

SOCIAL SECURITY SYSTEM
2025 PERFORMANCE SCORECARD

SM 1: Per Capita Fund

Formula: Total Assets / Covered Members (Absolute Amount)

| March 2025 | |
|-------------------------------------|------------------|
| Asset (a) | 1,033,935.58 |
| Number of Covered Members (b) | 46.72 |
| <i>Per Capita Fund (a/b)</i> | 22,131.31 |

SOCIAL SECURITY SYSTEM
2025 PERFORMANCE SCORECARD

SM 2: Increase in the benefit adequacy of SSS pensioners

**Formula: Ratio of Average Pension to Average Monthly Salary
Credit for New Pensioners**

| August 2025 | |
|--------------------------------------|---------------|
| Average Pension (a) | 5,863.00 |
| Average Monthly Salary Credit (b) | 9,124.00 |
| <i>Benefit Adequacy (a/b)</i> | 64.26% |

SOCIAL SECURITY SYSTEM
2025 PERFORMANCE SCORECARD

SM 3a: Amount of Collections

Formula: Contribution collection (Employed + Self-employed + Voluntary + OFWs)

| January to September 2025 | |
|---|----------------------------|
| Members' Contribution (a) | ₱281,701,546,014.29 |
| <i>Employed</i> | ₱251,427,489,528.83 |
| <i>Self-Employed</i> | ₱5,386,387,961.09 |
| <i>Voluntary</i> | ₱18,215,996,608.49 |
| <i>OFW</i> | ₱6,671,671,915.88 |
| Mandatory Provident Fund (b) | ₱56,161,385,080.55 |
| <i>Total Contributions (a+b)</i> | ₱337,862,931,094.84 |

SOCIAL SECURITY SYSTEM
2025 PERFORMANCE SCORECARD

SM 4: Return on Investments

Formula: Annualized monthly ROI

Amount in Millions

| Asset Class | Investment Level | Actual Income | Annualized ROI |
|-------------------------|-------------------------|----------------------|-----------------------|
| Consolidated | 1,124,963.61 | 43,253.43 | 5.67% |
| Money Market | 48,831.29 | 1,751.13 | 7.94% |
| Capital Market | 835,397.91 | 31,800.83 | 5.58% |
| Government Securities | 580,385.93 | 24,920.20 | 6.29% |
| Corporate Notes & Bonds | 74,000.74 | 3,199.44 | 6.98% |
| Equities | 159,899.17 | 3,433.79 | 3.04% |
| Mutual Fund | 5,901.17 | (153.89) | -3.37% |
| Externally Managed Fund | 15,210.90 | 401.30 | 3.96% |
| Loans | 149,659.35 | 8,603.51 | 8.30% |
| Salary Loans | 140,800.68 | 7,994.99 | 8.19% |
| Housing Loans | 358.66 | 63.41 | 28.52% |
| Pension Loans | 8,500.01 | 545.11 | 9.31% |
| Property | 91,075.06 | 1,097.95 | 1.62% |

SOCIAL SECURITY SYSTEM
2025 PERFORMANCE SCORECARD

SM 5: Percentage of Economically Active Population Contributing to SSS

Formula: No. of SSS Paying Members - Paying OFW) / (Labor Force 15 Yrs and Over - Unpaid family workers - government workers

| ÁUGUST 2025 | (in thousand) |
|---|----------------------|
| Total Paying Members | 16,393 |
| Less: OFW | 424 |
| Net SSS Paying Members (a) | 15,969 |
| | |
| Total Labor Force | 50,994 |
| Less: Worked for Government/Government Corporation | 4,513 |
| Less: Unpaid Family Worker | 3,257 |
| Net Employed Labor Force (b) | 43,224 |
| | |
| <i>Percentage of economically active population contributing to SSS pension scheme increased (a/b)</i> | 36.94% |

SOCIAL SECURITY SYSTEM
2025 PERFORMANCE SCORECARD

SM 6: 'Percentage of applications with complete documents processed within the applicable processing time

Formula: 'Total number of applications with the complete documents processed within the prescribed time / Total

| Type of Benefit | Committed Processing Time | Number of Claims Processed Within Committed Processing Time (a) | Total Number of Claims Processed (b) | % to Total (a) / (b) |
|--|---------------------------|---|--------------------------------------|----------------------|
| Retirement | | 224,304 | 224,929 | 99.7% |
| Retirement claims filed through OTC | 15 | 41,690 | 42,063 | 99.1% |
| Retirement claims filed through my.SSS | 15 | 182,614 | 182,866 | 99.9% |
| Death | | 97,046 | 98,924 | 98.1% |
| Death claims filed through OTC | 20 | 73,890 | 75,682 | 97.6% |
| Death claims filed through my.SSS | 20 | 23,156 | 23,242 | 99.6% |
| Disability | | 46,583 | 46,669 | 99.82% |
| SS Disability claims filed through OTC | 15 | 18,170 | 18,219 | 99.7% |
| EC Disability claims filed through OTC | 15 | 1,179 | 1,199 | 98.3% |
| Disability claims filed through my.SSS | 20 | 27,234 | 27,251 | 99.9% |
| Sickness | | 208,579 | 238,677 | 87.4% |
| Employer | | 195,800 | 202,951 | 96.5% |
| Employer SBRA filed through my.SSS | 7 | 195,096 | 202,102 | 96.5% |
| Employer SBRA filed through OTC | 6 | 704 | 849 | 82.9% |
| SE/VM/Separated | | 12,779 | 35,726 | 35.8% |
| SE/VM/Separated SBA filed through my.SSS | 5 | 12,602 | 35,528 | 35.5% |
| Sickness Benefit for Special Cases | 20 | 177 | 198 | 89.4% |

SOCIAL SECURITY SYSTEM
2025 PERFORMANCE SCORECARD

SM 6: 'Percentage of applications with complete documents processed within the applicable processing time

Formula: 'Total number of applications with the complete documents processed within the prescribed time / Total

| | | | | |
|---|----------|----------------|----------------|----------------|
| Maternity | | 231,646 | 272,759 | 84.93% |
| Non-Medical | | 208,308 | 249,155 | 83.61% |
| Employer Non-Medical | 7 | 124,031 | 139,600 | 88.85% |
| SE/VM/Separate d Non-Medical | 7 | 84,221 | 109,492 | 76.92% |
| Maternity Benefit Non-Medical for Special Cases | 20 | 56 | 63 | 88.89% |
| Medical | | 23,338 | 23,604 | 98.87% |
| Employer Medical | 20 | 18,941 | 19,162 | 98.85% |
| SE/VM/Separate d Medical | 20 | 4,394 | 4,439 | 98.99% |
| Maternity Benefit Medical for Special Cases | 20 | 3 | 3 | 100.00% |
| Funeral | | 144,174 | 144,214 | 99.97% |
| Funeral claims filed through OTC | 7 | 81,829 | 81,863 | 99.96% |
| Funeral claims filed through my.SSS | 7 | 62,345 | 62,351 | 99.99% |
| Unemployment Insurance | 7 | 29,620 | 43,413 | 68.23% |
| Pension Loan Granting | 5 | 130,256 | 130,259 | 99.998% |

SOCIAL SECURITY SYSTEM
2025 PERFORMANCE SCORECARD

SM 7: Resolve referred members' concerns/complaints

Formula: % of resolved referred members' concerns/complaints / Referred members' concerns/complaints through CSC CCB

| SEPTEMBER 2025 | |
|--|---------------|
| Resolved referred members' concerns/complaints (a) | 210 |
| Referred members' concerns/complaints through CSC CCB (b) | 218 |
| <i>Resolution Rate (a+b)</i> | 96.33% |

SOCIAL SECURITY SYSTEM
2025 PERFORMANCE SCORECARD

SM 8: Percentage of Satisfied Customers

Formula: Number of Respondents who gave a rating of at least Satisfactory / Total number of respondents

| | |
|--|----------------------|
| Number of Respondents who gave a rating of at least Satisfactory (a) | 97,672 |
| Total number of respondents (b)* | 103,214 |
| <i>Percentage of Satisfied Customers (a/b)</i> | <i>94.63%</i> |

**net of N/A responses*

SOCIAL SECURITY SYSTEM
2025 PERFORMANCE SCORECARD

SM 10: Budget Utilization Rate

**Formula: Total Disbursements / DBM - approved
Corporate Operating Budget (both net of PS Cost)**

| August 2025 | |
|---|------------------|
| Total Disbursements (a) | ₱198,550,528,821 |
| DBM - approved Corporate Operating Budget (both net of PS Cost) (b) | ₱313,602,107,000 |
| <i>Budget Utilization Rate (a/b)</i> | 63.3% |

SOCIAL SECURITY SYSTEM
2025 PERFORMANCE SCORECARD

SM 11: Percentage of ICT Projects Implemented

**Formula: Projects Implemented / Total Number of
Projects in the ISSP**

| | |
|---|---------------|
| | |
| Projects Implemented | 4 |
| Total Number of Projects in the ISSP | 29 |
| % (a/b) | 13.79% |