,823.47	62,138.51	62,138.51
Equities	149,153.37	144,190.79	148,104.52	150,578.87	150,578.87
Mutual Fund	6,065.85	5,690.12	5,814.27	5,971.04	5,971.04
Externally Managed Fund	11,405.15	11,154.41	13,184.24	13,392.11	13,392.11
Loans	142,533.42	142,154.72	141,872.61	142,346.23	142,346.23
Salary Loans	134,415.81	133,994.17	133,600.24	133,943.71	133,943.71
Housing Loans	313.52	309.15	343.68	338.76	338.76
Pension Loans	7,804.09	7,851.40	7,928.69	8,063.75	8,063.75
Property	91,196.90	91,173.91	91,138.38	91,100.15	91,100.15
RETURN-ON-INVESTMENTS					
Consolidated		0.14%	3.67%	5.38%	5.38%
Money Market		9.20%	7.62%	7.16%	7.16%
Capital Market		-1.93%	2.88%	5.20%	5.20%
Government Securities		6.41%	6.39%	6.29%	6.29%
Corporate Notes & Bonds		7.22%	6.72%	6.65%	6.65%
Equities		-24.42%	-7.85%	1.66%	1.66%
Mutual Fund		-54.82%	-23.26%	-6.44%	-6.44%
Externally Managed Fund		-23.73%	-5.82%	3.01%	3.01%
Loans		8.08%	8.38%	8.36%	8.36%
Salary Loans		7.99%	8.27%	8.24%	8.24%
Housing Loans		15.44%	37.73%	36.20%	36.20%
Pension Loans		9.27%	9.25%	9.23%	9.23%
Property		1.84%	1.63%	1.84%	1.84%

TABLE 1
TENTATIVE PROCESSING TIME
BY TYPE OF BENEFIT
FROM DATE OF FILING¹ TO DATE RELEASE OF LOI
JANUARY TO MARCH 2025

Type of Benefit	Committed Processing Time	Number of Claims Processed Within Committed Processing Time (a)	Total Number of Claims Processed (b)	% to Total (a) / (b)	Ave. Processing Time
Retirement		77,186	77,296	99.9	4.32
Retirement claims filed through OTC	15	13,804	13,876	99.5	5.94
Retirement claims filed through my.SSS	15	63,382	63,420	99.9	3.97
Death		30,245	30,730	98.4	9.00
Death claims filed through OTC	20	22,709	23,187	97.9	9.07
Death claims filed through my.SSS	20	7,536	7,543	99.9	8.78
Disability		13,991	14,005	99.9	6.20
SS Disability claims filed through OTC	15	6,026	6,035	99.9	5.92
EC Disability claims filed through OTC	15	355	357	99.4	7.61
Disability claims filed through my.SSS	20	7,610	7,613	100.0	6.35
Sickness		66,127	75,039	88.1	2.85
Employer		63,727	64,410	98.9	2.27
Employer SBRA filed through my.SSS	7	63,460	64,094	99.0	2.26
Employer SBRA filed through OTC	6	267	316	84.5	3.75
SE/VM/Separated		2,400	10,629	22.6	6.34
SE/VM/Separated SBA filed through my.SSS	5	2,326	10,552	22.0	6.35
Sickness Benefit for Special Cases	20	74	77	96.1	5.45
Maternity		87,786	97,624	89.9	3.44
Non-Medical		80,589	90,380	89.2	3.32
Employer Non-Medical	7	48,108	51,991	92.5	3.11
SE/VM/Separated Non-Medical	7	32,460	38,367	84.6	3.59
Maternity Benefit Non-Medical for Special Cases	20	21	22	95.5	5.64
Medical		7,197	7,244	99.4	5.01
Employer Medical	20	5,863	5,898	99.4	4.90
SE/VM/Separated Medical	20	1,332	1,344	99.1	5.52
Maternity Benefit Medical for Special Cases	20	2	2	100.0	1.50
Funeral		50,189	50,204	100.0	1.35
Funeral claims filed through OTC	7	29,476	29,488	100.0	1.23
Funeral claims filed through my.SSS	7	20,713	20,716	100.0	1.51
Unemployment Insurance	7	11,364	16,263	69.9	6.59

¹ date submission of complete documents

TABLE 2
TENTATIVE PROCESSING TIME
BY TYPE OF BENEFIT
FROM DATE OF FILING¹ TO DATE RELEASE OF LOI
JANUARY TO MARCH 2025

Retirement - Claims filed through OTC			
Range of Processing Time (Days)	Number of Claims	% to Total	Ave. Processing Time
0.5 - 15	13,804	99.5	5.85
16 - 30	60	0.4	21.37
31 - 100	12	0.1	38.17
101 and above	-	-	-
Total	13,876	100.0	5.94
Retirement - Claims filed through My.SSS			
Range of Processing Time (Days)	Number of Claims	% to Total	Ave. Processing Time
0.5 - 15	63,382	99.9	3.95
16 - 30	30	0.0	21.13
31 - 100	8	0.0	39.75
101 and above	-	-	-
Total	63,420	100.0	3.97
Death - Claims filed through OTC			
Range of Processing Time (Days)	Number of Claims	% to Total	Ave. Processing Time
0.5 - 20	22,709	97.9	8.69
21 - 40	439	1.9	25.15
41 - 100	39	0.2	48.26
101 and above	-	-	-
Total	23,187	100.0	9.07
Death - Claims filed through My.SSS			
Range of Processing Time (Days)	Number of Claims	% to Total	Ave. Processing Time
0.5 - 20	7,536	99.9	8.76
21 - 40	6	0.1	23.83
41 - 100	1	0.0	55.00
101 and above	-	-	-
Total	7,543	100.0	8.78

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FROM DATE OF FILING¹ TO DATE RELEASE OF LOI
JANUARY TO MARCH 2025

SS Disability - Claims filed through OTC			
Range of Processing Time (Days)	Number of Claims	% to Total	Ave. Processing Time
0.5 - 15	6,026	99.9	5.90
16 - 30	8	0.1	20.00
31 - 100	1	0.0	34.00
101 and above	-	-	-
Total	6,035	100.0	5.92
EC Disability - Claims filed through OTC			
Range of Processing Time (Days)	Number of Claims	% to Total	Ave. Processing Time
0.5 - 15	355	99.4	7.50
16 - 30	2	0.6	26.50
31 - 100	-	-	-
101 and above	-	-	-
Total	357	100.0	7.61
Disability - Claims filed through my.SSS			
Range of Processing Time (Days)	Number of Claims	% to Total	Ave. Processing Time
0.5 - 20	7,610	100.0	6.34
21 - 40	3	0.0	26.00
41 - 100	-	-	-
101 and above	-	-	-
Total	7,613	100.0	6.35

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JANUARY TO MARCH 2025

Sickness - Employer SBRA filed through my.SSS			
Range of Processing Time (Days)	Number of Claims	% to Total	Ave. Processing Time
0.5 - 7	63,460	99.0	2.20
8 - 20	632	1.0	8.87
21 - 40	2	0.0	32.50
41 - 100	-	-	-
101 and above	-	-	-
Total	64,094	100.0	2.26
Sickness - Employer SBRA filed through OTC			
Range of Processing Time (Days)	Number of Claims	% to Total	Ave. Processing Time
0.5 - 6	267	84.5	2.03
7 - 20	43	13.6	10.12
21 - 40	3	0.9	24.33
41 - 100	3	0.9	45.00
101 and above	-	-	-
Total	316	100.0	3.75
Sickness - SE/VM/Separated SBA filed through my.SSS			
Range of Processing Time (Days)	Number of Claims	% to Total	Ave. Processing Time
0.5 - 5	2,326	22.0	2.82
6 - 20	8,202	77.7	7.29
21 - 40	23	0.2	27.35
41 - 100	1	0.0	42.00
101 and above	-	-	-
Total	10,552	100.0	6.35
Sickness - Sickness Benefit for Special Cases			
Range of Processing Time (Days)	Number of Claims	% to Total	Ave. Processing Time
0.5 - 20	74	96.1	4.34
21 - 40	2	2.6	28.50
41 - 100	1	1.3	42.00
101 and above	-	-	-
Total	77	100.0	5.45

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JANUARY TO MARCH 2025

Maternity - Employer Non-Medical			
Range of Processing Time (Days)	Number of Claims	% to Total	Ave. Processing Time
0.5 - 7	48,108	92.5	2.55
8 - 20	3,879	7.5	10.07
21 - 40	4	0.0	28.50
41 - 100	-	-	-
101 and above	-	-	-
Total	51,991	100.0	3.11
Maternity - SE/VM/Separated Non-Medical			
Range of Processing Time (Days)	Number of Claims	% to Total	Ave. Processing Time
0.5 - 7	32,460	84.6	2.38
8 - 20	5,898	15.4	10.20
21 - 40	8	0.0	28.13
41 - 100	1	0.0	43.00
101 and above	-	-	-
Total	38,367	100.0	3.59
Maternity - Maternity Benefit Non-Medical for Special Cases			
Range of Processing Time (Days)	Number of Claims	% to Total	Ave. Processing Time
0.5 - 20	21	95.5	4.33
21 - 40	1	4.5	33.00
41 - 100	-	-	-
101 and above	-	-	-
Total	22	100.0	5.64

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JANUARY TO MARCH 2025

Maternity - Employer Medical			
Range of Processing Time (Days)	Number of Claims	% to Total	Ave. Processing Time
0.5 - 20	5,863	99.4	4.77
21 - 40	35	0.6	26.49
41 - 100	-	-	-
101 and above	-	-	-
Total	5,898	100.0	4.90
Maternity - SE/VM/Separated Medical			
Range of Processing Time (Days)	Number of Claims	% to Total	Ave. Processing Time
0.5 - 20	1,332	99.1	5.33
21 - 40	12	0.9	26.58
41 - 100	-	-	-
101 and above	-	-	-
Total	1,344	100.0	5.52
Maternity - Maternity Benefit Medical for Special Cases			
Range of Processing Time (Days)	Number of Claims	% to Total	Ave. Processing Time
0.5 - 20	2	100.0	1.50
21 - 40	-	-	-
41 - 100	-	-	-
101 and above	-	-	-
Total	2	100.0	1.50

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JANUARY TO MARCH 2025

Funeral - Claims filed through OTC			
Range of Processing Time (Days)	Number of Claims	% to Total	Ave. Processing Time
0.5 - 7	29,476	100.0	1.23
8 - 20	11	0.0	14.55
21 - 40	1	0.0	22.00
41 - 100	-	-	-
101 and above	-	-	-
Total	29,488	100.0	1.23
Funeral - Claims filed through my.SSS			
Range of Processing Time (Days)	Number of Claims	% to Total	Ave. Processing Time
0.5 - 7	20,713	100.0	1.51
8 - 20	3	0.0	10.67
21 - 40	-	-	-
41 - 100	-	-	-
101 and above	-	-	-
Total	20,716	100.0	1.51
Unemployment			
Range of Processing Time (Days)	Number of Claims	% to Total	Ave. Processing Time
0.5 - 7	11,364	69.9	4.11
8 - 14	3,580	22.0	10.23
15 - 20	1,068	6.6	17.33
21 - 100	251	1.5	21.70
101 and above	-	-	-
Total	16,263	100.0	6.59

¹ date submission of complete documents

SOCIAL SECURITY SYSTEM
2025 PERFORMANCE SCORECARD

SM 5: Percentage of Economically Active Population Contributing to SSS

Formula: No. of SSS Paying Members - Paying OFW) / (Labor Force 15 Yrs and Over - Unpaid family workers - government workers

Feb-25	(in thousand)
Total Paying Members	13,131
Less: OFW	266
Net SSS Paying Members (a)	12,865
Total Labor Force	50,872
Less: Worked for Government/Government Corporation	4,440
Less: Unpaid Family Worker	3,216
Net Employed Labor Force (b)	43,216
Percentage of economically active population contributing to SSS pension scheme increased (a/b)	29.77%

Schedule of investment and related income
(At Fair Value)

	Investment level				Investment income	
	At 31 March 2025	% to	At 31 December 2024	% to	Jan-Mar	
		IRF		IRF	2025	2024
FIXED INCOME	755,656,173,491.20	70.99	704,653,417,476.30	69.54	11,937,592,424.63	9,649,583,518.97
1. GOVERNMENT NOTES AND BONDS	525,839,913,989.97	49.40	480,827,124,026.76	47.45	7,705,774,462.31	5,566,616,948.39
Government notes and bonds - HTM (at AC)	384,593,213,315.01	36.13	352,466,454,942.54	34.78	5,324,261,450.84	4,646,567,709.80
Government bonds - FVTPL	89,020,674,764.19	8.36	82,299,120,098.97	8.12	1,679,138,838.95	471,206,260.30
Government bonds - FVTOCI	49,824,920,989.42	4.68	43,660,444,063.90	4.31	773,301,853.20	406,785,483.55
Other government securities						
PhilGuarantee debenture bonds	2,401,104,921.35	0.23	2,401,104,921.35	0.24	16,363,281.28	17,867,376.68
Gain/(loss) on foreign exchange					(87,290,961.96)	24,190,118.06
2. CORPORATE NOTES AND BONDS	62,138,514,174.04	5.84	55,703,825,800.43	5.50	935,726,990.61	727,996,735.37
Corporate notes - HTM (at AC)	9,638,774,819.61	0.91	9,575,837,014.46	0.94	187,900,122.07	127,234,124.52
Corporate bonds - HTM (at AC)	52,499,739,354.43	4.93	46,127,988,785.97	4.55	769,416,272.19	600,762,610.85
Gain/(loss) on foreign exchange					(21,589,403.65)	-
3. LOANS TO MEMBERS/PENSIONERS	142,346,227,255.61	13.37	142,533,420,919.31	14.07	2,861,381,452.19	2,857,546,601.22
a. SALARY LOANS	133,943,709,039.16	12.58	134,415,807,717.03	13.26	2,660,742,978.17	2,690,628,063.81
Salary/educational/calamity loan	110,990,996,536.89	10.43	112,491,455,534.23	11.10	2,501,594,611.79	2,516,570,922.90
Separated member loan	-	0.00	-	0.00	-	42,402.59
Emergency loan	34,996,419.31	0.00	39,032,556.85	0.00	5,857,404.31	6,245,686.98
Student assistance loan	1.00	0.00	1.00	0.00	84,079.48	230,480.94
Stock investment loan	57,389,388.26	0.01	58,386,824.27	0.01	3,609,910.64	2,382,283.02
Privatization loan	59,663,709.34	0.01	60,406,880.15	0.01	2,266,286.39	2,686,232.04
Loan to vocational/technical students	1.00	0.00	1.00	0.00	-	-
Special educational loan fund - Y2K	1.00	0.00	1.00	0.00	-	-
Educational assistance loan program	6,080,580,771.85	0.57	5,918,811,612.12	0.58	4,081,323.34	28,905,408.19
Restructured member loan	16,720,082,210.51	1.57	15,847,714,306.41	1.56	143,220,858.63	133,562,859.42
Reversal of impairment loss					28,503.59	1,787.73
b. HOUSING LOANS	338,763,457.06	0.03	313,520,141.80	0.03	25,529,305.70	20,654,765.57
Loan to National Home Mortgage Finance Corporation	1.00	0.00	1.00	0.00	-	6,988,523.42
Real estate loans	171,719,635.67	0.02	183,436,133.73	0.02	12,352,526.04	11,403,538.89
Dormitory/apartment loans	1,212,904.33	0.00	1,212,904.33	0.00	78,544.83	48,533.46
SSS employees housing loans	165,830,916.06	0.02	128,871,102.74	0.01	1,689,773.58	1,779,509.33
Reversal of impairment loss					11,408,461.25	434,660.47
c. DEVELOPMENT LOANS	4.00	0.00	4.00	0.00	-	-
Investment incentive loans	1.00	0.00	1.00	0.00	-	-
Small scale industry	1.00	0.00	1.00	0.00	-	-
Educational institution financing program	1.00	0.00	1.00	0.00	-	-
Program MADE	1.00	0.00	1.00	0.00	-	-
d. PENSION LOAN PROGRAM	8,063,754,755.39	0.76	7,804,093,056.48	0.77	175,109,168.32	146,263,771.84
Pension loan	8,063,754,755.39	0.76	7,804,093,056.48	0.77	175,109,168.32	146,263,771.84
4. BANK DEPOSITS	25,331,518,071.58	2.38	25,589,046,729.80	2.53	434,709,519.52	497,423,233.99
Time/special savings deposits ¹	25,331,518,071.58	2.38	25,589,046,729.80	2.53	429,176,652.11	432,415,843.01
Gain/(loss) on foreign exchange ²					5,532,867.41	65,007,390.98
VARIABLE INCOME	261,042,163,075.45	24.52	257,821,273,746.22	25.44	1,014,585,802.38	5,254,613,710.47
1. EQUITIES	150,578,866,159.50	14.15	149,153,372,845.67	14.72	605,696,460.99	4,426,669,508.63
Financial assets at FVTPL - Equities	67,843,941,954.22	6.37	67,337,423,318.61	6.65	(1,230,501,485.17)	2,859,491,593.99
Financial assets at FVTOCI						
Equities securities	82,307,854,407.16	7.73	81,388,879,728.94	8.03	1,829,643,089.16	1,521,001,025.35
Ordinary and preference shares	427,069,798.12	0.04	427,069,798.12	0.04	-	17,930,350.43
Director's fee					6,554,857.00	28,246,538.86
2. REAL ESTATE PROPERTY	91,100,147,154.08	8.56	91,196,904,805.90	9.00	414,862,002.91	266,732,612.00
Investment property (at fair value)	90,169,131,042.35	8.47	90,279,059,721.91	8.91	381,450,311.92	238,032,789.16
Sales contract receivable - investment property	238,889,668.65	0.02	210,425,804.18	0.02	7,825,125.54	6,838,723.07
Sales contract receivable - non-current assets held for sale	692,126,443.08	0.07	707,419,279.81	0.07	25,586,565.45	21,861,099.77
3. INVESTMENT IN MUTUAL FUND	5,971,035,978.92	0.56	6,065,845,536.17	0.60	(96,950,250.74)	346,516,910.07
Mutual fund at FVTPL (at fair value)	5,971,035,978.92	0.56	6,065,845,536.17	0.60	(96,950,250.74)	346,516,910.07
4. EXTERNALLY MANAGED FUND⁴	13,392,113,782.95	1.26	11,405,150,558.48	1.13	90,977,589.22	214,694,679.77
Externally managed fund (at fair value)	13,392,113,782.95	1.26	11,405,150,558.48	1.13	90,977,589.22	214,694,679.77
TOTAL INVESTMENTS	1,016,698,336,566.65	95.51	962,474,691,222.52	94.98	12,952,178,227.01	14,904,197,229.44
Investment reserve fund (IRF)						
Reserve fund ³	953,538,195,774		920,581,702,740			
Investments revaluation reserve	(40,498,533,842)		(41,553,937,992)			
Mandatory Provident Fund equity	149,097,131,778		132,142,965,869			
Voluntary Prov Fund Member's Equity	1,140,002,475		959,471,054			
Flexi-fund members' equity	1,065,400,017		1,065,624,368			
PESO fund equity	125,366,601		128,516,956			
Investment reserve fund	1,064,467,562,803		1,013,324,342,996			
Cash equivalents used for investment	25,331,518,072		25,589,046,730			
Donated Property reclassified to reserve fund	11,391,980		11,391,980			
Realized gain/(loss) on sale/disposal of FVTOCI					19,933,962	2,486,684
Equities securities						

¹ Presented as part of cash and cash equivalents under current assets; excludes savings current accounts used in operations
² Includes gain/(loss) on foreign exchange of foreign currency denominated (FCD) short-term money placements, time/special savings deposits accounts , if any
³ Excludes donated property reclassified to reserve fund and policy reserves
⁴ Externally Managed Funds presented as a whole; per asset type cannot be determined based on the end of month report from AID against recorded in book from IAD.

Schedule of investment and related income
(At Cost)

	Investment level		Investment income			
	At 31 March 2025	% to IRF	At 31 December 2024	% to IRF	Jan-Mar 2025	2024
FIXED INCOME	754,527,555,893.23	73.32	703,973,605,690.88	72.12	11,937,592,424.63	9,649,583,518.97
1. GOVERNMENT NOTES AND BONDS ⁶	524,711,296,392.00	50.99	480,147,312,241.34	49.19	7,705,774,462.31	5,566,616,948.39
Government notes and bonds - HTM (at AC)	384,593,213,315.01	37.37	352,466,454,942.54	36.11	5,324,261,450.84	4,646,567,709.80
Government bonds - FVTPL (at cost)	87,764,531,206.63	8.53	81,346,924,845.72	8.33	1,679,138,838.95	471,206,260.30
Government bonds - FVTOCI (at cost)	49,952,446,949.01	4.85	43,932,827,531.73	4.50	773,301,853.20	406,785,483.55
Other government securities						
PhilGuarantee debenture bonds	2,401,104,921.35	0.23	2,401,104,921.35	0.25	16,363,281.28	17,867,376.68
Gain/(loss) on foreign exchange					(87,290,961.96)	24,190,118.06
2. CORPORATE NOTES AND BONDS	62,138,514,174.04	6.04	55,703,825,800.43	5.71	935,726,990.61	727,996,735.37
Corporate notes - HTM (at AC)	9,638,774,819.61	0.94	9,575,837,014.46	0.98	187,900,122.07	127,234,124.52
Corporate bonds - HTM (at AC)	52,499,739,354.43	5.10	46,127,988,785.97	4.73	769,416,272.19	600,762,610.85
Gain/(loss) on foreign exchange					(21,589,403.65)	-
3. LOANS TO MEMBERS/PENSIONERS	142,346,227,255.61	13.83	142,533,420,919.31	14.60	2,861,381,452.19	2,857,546,601.22
a. SALARY LOANS	133,943,709,039.16	13.02	134,415,807,717.03	13.77	2,660,742,978.17	2,690,628,063.81
Salary/educational/calamity loan	110,990,996,536.89	10.78	112,491,455,534.23	11.52	2,501,594,611.79	2,516,570,922.90
Separated member loan	-	0.00	-	0.00	-	42,402.59
Emergency loan	34,996,419.31	0.00	39,032,556.85	0.00	5,857,404.31	6,245,686.98
Student assistance loan	1.00	0.00	1.00	0.00	84,079.48	230,480.94
Stock investment loan	57,389,388.26	0.01	58,386,824.27	0.01	3,609,910.64	2,382,283.02
Privatization loan	59,663,709.34	0.01	60,406,880.15	0.01	2,266,286.39	2,686,232.04
Loan to vocational/technical students	1.00	0.00	1.00	0.00	-	-
Special educational loan fund - Y2K	1.00	0.00	1.00	0.00	-	-
Educational assistance loan program	6,080,580,771.85	0.59	5,918,811,612.12	0.61	4,081,323.34	28,905,408.19
Restructured member loan - 2016	16,720,082,210.51	1.62	15,847,714,306.41	1.62	143,220,858.63	133,562,859.42
Reversal of impairment loss					28,503.59	1,787.73
b. HOUSING LOANS	338,763,457.06	0.03	313,520,141.80	0.03	25,529,305.70	20,654,765.57
Loan to National Home Mortgage Finance Corporation	1.00	0.00	1.00	0.00	-	6,988,523.42
Real estate loans	171,719,635.67	0.02	183,436,133.73	0.02	12,352,526.04	11,403,538.89
Dormitory/apartment loans	1,212,904.33	0.00	1,212,904.33	0.00	78,544.83	48,533.46
SSS employees housing loans	165,830,916.06	0.02	128,871,102.74	0.01	1,689,773.58	1,779,509.33
Reversal of impairment loss					11,408,461.25	434,660.47
c. DEVELOPMENT LOANS	4.00	0.00	4.00	0.00	-	-
Investment incentive loans	1.00	0.00	1.00	0.00	-	-
Small scale industry	1.00	0.00	1.00	0.00	-	-
Educational institution financing program	1.00	0.00	1.00	0.00	-	-
Program MADE	1.00	0.00	1.00	0.00	-	-
Reversal of impairment loss					-	-
d. PENSION LOAN PROGRAM	8,063,754,755.39	0.78	7,804,093,056.48	0.80	175,109,168.32	146,263,771.84
Pension loan	8,063,754,755.39	0.78	7,804,093,056.48	0.80	175,109,168.32	146,263,771.84
4. BANK DEPOSITS	25,331,518,071.58	2.46	25,589,046,729.80	2.62	434,709,519.52	497,423,233.99
Time/special savings deposits ¹	25,331,518,071.58	2.46	25,589,046,729.80	2.62	429,176,652.11	432,415,843.01
Gain/(loss) on foreign exchange ²					5,532,867.41	65,007,390.98
VARIABLE INCOME	226,828,435,619.77	22.04	221,254,571,999.97	22.67	1,014,585,802.38	5,254,613,710.47
1. EQUITIES	193,429,490,924.07	18.80	189,945,917,809.30	19.46	605,696,460.99	4,426,669,508.63
Financial assets at FVTPL - Equities (at cost)	70,323,558,836.11	6.83	66,848,413,757.87	6.85	(1,230,501,485.17)	2,859,491,593.99
Financial assets at FVTOCI						
Equities securities (at cost)	122,080,999,409.05	11.86	122,072,571,372.52	12.51	1,829,643,089.16	1,521,001,025.35
Ordinary and preference shares (at cost)	1,024,932,678.91	0.10	1,024,932,678.91	0.11	-	17,930,350.43
Director's fee					6,554,857.00	28,246,538.86
2. REAL ESTATE PROPERTY	14,921,167,547.83	1.45	14,941,887,384.28	1.53	414,862,002.91	266,732,612.00
Investment property (at cost)	13,990,151,436.10	1.36	14,024,042,300.29	1.44	381,450,311.92	238,032,789.16
Sales contract receivable - investment property	238,889,668.65	0.02	210,425,804.18	0.02	7,825,125.54	6,838,723.07
Sales contract receivable - non-current assets held for sale	692,126,443.08	0.07	707,419,279.81	0.07	25,586,565.45	21,861,099.77
3. INVESTMENT IN MUTUAL FUND	6,082,777,147.87	0.59	5,866,766,806.39	0.60	(96,950,250.74)	346,516,910.07
Mutual fund at FVTPL (at cost)	6,082,777,147.87	0.59	5,866,766,806.39	0.60	(96,950,250.74)	346,516,910.07
4. EXTERNALLY MANAGED FUND ⁵	12,395,000,000.00	1.20	10,500,000,000.00	1.08	90,977,589.22	214,694,679.77
Externally managed fund - Local (at cost)	12,395,000,000.00	1.20	10,500,000,000.00	1.08	90,977,589.22	214,694,679.77
TOTAL INVESTMENTS	981,355,991,513.00	95.36	925,228,177,690.85	94.79	12,952,178,227.01	14,904,197,229.44
Investment reserve fund (IRF)						
Reserve fund ⁴	953,538,195,774		920,581,702,740			
(Gain)/loss on fair value adjustment ³						
Financial assets at FVTPL	338,100,710		(2,545,434,102)			
Investment property	(76,178,979,606)		(76,255,017,422)			
Mandatory Provident Fund equity	149,097,131,778		132,142,965,869			
Voluntary Prov Fund Member's Equity	1,140,002,475		959,471,054			
Flexi-fund members' equity	1,065,400,017		1,065,624,368			
PESO fund equity	125,366,601		128,516,956			
Investment reserve fund	1,029,125,217,749		976,077,829,464			
Cash equivalents used for investment	25,331,518,072		25,589,046,730			
Donated Property reclassified to reserve fund	11,391,980		11,391,980			
Realized gain/(loss) on sale/disposal of FVTOCI					19,933,962	2,486,684
Equities securities						

¹ Presented as part of cash and cash equivalents under current assets; excludes savings and current accounts used in operations

² Includes gain/(loss) on foreign exchange of foreign currency denominated (FCD) short-term money placements, time/special savings deposits accounts , if any

³ Obtained by deducting cost from fair value

⁴ Excludes donated property reclassified to reserve fund and policy reserves

⁵ Externally Managed Funds presented as a whole; per asset type cannot be determined based on the end of month report from AID against recorded in book from IAD.

⁶ Includes cost of PhilGuarantee debenture bonds

**2025 Contact Center ng Bayan
Social Security System**

From: January
To: March

On All CCB-referred Transactions:

Name of Agency	No. of All Transactions Received	No. of Transactions Resolved	Resolution Rate	Total # of Upon Agency Initial Action	Compliance Rate
Social Security System	56	53	94.64%	55	98.21%

On All CCB-referred Complaints:

Name of Agency	No. of Complaints Received	No. of Complaints Resolved	Resolution Rate	Total # of Agency Initial Action	Compliance Rate
Social Security System	20	20	100%	20	100%

Reference Code	Status	Source	Nature of Concern	Agency Referred	Referral Letter (Date Sent)	Turn-Around Time (Upon Agency Initial Action)	Date Resolved	MONTH
ECCB125390	In Progress	Email	Request for Assistance	Social Security System	28 March 2025	-32628		March
ECCB125413	In Progress	Email	Request for Assistance	Social Security System	31 March 2025	1		March
ECCB125383	In Progress	Website	Request for Assistance	Social Security System	28 March 2025	3		March
ECCB123451	Resolved	Email	Request for Assistance	Social Security System	02 January 2025	1	3 January 2025	January
ECCB123486	Resolved	Email	Request for Assistance	Social Security System	06 January 2025	1	23 January 2025	January
ECCB123541	Resolved	Email	Request for Assistance	Social Security System	09 January 2025	0	10 January 2025	January
ECCB123600	Resolved	Email	Complaint	Social Security System	13 January 2025	0	20 January 2025	January
ECCB123856	Resolved	Email	Complaint	Social Security System	24 January 2025	1	30 January 2025	January
ECCB123871	Resolved	Email	Complaint	Social Security System	27 January 2025	1	28 January 2025	January
ECCB123897	Resolved	Email	Complaint	Social Security System	30 January 2025	1	4 February 2025	January
ECCB123912	Resolved	Email	Request for Assistance	Social Security System	28 January 2025	1	30 January 2025	January
ECCB123957	Resolved	Email	Request for Assistance	Social Security System	31 January 2025	1	4 February 2025	January
ECCB124011	Resolved	Email	Request for Assistance	Social Security System	06 February 2025	1	11 February 2025	February
ECCB124093	Resolved	Email	Request for Assistance	Social Security System	05 February 2025	1	6 February 2025	February
ECCB124105	Resolved	Email	Complaint	Social Security System	06 February 2025	1	11 February 2025	February
ECCB124168	Resolved	Email	Complaint	Social Security System	10 February 2025	0	12 February 2025	February
ECCB124207	Resolved	Email	Complaint	Social Security System	10 February 2025	2	13 February 2025	February
ECCB124259	Resolved	Email	Request for Assistance	Social Security System	12 February 2025	1	24 February 2025	February
ECCB124342	Resolved	Email	Request for Assistance	Social Security System	13 February 2025	1	19 February 2025	February
ECCB124376	Resolved	Email	Commendation/Appreciation	Social Security System	13 February 2025	0	13 February 2025	February
ECCB124381	Resolved	Email	Complaint	Social Security System	18 February 2025	1	19 February 2025	February
ECCB124425	Resolved	Email	Request for Assistance	Social Security System	19 February 2025	0	20 February 2025	February
ECCB124575	Resolved	Email	Request for Assistance	Social Security System	20 February 2025	0	5 March 2025	February
ECCB124670	Resolved	Email	Request for Assistance	Social Security System	25 February 2025	0	25 February 2025	February
ECCB124696	Resolved	Email	Complaint	Social Security System	27 February 2025	1	28 February 2025	February
ECCB124802	Resolved	Email	Complaint	Social Security System	27 February 2025	1	5 March 2025	February
ECCB124803	Resolved	Email	Request for Assistance	Social Security System	28 February 2025	0	28 February 2025	February
ECCB125031	Resolved	Email	Request for Assistance	Social Security System	11 March 2025	1	12 March 2025	March
ECCB125037	Resolved	Email	Commendation/Appreciation	Social Security System	11 March 2025	0	11 March 2025	March
ECCB125065	Resolved	Email	Request for Assistance	Social Security System	12 March 2025	0	12 March 2025	March
ECCB125080	Resolved	Email	Complaint	Social Security System	12 March 2025	1	13 March 2025	March
ECCB125085	Resolved	Email	Request for Assistance	Social Security System	12 March 2025	1	4 April 2025	March
ECCB125135	Resolved	Email	Complaint	Social Security System	12 March 2025	1	20 March 2025	March
ECCB125138	Resolved	Email	Request for Assistance	Social Security System	12 March 2025	1	13 March 2025	March
ECCB125139	Resolved	Email	Request for Assistance	Social Security System	13 March 2025	0	4 April 2025	March
ECCB125162	Resolved	Email	Complaint	Social Security System	17 March 2025	1	20 March 2025	March
ECCB125228	Resolved	Email	Request for Assistance	Social Security System	17 March 2025	0	25 March 2025	March
ECCB125267	Resolved	Email	Request for Assistance	Social Security System	19 March 2025	1	2 April 2025	March
ECCB125282	Resolved	Email	Request for Assistance	Social Security System	19 March 2025	1	24 March 2025	March
ECCB125358	Resolved	Email	Complaint	Social Security System	27 March 2025	0	31 March 2025	March
ECCB125369	Resolved	Email	Request for Assistance	Social Security System	26 March 2025	0	31 March 2025	March
ECCB125361	Resolved	Email	Request for Assistance	Social Security System	26 March 2025	1	27 March 2025	March
ECCB125364	Resolved	Email	Request for Assistance	Social Security System	26 March 2025	1	27 March 2025	March
ECCB125385	Resolved	Email	Request for Assistance	Social Security System	28 March 2025	1	31 March 2025	March
ECCB123829	Resolved	Facebook	Request for Assistance	Social Security System	23 January 2025	0	27 January 2025	January
ECCB123950	Resolved	Mail / Scanned	Complaint	Social Security System	06 February 2025	0	11 February 2025	February
ECCB123687	Resolved	SMS	Complaint	Social Security System	16 January 2025	1	22 January 2025	January
ECCB123714	Resolved	SMS	Complaint	Social Security System	17 January 2025	0	20 January 2025	January
ECCB123972	Resolved	SMS	Request for Assistance	Social Security System	04 February 2025	0	14 February 2025	February
ECCB124143	Resolved	SMS	Request for Assistance	Social Security System	10 February 2025	0	10 February 2025	February
ECCB124266	Resolved	SMS	Complaint	Social Security System	11 February 2025	1	13 February 2025	February
ECCB124272	Resolved	SMS	Request for Assistance	Social Security System	12 February 2025	0	14 February 2025	February
ECCB123739	Resolved	Website	Complaint	Social Security System	21 January 2025	0	23 January 2025	January
ECCB124543	Resolved	Website	Request for Assistance	Social Security System	20 February 2025	0	20 February 2025	February
ECCB125153	Resolved	Website	Request for Assistance	Social Security System	13 March 2025	0	25 March 2025	March
ECCB125218	Resolved	Website	Complaint	Social Security System	18 March 2025	1	24 March 2025	March



Regular Meeting No. 23
18 December 2024

RESOLUTION NO. 616-s.2024

RESOLVED, That the Commission approve, as it hereby approves, the enhancement/updating of the Social Security System Competency Framework, as follows:

- Enhancement/Updating of the number of core and managerial competencies and their definition

Core Competencies

Existing Competencies	Proposed Competencies
1. Communication	1. Communication
2. Interpersonal Flexibility	2. Collaboration and Cooperation
3. Professionalism	3. Professionalism and Integrity
4. Quality-Oriented	4. Innovation and Creativity
	5. Service Orientation
	6. Digital Fluency

Managerial Competencies

Existing Competencies	Proposed Competencies
1. Achieving Goals	1. Achieving Goals
2. Managing Work	2. Managing Work
3. Motivating and Developing People	3. Motivating and Developing People
4. Problem-Solving and Decision Making	4. Problem-Solving and Decision Making
5. Visioning	5. Visioning
	6. Critical Thinking
	7. Learning Agility

- Level up for proficiency levels for core competencies and additional behavioral indicators
- The proposed changes in the Competency Framework shall be aligned with the outcome of the ongoing SSS Restructuring Plan.

The above is based on the Memorandum of the Senior Vice President, Human Resource Management Group, dated 12 December 2024, coursed through the President and CEO, with Certification of Complete Staff Work.

CERTIFIED BY:


SANTIAGO D.R. AGDEPPA
Commission Secretary/
Executive Commission Clerk