COMPONENT						ANNUAL TARGET	3RD QUARTER 2026	
	STRATEGIC OBJECTIVE (SO)/ STRATEGIC MEASURE (SM)		FORMULA	WEIGHT	RATING SYSTEM		TARGET	ACTUAL
IMPACT	**SO 1: Fund Sustainability and Benefit Adequacy**							
	SM 1	Per Capita Fund	SS Total Assets / Covered Members + Pensioners	10.00%	(Actual /Target) x Weight	₱30,200.00	-	₱27,184.50
			Sub-total	***10.00%***				
STAKEHOLDERS	**SO 2: Ensure prograssively higher levels of Social Security Protection for Filipino Workers and their Families that puts the Philippines at par with its ASEAN peers**							
	SM 2	Increase in the benefit adequacy of SSS pensioners	Ratio of Average Pension to Average Monthly Salary Credit for New Pensioners	5.00%	(Actual /Target) x Weight	64.44%	-	64.58%
	SM 3	Customer Satisfaction Survey (CSS)	Number of Respondents who gave a rating of at least satisfactory / Total number of respondents	5.00%	(Actual/Target) * Weight If below 80% = 0%	90.00%	90.00%	89.57%
			Sub-total	***10.00%***				
FINANCE	**SO 3: Harmonize Collection Efforts within SSS and with other Government Agencies while Improving Collection Efficiency**							
	SM 4a	Amount of Collections	Contribution collection (Employed + Self-employed + Voluntary + OFWs)	13.00%	(Actual /Target) x Weight	₱494.09 Billion	₱369.16 Billion	₱365.14 Billion
	SM 4b	Collection Efficiency Rate for Delinquent Employer Accounts	Actual Collection from Delinquent Employer Accounts / Established Collectibles reconciled with the Employer	10.00%	(Actual /Target) x Weight	90.00%	-	*Report not yet available*
	SO 4: Introduce New and Enhanced Products to Improve Returns while Adopting Best Practices in Investment Management							
	SM 5	Return on Investments	Annualized monthly ROI	12.00%	(Actual/Target) x Weight	6.08%*	-	4.10%
	SM 6	Budget Utilization Rate (BUR)	Total Disbursements / DBM - Approved Corporate Operating Budget (both net of PS Cost)	5.00%	(Actual/Target) x Weight 0% = below 70%	90.00%	-	71.48%
			Sub-total	***40.00%***		* Initially submitted target ROI for 2026 will be revised to consider the adverse impact of the ongoing Middle East Crisis to the Philippine economy, financial market, and SSS operations.		

COMPONENT					ANNUAL TARGET	3RD QUARTER 2026	
	STRATEGIC OBJECTIVE (SO)/ STRATEGIC MEASURE (SM)	FORMULA	WEIGHT	RATING SYSTEM		TARGET	ACTUAL
INTERNAL PROCESS	**SO 5: Make all Filipino workers (including Informal Sectors, Last Mile Communities, and Gen Z) Here and Abroad Covered Members of SSS to Attain Universal Coverage**						
	SM 7 Percentage of Economically Active Population Contributing to SSS	(No. of SSS Paying Members - Paying OFW) / (Labor Force 15 Yrs and Over - Unpaid family workers - government workers)	10.00%	(Actual/Target) x Weight	41.37%	-	36.88%
	SO 6: Improve Benefit Value Proposition to Members through New/Enhanced Programs, Streamlined Processes, and Rebranding						
	SM 8 Percentage of applications with complete documents processed within the applicable processing time						
	Sickness - Employed	Total number of applications with the complete documents processed within the prescribed time / Total number of applications with complete documents received	1.00%	(Actual/Target) x Weight	100%	100%	99.96%
	Sickness - SE/VM/Separated/OFW		1.00%				99.32%
	Maternity - Employer		1.00%				91.75%
	Maternity - Individual		1.00%				85.99%
	Funeral - SS and EC		1.00%				99.98%
	Unemployment		1.00%				100.00%
	Death - SS and EC		1.00%				96.34%
	Disability - SS and EC		1.00%				98.22%
	Retirement		1.00%				98.89%
	Pension Loan Granting		1.00%				97.69%
	SO 7: Enable digital empowerment through an enhanced click service delivery model in collaboration with stakeholders to increase access to SSS services						
	SM 9 Resolution Rate on Referred Members' Concerns/Complaints	Percentage of resolved referred members' concerns/complaints / Referred members' concerns/complaints through CSC CCB	2.50%	(Actual/Target) * Weight	≥95%	≥95%	100.00%
		Sub-total	***22.50%***				
LEARNING AND GROWTH	**SO 8: Upgrade Capability of Support Units to a Globally Benchmarkable Level to Respond to the Strategic Requirement of the Business Process Owners and Operating Units**						
	SM 10 Percentage of Employees with Required Competencies Met	Number of Personnel who Met All the Required Competencies over Total Number of Personnel	5.00%	All or nothing	Establish 2026 baseline using the Board-approved Revised Competency Framework	-	*Report not yet available*
	SM 11 Percentage of ICT Projects Implemented	Actual Accomplishment	5.00%	(Actual/Target) x Weight	100% Accomplishment of the 2026 Deliverables on the ISSP submitted to or approved by the DICT/MITHI	-	35.48%

COMPONENT						ANNUAL TARGET	3RD QUARTER 2026	
	STRATEGIC OBJECTIVE (SO)/ STRATEGIC MEASURE (SM)		FORMULA	WEIGHT	RATING SYSTEM		TARGET	ACTUAL
LEARNING AND GROWTH	SM 12	Compliance with Quality Standards (ISO QMS)	Actual Accomplishment	2.50%	All or nothing	All core processes certified in 56 branches including management and support processes in the Central Office	-	*Report not yet available*
				2.50%		Maintenance of agency-wide ISO 9001:2015 Certification for the initially certified 111 branches including the management and support processes in the Central Office	-	*Report not yet available*
	SM 13	Development and implementation of the Disaster Risk Reduction and Management (DRRM) Plan	Actual Accomplishment	2.50%	(Actual/Target) x Weight	100% Completion of 2026 Deliverables based on the Board-approved DRRM plan	-	85.00%
			Sub-total	***17.50%***				
			TOTAL	**100.00%**				