



**2025 ACCOMPLISHMENT REPORT**  
as of December 2025 (Tentative)

**A. FINANCIAL HIGHLIGHTS**

Amount in Billion Pesos	Actual	Target	%
<b>Revenue</b>	<b>513.51</b>	<b>532.99</b>	<b>96.34%</b>
Members' Contribution <sup>1</sup>	452.02	480.21	94.13%
Investment and Other Income	61.49	52.78	116.50%
<b>Expenditures</b>	<b>317.28</b>	<b>311.41</b>	<b>101.88%</b>
Benefit Payments	304.94	306.31	99.55%
Operating Expenses	12.33	5.10	241.99%
<b>Net Revenue</b>	<b>196.23</b>	<b>221.58</b>	<b>88.56%</b>

<sup>1</sup> Including Mandatory Provident Fund  
Totals may not add up due to rounding

**B. STATUS REPORT OF 2025 PERFORMANCE SCORECARD**

PLANS AND PROGRAMS	TARGET (A)	% WEIGHT (B)	ACCOMPLISHMENT (C)	% ACCOMPLISHED (D)	RATING (E=C-A)
<b>I. Fund Sustainability and Benefit Adequacy</b>					
1 Per Capita Fund	₱25,365.18	10	₱24,553.83	96.80%	-₱811.35
<b>II. Ensure progressively higher levels of Social Security Protection for Filipino Workers and their Families that puts the Philippines at par with its ASEAN peers</b>					
2 Increase in the benefit adequacy of SSS pensioners	60.53%	5	65.28%	100.00%	4.75%
<b>III. Harmonize Collection Efforts within SSS and with other Government Agencies while Improving Collection Efficiency</b>					
3a Amount of Contributions Collected	₱480.21 Billion	12.5	₱452.02 Billion	94.13%	-₱28.19 Billion
3b Collection Efficiency Rate for Delinquent Employer Accounts	90.00%	10	Ongoing establishment of the amount collectibles	0.00%	-90.00%
<b>IV. Introduce New and Enhanced Products to Improve Returns while Adopting Best Practices in Investment Management</b>					
4 Return on Investments	5.80%	12	5.83%	100.52%	0.03%
<b>V. Make all Filipino workers (including Informal Sectors, Last Mile Communities, and Gen Z) Here and Abroad Covered Members of SSS to Attain Universal Coverage</b>					
5 Percentage of economically active population contributing to SSS	40.55%	10	39.78%	98.10%	-0.77%

PLANS AND PROGRAMS	TARGET (A)	% WEIGHT (B)	ACCOMPLISHMENT (C)	% ACCOMPLISHED (D)	RATING (E=C-A)
<b>VI. Improve Benefit Value Proposition to Members through New/Enhanced Programs, Streamlined Processes, and Rebranding</b>					
6 Percentage of Applications with Complete Documents Processed within the Applicable processing time	100% of applications with complete documents processed within the applicable processing time*	1	Retirement	99.2%	-0.80%
		1	Death	96.7%	-3.30%
		1	Disability	99.1%	-0.90%
		1	Sickness EE	97.3%	-2.70%
		1	Sickness SEVM	47.0%	-53.00%
		1	Maternity Med	98.8%	-1.20%
		1	Maternity Non-Med	83.4%	-16.60%
		1	Unemployment	75.3%	-24.70%
		1	Funeral	99.97%	-0.03%
		1	Pension Loan Granting	99.4%	-0.60%
<b>VII. Improve Benefit Value Proposition to Members through New/Enhanced Programs, Streamlined Processes, and Rebranding</b>					
7 Resolve referred members' concern/complaint	≥92%	3	99.02%	100%	7.02%
8 Percentage of Satisfied Customers	90%	5	93.40%	100%	3.40%
<b>VIII. Upgrade Capability of Support Units to a Globally Benchmarkable Level to Respond to the Strategic Requirement of the Business Process Owners and Operating Units</b>					
9 Competency level of the Institution	Establish baseline using the Board-approved Revised Competency Framework	5	<i>No report available</i>	0.00	-100%
10 Budget Utilization Rate	90%	5	95.20%	105.78%	5.20%
11 Percentage of Accomplishments based on the 2025 Target in the ISSP	100%	5	92.00%	92.00%	-8.00%

PLANS AND PROGRAMS	TARGET (A)	% WEIGHT (B)	ACCOMPLISHMENT (C)	% ACCOMPLISHED (D)	RATING (E=C-A)
12 Implement Quality Management System	All core processes done in Luzon, Visayas, Mindanao branches (57 branches) including management and support processes in the central office	2.50	Attained continued ISO 9001:2015 QMS Certification for 111 branches, including the management and support processes in the central office, after successfully passing the third-party surveillance audit with zero-nonconformity.  Date of attestation : 20 November 2025	100%	0.00%
	Maintenance of agencywide ISO 9001:2015 Certification for the initially certified 54 branches, including the management and support processes in the central office	2.50	Phase 1 (54 branches) - maintained Phase 2 (57 branches) - certified  Total of 111 branches, including including the management and support processes in the central office	100%	0.00%
13 Formulate the SSS Disaster Risk Reduction Management (DRRM) Plan	Board-approved DRRM plan	2.5	SSS DRRM plan approved thru SSC RN 580s.2025	100.00%	0.00%
<b>TOTAL</b>		<b>100.00</b>			