

SOCIAL SECURITY SYSTEM
2026 PERFORMANCE SCORECARD

SM 2: Increase in the benefit adequacy of SSS pensioners

Formula: Ratio of Average Pension to Average Monthly Salary Credit for New Pensioners

FEBRUARY 2026	
Average Pension (a)	5,637.00
Average Monthly Salary Credit (b)	9,492.00
<i>Benefit Adequacy (a/b)</i>	59.39%

Table SM2
 Social Security System
 Increase in the Benefit Adequacy of SSS New Pensioners (Average Pension)
 For Period of January - February 2026

Reference Period	Average Pension	Average Monthly Salary Credit	Run date
January to February 2026	5,637	9,492	March 2026

Table 1
 Average Pension of SSS New Pensioners

Reference Period	Claim Type				Average Pension (Overall)
	Retirement	Death	Total Disability	Partial Disability	
January to February 2026	5,598	5,082	4,926	6,101	5,637


Table 2
 Average Monthly Salary Credit (MSC) of SSS New Pensioners

Reference Period	Claim Type				Average MSC (Overall)
	Retirement	Death	Total Disability	Partial Disability	
January to February 2026	9,344	6,555	8,442	11,343	9,492

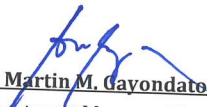
Table 3
 Number of SSS New Pensioners

Reference Period	Claim Type				Total Number of Pensioners
	Retirement	Death	Total Disability	Partial Disability	
January to February 2026	29,961	3,178	1,160	8,103	42,402


Prepared by:

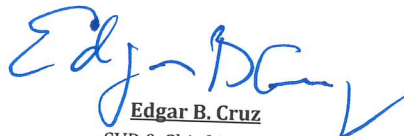

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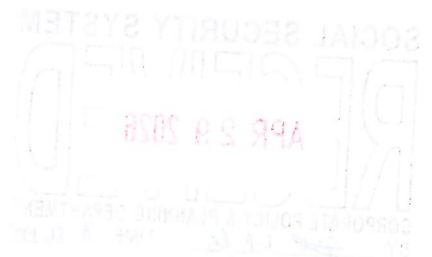
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SM 3: Customer Satisfaction Survey (CSS)

Formula: Number of Respondents who gave a rating of at least Satisfactory / Total number of respondents

Number of Respondents who gave a rating of at least Satisfactory (a)	40,142
Total number of respondents (b)*	46,877
<i>Percentage of Satisfied Customers (a/b)</i>	85.63%

**net of N/A responses*

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SM 4a: Amount of Collections

Formula: Contribution collection (Employed + Self-employed + Voluntary + OFWs)

January to March 2026	
Members' Contribution (a)	₱101,899,398,718.62
<i>Employed</i>	₱89,731,948,902.63
<i>Self-Employed</i>	₱2,080,481,826.65
<i>Voluntary</i>	₱7,560,048,400.94
<i>OFW</i>	₱2,526,919,588.40
Mandatory Provident Fund (b)	₱22,157,248,771.26
<i>Total Contributions (a+b)</i>	₱124,056,647,489.88

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SM 5: Return on Investments

Formula: Annualized monthly ROI

Amount in Millions

Asset Class	Investment Level	% Dist	Actual Income	Annualized ROI
Money Market	32,418	2.63%	696	7.85%
Capital Market				
Government Securities	604,967	49.16%	6,150	4.21%
Corporate Notes & Bonds	87,968	7.15%	1,540	7.46%
Equities	179,654	14.60%	(180)	-0.40%
Mutual Funds	5,978	0.49%	(27)	-1.77%
Externally Managed Fund	10,850	0.88%	219	6.65%
Foreign Investments				
Loans				
Member Loans	143,553	11.66%	2,726	7.93%
Housing Loans	389	0.03%	16	17.79%
Pension Loans	10,080	0.82%	216	9.40%
Development Loans	-	0.00%	0	
Property	154,863	12.58%	379	1.25%
Total	1,230,721	100.00%	11,735	4.00%

Note: Initially submitted target ROI for 2026 will be revised to consider the adverse impact of the ongoing Middle East Crisis to the Philippine economy, financial market, and SSS operations.

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SM 6: Budget Utilization Rate

**Formula: Total Disbursements / DBM - Approved
Corporate Operating Budget (both net of PS Cost)**

March 2025	
Total Disbursements (a)	₱86,248,858,403
DBM - approved Corporate Operating Budget (both net of PS Cost) (b)	₱365,788,062,096
<i>Budget Utilization Rate (a/b)</i>	<i>23.58%</i>

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SM 7: Percentage of Economically Active Population Contributing to SSS

Formula: No. of SSS Paying Members - Paying OFW) / (Labor Force 15 Yrs and Over - Unpaid family workers - government workers

February 2026	(in thousand)
Total Paying Members	11,882
Less: OFW	212
Net SSS Paying Members (a)	11,670
Total Labor Force	51,490
Less: Worked for Government/Government Corporation	4,573
Less: Unpaid Family Worker	2,683
Net Employed Labor Force (b)	44,234
<i>Percentage of economically active population contributing to SSS pension scheme increased (a/b)</i>	26.38%

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SM 8: 'Percentage of applications with complete documents processed within the applicable processing time

Formula: "Total number of applications with the complete documents processed within the prescribed time / Total number of applications with complete documents received

Type of Benefit	Committed Processing Time	Number of Claims Processed Within Committed Processing Time (a)	Total Number of Claims Processed (b)	% to Total (a) / (b)
Retirement		84,269	86,838	97.04
Retirement claims filed through OTC	15	15,785	17,271	91.40
Retirement claims filed through my.SSS	15	68,484	69,567	98.44
Death		26,269	29,691	88.47
Death claims filed through OTC	20	19,254	22,157	86.90
Death claims filed through my.SSS	20	7,015	7,534	93.11
Disability		16,530	17,177	96.23
SS Disability claims filed through OTC	15	4,601	4,987	92.26
EC Disability claims filed through OTC	15	279	352	79.26
Disability claims filed through my.SSS	20	11,650	11,838	98.41
Sickness		81,390	82,861	98.22
Employer		69,525	69,545	99.97
Employer SBRA filed through my.SSS	7	69,437	69,446	99.99
Employer SBRA filed through OTC	6	88	99	88.89

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SM 8: 'Percentage of applications with complete documents processed within the applicable processing time

Formula: "Total number of applications with the complete documents processed within the prescribed time / Total number of applications with complete documents received

SE/VM/Separated		11,865	13,316	89.10
SE/VM/Separated SBA filed through my.SSS	5	11,819	13,270	89.07
Sickness Benefit for Special Cases	20	46	46	100.00

Maternity		90,838	100,344	90.53
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Non-Medical		84,667	94,131	89.95
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Employer Non-Medical	7	50,396	54,331	92.76
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SE/VM/Separated Non-Medical	7	34,240	39,767	86.10
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Maternity Benefit Non-Medical for Special Cases	20	31	33	93.94
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Medical		6,171	6,213	99.32
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Employer Medical	20	5,138	5,166	99.46
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SE/VM/Separated Medical	20	1,032	1,046	98.66
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Maternity Benefit Medical for Special Cases	20	1	1	100.00
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Funeral		51,131	51,146	99.97
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Funeral claims filed through OTC	7	29,059	29,060	100.00
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Funeral claims filed through my.SSS	7	22,072	22,086	99.94
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Unemployment Insurance	7	10,771	13,713	78.55
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Pension Loan		44,120	44,120	100.00
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Funeral claims filed through OTC	5	44,120	44,120	100.00
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Funeral claims filed through my.SSS	5	-	-	-
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SM 9: Resolution Rate on Referred Members'Concerns/Complaints

**Formula: Percentage of resolved referred members' concerns/complaints /
Referred members' concerns/complaints through CSC CCB**

Resolved referred members' concerns/complaints (a)	62
Referred members' concerns/complaints through CSC CCB (b)	67
<i>Resolution Rate (a+b)</i>	92.54%