SOCIAL SECURITY SYSTEM

2026 PERFORMANCE SCORECARD

SM 1: Per Capita Fund

Formula: SS Total Assets / Covered Members + Pensioners

AUGUST 2026	
Asset (a)	1,320,079.38
Number of Covered Members (b)	48.56
Per Capita Fund (a/b)	***27,184.50***

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SM 2: Increase in the benefit adequacy of SSS pensioners

Formula: Ratio of Average Pension to Average Monthly Salary Credit for New Pensioners

AUGUST 2026	
Average Pension (a)	6,269.00
Average Monthly Salary Credit (b)	9,707.00
Benefit Adequacy (a/b)	***64.58%***

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SM 3: Customer Satisfaction Survey (CSS)

Formula: Number of Respondents who gave a rating of at least Satisfactory / Total number of respondents

Number of Respondents who gave a rating of at least Satisfactory (a)	142,111
Total number of respondents (b)*	158,656
Percentage of Satisfied Customers (a/b)	***89.57%***

**net of N/A responses*

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SM 4a: Amount of Collections

Formula: Contribution collection (Employed + Self-employed + Voluntary + OFWs)

January to September 2026	
Members' Contribution (a)	**₱300,151,445,120.78**
Employed	₱269,029,654,846.37
Self-Employed	₱5,592,404,445.71
Voluntary	₱18,953,894,577.74
OFW	₱6,575,491,250.96
Mandatory Provident Fund (b)	**₱64,992,858,586.40**
Total Contributions (a+b)	***₱365,144,303,707.18***

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SM 5: Return on Investments

Formula: Annualized monthly ROI

Amount in Millions

Asset Class	Investment Level	% Dist	Actual Income	Annualized ROI
Money Market	**38,923**	**2.63%**	**1,670**	**6.50%**
Capital Market				
Government Securities	935,908	49.16%	24,345	5.40%
Corporate Notes & Bonds	644,944	7.15%	4,937	7.36%
Equities	97,534	14.60%	(3,607)	2.60%
Mutual Funds	179,894	0.49%	(111)	-2.41%
Externally Managed Fund	5,893	0.88%	(16)	-18.00%
Foreign Investments				7.95%
Loans				
Member Loans	161,132	11.66%	8,388	7.82%
Housing Loans	419	0.03%	80	30.49%
Pension Loans	13,150	0.82%	709	9.08%
Development Loans	-	0.00%	0.00	
Property	**154,589**	**12.58%**	**1,286**	**1.20%**
Total	**1,304,122**	**100.00%**	**37,682**	**4.10%**

Note: Initially submitted target ROI for 2026 will be revised to consider the adverse impact of the ongoing Middle East Crisis to the Philippine economy, financial market, and SSS operations.

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SM 6: Budget Utilization Rate

Formula: Total Disbursements / DBM - Approved Corporate Operating Budget (both net of PS Cost)

SEPTEMBER 2025	
Total Disbursements (a)	₱269,412,328,657
DBM - approved Corporate Operating Budget (both net of PS Cost) (b)	₱376,904,788,044
Budget Utilization Rate (a/b)	***71.48%***

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SM 7: Percentage of Economically Active Population Contributing to SSS

Formula: No. of SSS Paying Members - Paying OFW) / (Labor Force 15 Yrs and Over - Unpaid family workers - government workers

August 2026	**(in thousand)**
Total Paying Members	16,936
Less: OFW	435
Net SSS Paying Members (a)	**16,501**
Total Labor Force	52,558
Less: Worked for Government/Government Corporation	4,546
Less: Unpaid Family Worker	3,275
Net Employed Labor Force (b)	**44,737**
Percentage of economically active population contributing to SSS pension scheme increased (a/b)	***36.88%***

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SM 8: 'Percentage of applications with complete documents processed within the applicable processing time

Formula: "Total number of applications with the complete documents processed within the prescribed time / Total number of applications with complete documents received

Type of Benefit	Committed Processing Time	Number of Claims Processed Within Committed Processing Time (a)	Total Number of Claims Processed (b)	% to Total (a) / (b)
Retirement		**263,878**	**266,569**	***99.0***
Retirement claims filed through my.SSS	15	216,194	217,282	*99.5*
Retirement claims filed through OTC	15	47,684	49,287	*96.7*
Death		**98,318**	**102,057**	***96.3***
Death claims filed through my.SSS	20	23,319	23,729	*98.3*
Death claims filed through OTC	20	74,999	78,328	*95.7*
Disability		**62,547**	**63,682**	***98.2***
Disability claims filed through my.SSS	15	42,488	42,870	*99.1*
SS Disability claims filed through OTC	15	18,867	19,506	*96.7*
EC Disability claims filed through OTC	15	1,192	1,306	*91.3*
Sickness		**268,520**	**268,906**	***99.9***
Employer[2]		**226,731**	**226,829**	***99.96***
Sickness Benefit Reimbursement Application	7	226,424	226,495	*99.97*
Sickness Benefit for Special Cases	20	307	334	*91.9*
Individual Member		**41,789**	**42,077**	***99.3***
Sickness Benefit Application	20	41,699	41,970	*99.4*
Sickness Benefit for Special Cases	20	90	107	*84.1*
Maternity		**260,494**	**291,085**	***89.5***
Employer - Maternity Benefit Reimbursement Application [2]		**162,229**	**176,810**	***91.8***
Live Childbirth and Stillbirth/Fetal Death	7	141,227	155,503	*90.8*
Miscarriage/Emergency Termination of Pregnancy	20	20,963	21,264	*98.6*
Special Cases	20	39	43	*90.7*
Individual Member - Maternity Benefit Application		**98,265**	**114,275**	***86.0***
Live Childbirth and Stillbirth/Fetal Death	7	94,087	110,013	*85.5*
Miscarriage/Emergency Termination of Pregnancy	20	4,115	4,196	*98.1*
Special Cases	20	63	66	*95.5*
Funeral		**147,868**	**147,954**	***99.9***
Funeral claims filed through my.SSS	7	61,862	61,939	*99.9*
Funeral claims filed through OTC	7	86,006	86,015	*99.99*
Unemployment Insurance [3]	**3**	**46,512**	**46,512**	***100.00***
Pension Loan		**185,535**	**189,926**	***97.7***
Pension Loan filed through my.SSS	5	185,535	189,926	*97.7*
Pension Loan filed through OTC	5	-	-	-

[1] *Date submission of complete documents.*

[2] *From the date of member confirmation to the date of LOI.*

[3] *From the date of DOLE Certification to the date of LOI.*

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2026 PERFORMANCE SCORECARD

SM 9: Resolution Rate on Referred Members' Concerns/Complaints

Formula: Percentage of resolved referred members' concerns/complaints / Referred members' concerns/complaints through CSC CCB

SEPTEMBER 2026	
Resolved referred members' concerns/complaints (a)	**262**
Referred members' concerns/complaints through CSC CCB (b)	**262**
Resolution Rate (a+b)	***100.00%***

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SM 11: Percentage of ICT Projects Implemented

Formula: Projects Implemented / Total Number of Projects in the ISSP

SEPTEMBER 2026	
Projects Implemented	11
Total Number of Projects in the ISSP	31
% (a/b)	***35.48%***