## PROJECT: SYSTEM PERFORMANCE MONITORING TOOL

## I. WRITTEN QUERIES: (ADDITIONAL)

	Query/Clarifications	TWG/BAC Reply
1.	Page 36, under "Technical Specifications" Item "5. Must have at least dual 10-core Central Processing Units (CPUs), Complex Instruction Set Computing (CISC/x64), and a high-end GPU."	
	For "high-end GPU", may we request TWG to consider GPU intended for the server to support its functionality as a "Application and Network Performance Monitoring"?	Yes.
2	Page 22, under "Application and Network Performance Monitoring",	
	For us to come up with a financial bid proposal, may we ask for the following information below:	
	1. The number of Applications / Websites to be monitored?	More than 70 internal applications and 9 external websites are currently running, including those automatically discovered by SPMT, with additional applications to be integrated as new projects are implemented.
	2. The number of network devices to be monitored?	Over 280 network devices from the Main Data Center and Disaster Recovery Site are currently included for monitoring, with additional devices to be integrated as new projects are implemented.
3	Page 23, under "Server Monitoring", May we know the number of Servers to be subjected for Monitoring?	Over 40 servers from the Main Data Center and Disaster Recovery Site are currently included for monitoring, with additional servers to be integrated as new projects are implemented.
4.	Page 23, under "Database Monitoring", May we know the number of Database instances to be monitored?	There are 4 databases, each with 2 instances, which means 8 database instances need to be monitored.
5.	Page 23, under "Firewall and Web Application (WAF) Monitoring.	Firewall 2 – Main Data Center 1 – Disaster Recovery Site

	May we know Firewall and WAF count?	Web Application Firewall 2 – Main Data Center 2 – Disaster Recovery Site
6.	Page 16. ITB Clause 5.3 For this purpose, contracts similar to the Project shall be:  a. Supply, delivery, and installation of Application Performance Monitoring or Network Performance Monitoring System with Network Packet Broker.  b. Completed within seven (7) years prior to the deadline for the submission and receipt of bids.  As an alternative to the standard SLCC requirement, please consider projects that are 50% of the ABC in value, completed, accepted, and fully paid but still under warranty.  We believe that the objective of the Single Largest Completed Contract is to ensure that bidders have a proven track record and experience, demonstrating their ability to successfully complete projects similar to the one being bid, hence we are appealing to SSS to please consider our request above	The requirement for the SLCC is that the single largest completed contract must be supported by a certificate of satisfactory completion, confirming that all project deliverables, including the warranty period have been fulfilled.

Bid Bulletin No. 2 – ANNEX A